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Contract

Provision of Housekeeping Services to the British High Commission (BHC) New Delhi, British Deputy High Commission (BDHC) Chennai, Bangalore, Kolkata, Ahmedabad and Hyderabad

Foreign Commonwealth and Development Office

F03: Contract award notice

Notice identifier: 2021/S 000-008801

Procurement identifier (OCID): ocds-h6vhtk-02a9d2

Published 23 April 2021, 10:55pm

Section I: Contracting authority

I.1) Name and addresses

Foreign Commonwealth and Development Office

King Charles Street

London

SW1A 2AH

Email

sachin.khedekar@fco.gov.uk

Telephone

+91 1124192623

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk/fco

Buyer's address

<https://fco.bravosolution.co.uk/web/login.html>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Housekeeping Services to the British High Commission (BHC) New Delhi, British Deputy High Commission (BDHC) Chennai, Bangalore, Kolkata, Ahmedabad and Hyderabad

II.1.2) Main CPV code

- 98341110 - Housekeeping services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Housekeeping Services to the British High Commission (BHC) New Delhi, British Deputy High Commission (BDHC) Chennai, Bangalore, Kolkata, Ahmedabad and Hyderabad

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 75,598,530 INR

II.2) Description

II.2.3) Place of performance

NUTS codes

- IN - India

Main site or place of performance

India

II.2.4) Description of the procurement

Provision of Housekeeping Services to the British High Commission (BHC) New Delhi, British Deputy High Commission (BDHC) Chennai, Bangalore, Kolkata, Ahmedabad and Hyderabad

II.2.5) Award criteria

Quality criterion - Name: Experience and capability / Weighting: 5

Quality criterion - Name: Internal HR Practices / Weighting: 15

Quality criterion - Name: Methodology and Plan / Weighting: 15

Quality criterion - Name: Quality Assurance / Weighting: 5

Quality criterion - Name: Staff Training / Weighting: 10

Quality criterion - Name: Mobilization / Weighting: 5

Quality criterion - Name: Escalation Matrix and Staff Details / Weighting: 5

Cost criterion - Name: Commercial / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 063-151946](#)

Section V. Award of contract

Contract No

CPG/4319/2020

Title

Provision of Housekeeping Services to the British High Commission (BHC) New Delhi, British Deputy High Commission (BDHC) Chennai, Bangalore, Kolkata, Ahmedabad and Hyderabad

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 November 2020

V.2.2) Information about tenders

Number of tenders received: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

G4S Facility Services (India) Private Limited

C-16 Community Center, Janakpuri, New Delhi 110058

New Delhi

Country

India

NUTS code

- IN - India

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: 75,598,530 INR

Total value of the contract/lot: 75,598,530 INR

Section VI. Complementary information

VI.3) Additional information

Provision of Housekeeping Services to the British High Commission (BHC) New Delhi, British Deputy High Commission (BDHC) Chennai, Bangalore, Kolkata, Ahmedabad and Hyderabad

VI.4) Procedures for review

VI.4.1) Review body

Foreign Commonwealth & Development Office

Commercial, British High Commission, Shantipath, Chanakyapuri

New Delhi, India

SW1A 2AH

Country

United Kingdom