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Tender

The Provision of Ticketless Travel Surveys

FIRST GREATER WESTERN LIMITED

F05: Contract notice – utilities

Notice identifier: 2024/S 000-008784

Procurement identifier (OCID): ocds-h6vhtk-044a3d

Published 19 March 2024, 11:08am

The closing date and time has been changed to:

19 April 2024, 5:30pm

See the [change notice](#).

Section I: Contracting entity

I.1) Name and addresses

FIRST GREATER WESTERN LIMITED

Milford House,1 Milford Street

SWINDON

SN11HL

Contact

Rosalind Carter

Email

rosalind.carter@gwr.com

Telephone

+44 7970308429

Country

United Kingdom

Region code

UKK - South West (England)

Companies House

05113733

Internet address(es)

Main address

<https://procurement.gwr.com/tenders>

Buyer's address

<https://procurement.gwr.com/>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://procurement.gwr.com/tenders>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procurement.gwr.com/tenders>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Ticketless Travel Surveys

II.1.2) Main CPV code

- 79310000 - Market research services

II.1.3) Type of contract

Services

II.1.4) Short description

First Greater Western are looking for a partner to provide the provision of Ticketless Travel Surveys for a minimum of 4 surveys, at 2 surveys per year, one summer and one winter (up to 21st June 2025 with an option to extend +1+1+1 (June 2028)).

The scope of the requirement includes sites across the entire First Greater Western network which stretches across the South West of England and South Wales.

II.1.5) Estimated total value

Value excluding VAT: £738,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79310000 - Market research services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

First Greater Western intend to engage a partner for the provision of the services under this tender for a minimum of 3 surveys for the first year. Following years (full years) there will be a requirement of 4 surveys per year, 2 summer and 2 winter.

Minimum sample size will be 23,000 surveys to be completed between rail periods 1-6 and 7-13 at the locations mentioned above.

The initial term will include 3 x surveys

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £738,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 August 2024

End date

21 June 2025

This contract is subject to renewal

Yes

Description of renewals

Option to extend this framework +1+1+1 until June 2028.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

18 April 2024

Changed to:

Date

19 April 2024

Local time

5:30pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 April 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

First Greater Western Limited

Swindon

Country

United Kingdom