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Opportunity

Framework for Port Digitisation

Dover Harbour Board

F05: Contract notice – utilities

Notice reference: 2023/S 000-008813

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Section I: Contracting entity

I.1) Name and addresses

Dover Harbour Board

Harbour House, Marine Parade

DOVER

CT179BU

Contact

Kieran Epps

Email

kieran.epps@portofdover.com

Telephone

+44 1304240400

Country

United Kingdom

NUTS code

UKJ44 - East Kent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.portofdover.com

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.portofdover.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.portofdover.com

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Port-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Framework for Port Digitisation

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Digitisation Framework, commencing with the design and build of a common check-in software platform to support a multi ferry operator environment, enabling all customer processing duties to be carried out at check-in booths for freight and tourist passengers.

Project to include an initial pilot phase in the current port environment and then rollout to a new upscaled production environment. Future digital strategies are to be determined and developed with the successful tendering party.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48813000 - Passenger information system
- 72260000 - Software-related services

II.2.3) Place of performance

NUTS codes

- UKJ44 - East Kent

Main site or place of performance

The Port of Dover.

II.2.4) Description of the procurement

Dover Harbour Board wish to appoint one (or more) partner(s) to develop and deliver long term strategies for the wider implementation of digitisation and automation with the Port of Dover.

The first stage of this is the design and build of a common check-in software platform to support a multi ferry operator environment, enabling all customer processing duties to be carried out at check-in booths for freight and tourist passengers.

This project will include an initial pilot phase in the current port environment and then rollout to a new upscaled production environment.

This contract is anticipated to commence in late Q2/early Q3 2023.

Project to include:

- Engagement and collaboration with several stakeholders to elicit design and specification
- Development of an orchestration layer
- Development of a common check-in user interface
- Integration of an ANPR sub-system for check-in automation
- Support and ongoing development/maintenance
- Hosting and related cloud services

Future digital strategies are to be determined and developed with the successful tenderer(s).

Requests for the PQQ documentation should be submitted to kieran.epps@portofdover.com.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

There will be an option to extend for up to two years.

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 April 2023

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Requests for the PQQ documentation should be directed to kieran.epps@portofdover.com

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

London

Country

United Kingdom