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Contract

Integrated Incident, Risk Management and Patient Safety System

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

F03: Contract award notice

Notice identifier: 2024/S 000-008848

Procurement identifier (OCID): ocds-h6vhtk-044a65

Published 19 March 2024, 2:21pm

Section I: Contracting authority

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) (NSS)

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Email

paul.mckinney@nhs.scot

Telephone

+44 1698794410

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Incident, Risk Management and Patient Safety System

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The requirement for this new Framework and Main Call Off Contract is driven by the need to change from the existing Integrated Incident Risk Management & Patient Safety System (IIRMPSS) which has been used by the Health Boards (Datix) for over 10 years, to a cloud-based solution. NHS Scotland has a requirement to deliver an IIRMPSS to ensure it complies with legislative requirements and to meet its legal obligation to ensure the safety of its staff, patients and visitors.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,046,550

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The requirement is for the provision of an integrated incident risk management patient safety system (IIRMPSS). This system will allow Boards the effective and systematic use of all resources available to an organisation to respond to an incident, mitigate their

impact, and understand its cause to prevent recurrence.

NHSS has a requirement to deliver an integrated incident, risk management and patient safety system, to ensure compliance with legislative requirements and to meet legal obligation to ensure the safety of our staff, patients and visitors.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 096-230688](#)

Section V. Award of contract

Contract No

NP509023

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 February 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

INPHASE

2-4 Packhorse Road

Gerrards Cross

SL9 7QE

Telephone

+44 1753480480

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,046,550

Section VI. Complementary information

VI.3) Additional information

(SC Ref:761188)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court House

Edinburgh

Country

United Kingdom