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Tender

For the Provision of an Extra Care Framework

DERBY CITY COUNCIL

F02: Contract notice

Notice identifier: 2024/S 000-008764

Procurement identifier (OCID): ocds-h6vhtk-044a31

Published 19 March 2024, 10:12am

Section I: Contracting authority

I.1) Name and addresses

DERBY CITY COUNCIL

Corporation Street

Derby

DE1 2FS

Contact

Paul Hallsworth

Email

procurement@derby.gov.uk

Telephone

+44 1332640768

Country

United Kingdom

Region code

UKF11 - Derby

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.derby.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.eastmidstenders.org

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.eastmidstenders.org

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

For the Provision of an Extra Care Framework

Reference number

TD2064

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Derby City Council is seeking to appoint homecare Service Providers, registered with the Care Quality Commission (CQC) for regulatory activity of 'personal care', to provide care and support services to adults living within Extra Care Housing (ECH) schemes. The provision is required 24 hours a day 7 days a week, and there are several distinct definitions and functions to service delivery that, to clarify, differ from regular Homecare services.

The Service Provider(s) will be required to staff an onsite and exclusive team at each of the schemes. The Service Provider must occupy an onsite office space and be registered as a specific location with the CQC.

II.1.5) Estimated total value

Value excluding VAT: £9,434,884

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 - South

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

Derby City Council is seeking to appoint homecare Service Providers, registered with the Care Quality Commission (CQC) for regulatory activity of 'personal care', to provide care and support services to adults living within Extra Care Housing (ECH) schemes. The provision is required 24 hours a day 7 days a week, and there are several distinct definitions and functions to service delivery that, to clarify, differ from regular Homecare services.

The Service Provider(s) will be required to staff an onsite and exclusive team at each of the schemes. The Service Provider must occupy an onsite office space and be registered as a specific location with the CQC.

The successful Service Provider(s) will deliver services to three customer groups within the schemes, these are Full Customers, External Care Customers and Non-Care Customers, together described as Residents. The distinction between customer groups is determined by the following conditions:

- Full Customers will receive care and support as per an agreed care plan arranged via Derby City Council. Care will be commissioned in blocks of 15 minutes and will be operational 24 hours a day, 7 days a week
- External Care Customers are tenants of ECH who have a care package delivered by a home care agency that is different to the onsite Service Provider. This may be either a council commissioned package, direct payment or a privately commissioned care package
- Non-Care Customers are tenants of ECH that do not receive any planned care and support services from either the onsite Service Provider or an external home care agency.

Residents will have access to the 24/7 Core Wellbeing Service which must be adequately

staffed and available 24 hours a day, 7 days a week. In summary, this service consists of the following key elements:

- Temporary unplanned care, day and night, for all Residents
- Emergency response during the day and night for all Residents
- Partnership working with the Housing Provider and other partners

For the relevant scheme, the Service Provider shall provide flexible and responsive services in relation to Adults utilising the assessment flat.

Service Providers shall develop models of Outreach Delivery within nearby proximity to the ECH Scheme.

Providers will be required to demonstrate competence in respect to all elements of service delivery and will be monitored according to all contract schedules and performance targets. Service Providers are expected to develop their service and to explore innovative methods or practices to support an ever-changing social care market.

The successful Service Provider will deliver services to two customer groups within these schemes, Full Customers (most of residents in each scheme) and 24/7 Only Customers, together described as Residents. The 24/7 Emergency Response Service is only required when responding to emergency calls and has been put in place to give residents re-assurance if they have a care emergency.

The Framework is split into three Lots as detailed below. Each Lot will be awarded to a single Service Provider.

Lots

- Lot 1 - South (Handyside and Sunnyfield Schemes)
- Lot 2 - Central (Cedar House and Parkview Schemes)
- Lot 3 - West (Greenwich Gardens Scheme)

Please note suppliers wishing to express interest and obtain the documentation must do so by 11.30pm on 21/04/2024. It is recommended that you express interest and obtain the documentation well before this time to allow sufficient time to prepare and submit a bid.

The deadline for returns is 10.00am on Monday 22/04/2024

Documents are available at www.eastmidstenders.org

Please search for TD2064

Please note: we will only accept expressions of interest through the e-tendering system.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

9 September 2024

End date

8 September 2027

This contract is subject to renewal

Yes

Description of renewals

Up to one annual extensions, making the overall contract period up to four years.
Potential date for advertising renewals if options are not taken is March 2027.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Up to one annual extensions, making the overall contract period up to four years.
Potential date for advertising renewals if options are not taken is March 2027.

II.2) Description

II.2.1) Title

Lot 2 - Central

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

Contract Description

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Options: Yes

Description of options

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II.2) Description

II.2.1) Title

Lot 3 - West

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

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Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Information and formalities necessary for evaluating if requirements are met:

Any supplier may be disqualified who:

(a) is bankrupt or is being wound up, where his affairs are being administered by the court, where

he has entered into an arrangement with creditors, where he has suspended business activities or is

in any analogous situation arising from a similar procedure under national laws and regulations;

(b) is the subject of proceedings for a declaration of bankruptcy, for an order compulsory winding

up the administration by the court or of an arrangement with creditors or of any other similar

proceedings under national laws and regulations;

(c) has been convicted by a judgment which has the force of res judicata in accordance with the

legal provisions of the country of any offence concerning his professional conduct;

(d) has been guilty of grave professional misconduct proven by any means which the contract

authorities can demonstrate;

(e) has not fulfilled obligations relating to the payment of social security contributions in

accordance with the legal provisions of the country in which he is established or with those of the

country of the contracting authority;

(f) has not fulfilled obligations relating to the payment of taxes in accordance with the legal provisions of the country in which he is established or with those of the country of the contracting authority;

(g) is guilty of serious misrepresentation in supplying the information required under this Section

or has not supplied such information;

(h) has been the subject of a conviction for participation in a criminal organization, as defined in

Article 2(1) of Council Joint Action 98/733/JHA;

(i) has been the subject of a conviction for corruption, as defined in Article 3 of the Council Act of

26 May 1972 and Article 3(1) of Council Joint Action 98/742/JHA3 respectively;

(j) has been the subject of a conviction for fraud within the meaning of Article 1 of the Convention

relating to the protection of the financial interests of the European Communities;

(k) has been the subject of a conviction for money laundering, as defined in

Article 1 of Council

Directive 91/308/EEC of 10 June 1991 on prevention of the use of the financial system for the

purpose of money laundering.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 April 2024

Local time

11:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

22 April 2024

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.3) Additional information

Derby City Council is seeking to appoint Homecare Service Providers, registered with the Care Quality Commission (CQC) for regulatory activity of 'personal care', to provide care and support services to adults living within Extra Care Housing (ECH) schemes. The provision is required 24 hours a day 7 days a week, and there are several distinct definitions and functions to service delivery that, to clarify, differ from regular Homecare services.

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VI.4) Procedures for review

VI.4.1) Review body

derby City Council

Derby

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

Derby City Council will incorporate a minimum 10 calendar days standstill period at the point information on the award of the contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the contracting authority before the contract is entered into.

Applicants have 2 working days from the notification of the award decision to request additional debriefing and that information has to be provided a minimum of 3 working days before the expiry of the standstill period. Such additional information should be required from the contact details provided in section 1.1 of this notice.

If an appeal regarding the award of a contract has not been successfully resolved the Public Contracts Regulations 2015 (Si 2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court(England, Wales and Northern Ireland). Any such action must be brought promptly (generally within 3 months).

Where a contract has not been entered into the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. If the contract has been entered into the Court may only award damages. [The purpose of the standstill period referred to above is to allow parties to apply to the Courts to set aside the award decision before the contract is entered into].