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Contract

Employee Support Services and Benefits

Brighton and Hove City Council

F03: Contract award notice

Notice identifier: 2026/S 000-008834

Procurement identifier (OCID): ocds-h6vhtk-0613ef

Published 2 February 2026, 10:52am

Section I: Contracting authority

I.1) Name and addresses

Brighton and Hove City Council

Hove Town Hall, Norton Road

Hove

BN33BQ

Contact

Julie Fairbrother

Email

julie.fairbrother@eastsussex.gov.uk

Country

United Kingdom

Region code

UKJ21 - Brighton and Hove

Companies House

OC420045

Internet address(es)

Main address

<https://www.brighton-hove.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Employee Support Services and Benefits

Reference number

Y21027

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

EAP and staff benefits services to include 24/7 telephone support & telephone counselling, access to face to face/virtual counselling, wellbeing platforms & hub, self-help

workbooks.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £159,640

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

II.2.4) Description of the procurement

Direct Award call-off from the Procurement Services Framework managed by Kent County Council.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

2 x 1 year

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

During research into providers that are able to provide both EAP services alongside staff benefits, it was found the Perkbox (formerly VivUp) were able to provide both, with an improvement to the service and in the timescales required.

BHCC will now be saving c£129k over the full life of the contract by combining the services. This was confirmed by researching existing pricing in contracts and comparisons to other framework agreements with Perkbox providing best value.

Perkbox have previously provided Brighton and Hove City Council with services above and beyond what was requested at no extra charge.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 January 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Perkbox Ltd

3 Dorset Rise

London

EC4Y 8EN

Country

United Kingdom

NUTS code

- UKJ - South East (England)

Companies House

07355963

Internet address

www.perkbox.com

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £159,640

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Procurement Services Frameworks

Kent County Council

Country

United Kingdom