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Tender

## **Health Systems Support Framework: Supported Self-Management**

NHS England

F02: Contract notice

Notice identifier: 2021/S 000-008786

Procurement identifier (OCID): ocids-h6vhtk-02a9c3

Published 23 April 2021, 4:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

Quarry House

Leeds

LS2 7UE

#### **Contact**

HSSF Team

#### **Email**

[hssf.enquiries@nhs.net](mailto:hssf.enquiries@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://health.atamis.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://health.atamis.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Health Systems Support Framework: Supported Self-Management

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The NHS is moving towards a more integrated model of care delivery through Integrated Care Systems (ICS). The Health Systems Support Framework (HSSF) was established to provide a mechanism for ICS and other health and social care organisations to access the support and services they need to transform how they deliver care. NHS England and Improvement have determined a requirement to expand the scope of the HSSF in order to provide access to Supported Self-Management (SSM) measurements, tools and support to establish or assess SSM interventions. Further details, including a description of the services, is provided in the ITT documents available at the address above.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48180000 - Medical software package
- 72263000 - Software implementation services
- 79400000 - Business and management consultancy and related services

- 48190000 - Educational software package
- 72227000 - Software integration consultancy services
- 72000000 - IT services: consulting, software development, Internet and support
- 72260000 - Software-related services
- 79410000 - Business and management consultancy services
- 72220000 - Systems and technical consultancy services
- 72266000 - Software consultancy services
- 72250000 - System and support services
- 72261000 - Software support services
- 79411000 - General management consultancy services
- 79419000 - Evaluation consultancy services
- 80510000 - Specialist training services
- 80520000 - Training facilities
- 48100000 - Industry specific software package

### **II.2.3) Place of performance**

NUTS codes

- UKE42 - Leeds

### **II.2.4) Description of the procurement**

NHS England and NHS Improvement are inviting suppliers to bid for accreditation to two new Service Lines within the Patient Empowerment and Activation Service Category of the Health Systems Support Framework covering Supported Self-Management as follows:

- Providing measures which assist and enhance supported self-management interventions or that can be used to assess and compare the impact of self-management interventions.
  - Expertise, advice, support and training in the use of measurement in supported self – management
- A full description is provided in the ITT documents available from the location above. Suppliers may bid for either one or both Service Lines as part of the current opportunity.

### **II.2.5) Award criteria**

Price

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

The framework may be refreshed on its own or in line with the refresh of any other Service Lines within the scope of the HSSF in advance of the framework end date.

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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# **Section III. Legal, economic, financial and technical information**

## **III.1) Conditions for participation**

### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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# **Section IV. Procedure**

## **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

28 May 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 25 October 2021

#### **IV.2.7) Conditions for opening of tenders**

Date

28 May 2021

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.3) Additional information**

Further Information on the Health Systems Support Framework<sup>1)</sup> NHS England as a contracting authority established the Health Systems Support Framework during 2018.<sup>2)</sup> The current framework agreement is for the service lines set out within this contract notice, as further described in the ITT documents and will form part of the HSSF;<sup>3)</sup> NHS England intends to establish this framework agreement for use by or on behalf of itself and other UK public sector bodies in England, Scotland, Wales and Northern Ireland (including any future successor organisation(s) to the functions exercised by any such organisation(s)). It is also anticipated that non-contracting authorities will be permitted to access the framework agreement;<sup>4)</sup> The framework agreement may be accessed by the public sector bodies listed within the ITT documents, to the extent that they are engaged in the management and/or support of the health, care and/or wellbeing of populations within the UK or for which they are responsible;<sup>5)</sup> Reference to health and/or social care services within this notice and the ITT documentation includes but is not limited to: primary care services, secondary care services, mental health services, community care services, tertiary care services, social care services and public health services;<sup>6)</sup> Any interested suppliers will be required to register via our online portal at: <http://health.atamis.co.uk> (Contract Reference – C30767 – Supported Self-Management – HSSF) where the ITT documents will be accessible. This portal will be the channel used for issue of further information relating to this ITT;<sup>7)</sup> It is expected that services within the scope of the HSSF will be refreshed regularly. Each refresh will be the subject of a new contract notice published in Find a tender allowing new organisations to bid for a place on the framework from the refresh date.<sup>8)</sup> This framework agreement will be awarded for 4 years, however, it may be refreshed prior to the end date.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The NHS Commissioning Board (operating under the name of NHS England)

2nd Floor, Rutland House

Runcorn

WA7 2ES

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The contracting authority will incorporate a minimum ten-day standstill period at the point information on the decision to award the contract is communicated to bidders. Any bidder wishing to appeal the decision to award the contract, or after the award of the contract appeal the contract, shall have the rights set out in Part 3 of the Public Contracts Regulations 2015.