

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008732-2022>

Contract

NHS Sheffield CCG : Crisis Café (Lot 1) and Wellbeing Ambassadors (non-clinical) (Lot 2)

NHS Sheffield CCG

F03: Contract award notice

Notice identifier: 2022/S 000-008732

Procurement identifier (OCID): ocids-h6vhtk-02f837

Published 31 March 2022, 4:27pm

Section I: Contracting authority

I.1) Name and addresses

NHS Sheffield CCG

722 Prince of Wales Rd

Sheffield

S9 4EU

Email

t.squires@nhs.net

Country

United Kingdom

NUTS code

UKE32 - Sheffield

Internet address(es)

Main address

<https://www.sheffieldccg.nhs.uk>

Buyer's address

<https://www.nhssourcing.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Sheffield CCG : Crisis Café (Lot 1) and Wellbeing Ambassadors (non-clinical) (Lot 2)

Reference number

SYPS/SHEFF/TS/21/75

II.1.2) Main CPV code

- 85312300 - Guidance and counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

In March 2020, NHS England announced new funding to be made available to local areas to strengthen mental health crisis teams and to provide new alternative forms of provision such as crisis cafes and safe havens. Through the CCG engagement work residents of Sheffield have told us they want an alternative to traditional clinical places to attend in non life threatening crisis situations.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £60,000

II.2) Description

II.2.1) Title

Crisis Cafe Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield, South Yorkshire

II.2.4) Description of the procurement

Crisis Café Lot 1 :

- The crisis café will deliver crisis support to those experiencing a mental health crisis.
- The café will allow access without prior arrangement of wait in a safe environment.
- A 'hot drink', a 'listening ear', practical support or help to access specialist mental health services (if required) will be provided.
- We expect the café to be staffed by people with experience, knowledge and expertise in mental health.

- The café is anticipated to operate 7 days per week opening (as a minimum) between 6pm and 12am (the provider will be expected to evaluate and refine opening times after the first 12 months to align to informed levels of demand)

Wellbeing Ambassadors (non-clinical) (Lot 2):

- The Wellbeing Ambassadors will support people who are being seen in the hospital Emergency Department or will help people to access the Crisis Café.
- The ambassadors may also provide support to individuals who are on waiting lists or awaiting a decision over their mental health and ongoing treatment/interventions.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This lot was not awarded. The funding for this lot was £250,000 to £300,000 per annum. The contract length was for 2 years with an option of a 2 year extension. Maximum contract length would be 4 years. The value in this notice is for 4 years.

II.2) Description

II.2.1) Title

Wellbeing Ambassadors

Lot No

2

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield, South Yorkshire

II.2.4) Description of the procurement

Wellbeing Ambassadors (non-clinical) (Lot 2):

- The Wellbeing Ambassadors will support people who are being seen in the hospital Emergency Department or will help people to access the Crisis Café.
- The ambassadors may also provide support to individuals who are on waiting lists or awaiting a decision over their mental health and ongoing treatment/interventions.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This lot awarded. The contract duration is 2 years with option to extend by 2 years making a total of 4 years. The annual funding is £15,000 per annum.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-030158](#)

Section V. Award of contract

Contract No

SYPS/SHEFF/TS/21/75

Lot No

1

Title

Crisis Cafe Service

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section V. Award of contract

Contract No

SYPS/SHEFF/TS/21/75

Lot No

2

Title

Wellbeing Ambassadors Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

South Yorkshire Chaplaincy and Listening

Alpha House, 10 Carver Street

Sheffield

S1 4FS

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Improvement

London

Country

United Kingdom