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Contract

A Multi Provider Framework Agreement for Integrated Service Providers (ISP) and the Provision of Member Data Services Primarily in Support of the Local Government Pension Scheme

Norfolk County Council (As Administering Authority of the Norfolk Pension Fund)

City of Bradford Metropolitan District Council (As Administering Authority of the West Yorkshire Pension Fund)

City of Wolverhampton Council (As Administering Authority of West Midlands Pension Fund)

Cheshire West and Chester Council (As Administering Authority for Cheshire Pension Fund)

Essex County Council (As Administering Authority of the Essex Pension Fund)

Tameside Metropolitan Borough Council (as Administering Authority of the Greater Manchester Pension Fund)

Wirral Council (as Administering Authority of the Merseyside Pension Fund)

F03: Contract award notice

Notice identifier: 2024/S 000-008743

Procurement identifier (OCID): ocids-h6vhtk-03b543

Published 19 March 2024, 8:36am

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council (As Administering Authority of the Norfolk Pension Fund)

Martineau Lane

NORWICH

NR12DH

Contact

Julie Ward

Email

julie.ward@norfolk.gov.uk

Telephone

+44 1603224320

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.norfolk.gov.uk

Buyer's address

<https://in-tendhost.co.uk/norfolk.aspx/buyerProfiles>

I.1) Name and addresses

City of Bradford Metropolitan District Council (As Administering Authority of the West Yorkshire Pension Fund)

Bradford

Email

pensions@wypf.org.uk

Country

United Kingdom

Region code

UKE41 - Bradford

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.wypf.org.uk/>

I.1) Name and addresses

City of Wolverhampton Council (As Administering Authority of West Midlands Pension Fund)

Wolverhampton

Email

pensionfundenquiries@wolverhampton.gov.uk

Country

United Kingdom

Region code

UKG39 - Wolverhampton

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.wmpfonline.com/pensionsportal

I.1) Name and addresses

Cheshire West and Chester Council (As Administering Authority for Cheshire Pension Fund)

Ellesmere Port

Email

pensions@cheshirewestandchester.gov.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.cheshirepensionfund.org

I.1) Name and addresses

Essex County Council (As Administering Authority of the Essex Pension Fund)

Chelmsford

Email

pensionenquiries@essex.gov.uk

Country

United Kingdom

Region code

UKH3 - Essex

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://essexpensionfund.co.uk>

I.1) Name and addresses

Tameside Metropolitan Borough Council (as Administering Authority of the Greater Manchester Pension Fund)

Droylsden

Email

mail@gmpf.org.uk

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.gmpf.org.uk

I.1) Name and addresses

Wirral Council (as Administering Authority of the Merseyside Pension Fund)

Liverpool

Email

mpfadmin@wirral.gov.uk

Country

United Kingdom

Region code

UKD72 - Liverpool

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<http://www.mpfmembers.org.uk>

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

A Multi Provider Framework Agreement for Integrated Service Providers (ISP) and the Provision of Member Data Services Primarily in Support of the Local Government Pension Scheme

Reference number

NCCT42646

II.1.2) Main CPV code

- 66520000 - Pension services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council (As Administering Authority of the Norfolk Pension Fund), on its own behalf and on behalf of City of Bradford Metropolitan District Council (As Administering Authority of the West Yorkshire Pension Fund), City of Wolverhampton Council (As Administering Authority of West Midlands Pension Fund), Cheshire West and Chester Council (As Administering Authority for Cheshire Pension Fund), Essex County Council (As Administering Authority of the Essex Pension Fund), Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC), Tameside Metropolitan Borough Council (as Administering Authority of the Greater Manchester Pension Fund), Wirral Council (as Administering Authority of the Merseyside Pension Fund) has let a multi-lot, multi-provider framework agreement for the provision of Integrated Service Providers and Member data Services to be available to all LGPS Funds and other bodies as defined in the Find a Tender Contract Notice

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £0.01 / Highest offer: £0.02 taken into consideration

II.2) Description

II.2.1) Title

Integrated Service Providers (ISP)

Lot No

1

II.2.2) Additional CPV code(s)

- 66520000 - Pension services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Delivery of a fully compliant, functional, operational and audited always-on ISP solution for connection to the Pension Dashboard MaPS digital architecture and eco system.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.14) Additional information

There is no guarantee of business from the Framework Agreement

II.2) Description

II.2.1) Title

Address Tracing and Correction Services

Lot No

2

II.2.2) Additional CPV code(s)

- 66520000 - Pension services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The provision of UK address tracing services.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.14) Additional information

There is no guarantee of business from the Framework Agreement.

II.2) Description

II.2.1) Title

Mortality Screening Services

Lot No

3

II.2.2) Additional CPV code(s)

- 66520000 - Pension services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of mortality screening services for deaths registered in the UK.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.14) Additional information

There is no guarantee of business from the Framework Agreement.

II.2) Description

II.2.1) Title

Overseas Address Tracing and Correction Services

Lot No

4

II.2.2) Additional CPV code(s)

- 66520000 - Pension services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Provision of overseas address tracing and address correction services

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.14) Additional information

There is no guarantee of business from the Framework Agreement

II.2) Description

II.2.1) Title

Overseas Proof of Life and Mortality Screening Services

Lot No

5

II.2.2) Additional CPV code(s)

- 66520000 - Pension services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Proof of life checks to be carried out, and/ or provide mortality screening services for deaths registered overseas

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.14) Additional information

There is no guarantee of business from the Framework Agreement.

II.2) Description

II.2.1) Title

Bank Account Verification Services

Lot No

6

II.2.2) Additional CPV code(s)

- 66520000 - Pension services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Verification of members bank account details in real-time.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

II.2.14) Additional information

There is no guarantee of business from the Framework Agreement.

II.2) Description

II.2.1) Title

Data Quality Reporting for Pensions Dashboard Readiness

Lot No

7

II.2.2) Additional CPV code(s)

- 66520000 - Pension services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

To provide data quality and/or dashboard readiness services including but not limited to assessing the completeness and format validation of required dashboard data.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-032948](#)

Section V. Award of contract

Contract No

NCCT42646

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 March 2024

V.2.2) Information about tenders

Number of tenders received: 14

Number of tenders received from SMEs: 8

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Bravura Solutions (UK) Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

05470232

The contractor is an SME

No

V.2.3) Name and address of the contractor

Civica UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02131240

The contractor is an SME

No

V.2.3) Name and address of the contractor

Heywood Ltd

Altrincham

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

04161207

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Independent Transition Management Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

04616046

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Accurate Data Services Ltd

Stanhope

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

Companies House

04807123

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Capita Pension Solutions Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

02260524

The contractor is an SME

No

V.2.3) Name and address of the contractor

GB Group Plc

Chester

Country

United Kingdom

NUTS code

- UKD63 - Cheshire West and Chester

Companies House

02415211

The contractor is an SME

No

V.2.3) Name and address of the contractor

LexisNexis Risk Solutions UK Ltd

Cardiff

Country

United Kingdom

NUTS code

- UKL22 - Cardiff and Vale of Glamorgan

Companies House

07416642

The contractor is an SME

No

V.2.3) Name and address of the contractor

Target Professional Services UK Ltd

Selsey

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

06321486

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Tracing Group Ltd

Wymondham

Country

United Kingdom

NUTS code

- UKH17 - Breckland and South Norfolk

Companies House

10640926

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Crown Agents Bank

Sutton

Country

United Kingdom

NUTS code

- UKI - London

Companies House

11809810

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £2,000,000 / Highest offer: £8,000,000 taken into consideration

Section VI. Complementary information

VI.3) Additional information

Providers appointed to Lot 1 - Integrated Service Providers (ISP): • Bravura Solution Services Ltd

- Civica UK Ltd
- Heywood Ltd
- Independent Transition Management Ltd

Providers appointed to Lot 2 - Address Tracing and Correction Services:

- Accurate Data Services Ltd
- Capita Pension Solutions Ltd
- GB Group Plc
- Heywood Ltd
- Independent Transitions Management Ltd
- LexisNexis Risk Solutions UK Ltd
- Target Professional Services UK Ltd
- The Tracing Group Ltd

Providers appointed to Lot 3 - Mortality Screening Services:

- Accurate Data Services Ltd
- Capita Pension Solutions Ltd
- Heywood Ltd
- LexisNexis Risk Solutions UK Ltd
- Target Professional Services UK Ltd

- The Tracing Group Ltd

Providers appointed to Lot 4 - Overseas Address Tracing and Correction Services:

- Accurate Data Services Ltd
- Capita Pension Solutions Ltd
- Heywood Ltd
- LexisNexis Risk Solutions UK Ltd
- Target Professional Services UK Ltd
- The Tracing Group Ltd

Providers appointed to Lot 5 - Overseas Proof of Life and Mortality Screening Services:

- Accurate Data Services Ltd
- Capita Pension Solutions Ltd
- Crown Agents Bank
- Heywood Ltd
- Target Professional Services UK Ltd
- The Tracing Group Ltd

Providers appointed to Lot 6 - Bank Account Verification :

- Capita Pension Solutions Ltd
- Heywood Ltd
- LexisNexis Risk Solutions UK Ltd
- Target Professional Services UK Ltd

Providers appointed to Lot 7 - Data Quality Reporting for Pensions Dashboard Readiness:

- Capita Pension Solutions Ltd

- Heywood Ltd
- Independent Transitions Management Ltd

There is no guarantee of orders under this framework. The values included in this notice are estimates only.

VI.4) Procedures for review

VI.4.1) Review body

Nplaw

Norwich

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Council incorporated a standstill period at the point when information on the proposed award of the contract was communicated to tenderers. The standstill period, which was for a minimum of ten calendar days, provided time for unsuccessful tenders to challenge the award decision before the Contract is entered into. Aggrieved parties who have been harmed or are at risk of harm by any breach of the Council's obligations may take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.