This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/008866-2023

Tender

GMCA 706 Greater Manchester Victim Services

Greater Manchester Combined Authority

F02: Contract notice

Notice identifier: 2023/S 000-008866

Procurement identifier (OCID): ocds-h6vhtk-0350c9

Published 27 March 2023, 4:23pm

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority

Greater Manchester Fire and Rescue Service Headquarters, 146 Bolton Road, Swinton

Salford

M27 8US

Contact

Mr Andrew Elliott

Email

andrew.elliott@greatermanchester-ca.gov.uk

Telephone

+44 7715489282

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

http://www.manchesterfire.gov.uk/

Buyer's address

http://www.manchesterfire.gov.uk/

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://procontract.due-north.com/Advert/Index?advertId=eb0ef038-52bf-ed11-8120-005056b64545

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.the-chest.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GMCA 706 Greater Manchester Victim Services

Reference number

DN660394

II.1.2) Main CPV code

85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Deputy Mayor's vision is to Improve Systems and Services to Support Victims Every Step of the Way. In Greater Manchester we want services to be tailored to meet individual needs, resources targeted where they are most needed and to ensure an improved experience for Victims and Survivors.

The appointed Service Provider will be expected to demonstrate that it can, not only meet the requirements set out, but also deliver the ambition for Greater Manchester to be a centre of excellence for putting Victims, Witnesses and Survivors at the core of public service delivery.

We have set out five priorities for the period of the Contract. These represent a shift in how the Service is currently delivered and have been framed from a Victim's perspective to enable the Service to focus on clear objectives in Year 1, Year 2 and Year 3 of the Contract that will help achieve our ambition.

Services funded under the Contract are intended to form part of the services available to Victims in accordance with the Victims Grant, Funding Strategy and Victims Bill establishing minimum standards on the rights of the Victim and availability of support. The Services will support the local delivery of the Victim Code 2021 requirements and the Ministry of Justice strategy 2018 and any subsequent Victim related legislation.

Information about this this opportunity is available at: https://www.the-chest.org.uk

This procurement exercise is being conducted in line with the Light-Touch Regime. GMCA will be, generally speaking, following the Open Procedure. However, given that these are light touch services, GMCA reserves the right to deviate from the Open Procedure. The details of the procurement process are set out in the procurement documents. Potential bidders should refer to the Invitation to Tender documents relating and note that GMCA reserves the right to include an enhanced clarification stage.

II.1.5) Estimated total value

Value excluding VAT: £6,975,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

UKD3 - Greater Manchester

Main site or place of performance

Greater Manchester.

II.2.4) Description of the procurement

The Deputy Mayor's vision is to Improve Systems and Services to Support Victims Every Step of the Way. In Greater Manchester we want services to be tailored to meet individual needs, resources targeted where they are most needed and to ensure an improved experience for Victims and Survivors.

The appointed Service Provider will be expected to demonstrate that it can, not only meet the requirements set out, but also deliver the ambition for Greater Manchester to be a centre of excellence for putting Victims, Witnesses and Survivors at the core of public service delivery.

We have set out five priorities for the period of the Contract. These represent a shift in how the Service is currently delivered and have been framed from a Victim's perspective to enable the Service to focus on clear objectives in Year 1, Year 2 and Year 3 of the Contract that will help achieve our ambition.

Services funded under the Contract are intended to form part of the services available to

Victims in accordance with the Victims Grant, Funding Strategy and Victims Bill establishing minimum standards on the rights of the Victim and availability of support. The Services will support the local delivery of the Victim Code 2021 requirements and the Ministry of Justice strategy 2018 and any subsequent Victim related legislation.

Information about this this opportunity is available at: https://www.the-chest.org.uk

This procurement exercise is being conducted in the with the Light-Touch Regime.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: <u>2022/S 000-018976</u>

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 April 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 April 2023

Local time

12:05pm

Place

Online only.

Information about authorised persons and opening procedure

Officers of GMCA.

Section VI. Complementary information

VI.1) Information about recurrence

hin	10	\sim	raalirraat	procurement:	N	-
		-	10011110111		1	
I II O	10	а	1 C C G I I C I I L	DI OGGI GITIGITA	1 1	·
_	_					_

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Royal Courts of Justice

The Strand

London

Country

United Kingdom