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Contract

## **NHS Sheffield CCG : Crisis Café (Lot 1) and Wellbeing Ambassadors (non-clinical) (Lot 2)**

NHS Sheffield CCG

F03: Contract award notice

Notice identifier: 2022/S 000-008732

Procurement identifier (OCID): ocds-h6vhtk-02f837

Published 31 March 2022, 4:27pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Sheffield CCG

722 Prince of Wales Rd

Sheffield

S9 4EU

#### **Email**

[t.squires@nhs.net](mailto:t.squires@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKE32 - Sheffield

#### **Internet address(es)**

Main address

<https://www.sheffieldccg.nhs.uk>

Buyer's address

<https://www.nhssourcing.co.uk>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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### **Section II: Object**

#### **II.1) Scope of the procurement**

##### **II.1.1) Title**

NHS Sheffield CCG : Crisis Café (Lot 1) and Wellbeing Ambassadors (non-clinical) (Lot 2)

Reference number

SYPS/SHEFF/TS/21/75

##### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

##### **II.1.3) Type of contract**

Services

##### **II.1.4) Short description**

In March 2020, NHS England announced new funding to be made available to local areas to strengthen mental health crisis teams and to provide new alternative forms of provision such as crisis cafes and safe havens. Through the CCG engagement work residents of Sheffield have told us they want an alternative to traditional clinical places to attend in non life threatening crisis situations.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £60,000

## **II.2) Description**

### **II.2.1) Title**

Crisis Cafe Service

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield, South Yorkshire

### **II.2.4) Description of the procurement**

Crisis Café Lot 1 :

- The crisis café will deliver crisis support to those experiencing a mental health crisis.
- The café will allow access without prior arrangement of wait in a safe environment.
- A 'hot drink', a 'listening ear', practical support or help to access specialist mental health services (if required) will be provided.
- We expect the café to be staffed by people with experience, knowledge and expertise in mental health.

- The café is anticipated to operate 7 days per week opening (as a minimum) between 6pm and 12am (the provider will be expected to evaluate and refine opening times after the first 12 months to align to informed levels of demand)

Wellbeing Ambassadors (non-clinical) (Lot 2):

- The Wellbeing Ambassadors will support people who are being seen in the hospital Emergency Department or will help people to access the Crisis Café.
- The ambassadors may also provide support to individuals who are on waiting lists or awaiting a decision over their mental health and ongoing treatment/interventions.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This lot was not awarded. The funding for this lot was £250,000 to £300,000 per annum. The contract length was for 2 years with an option of a 2 year extension. Maximum contract length would be 4 years. The value in this notice is for 4 years.

## **II.2) Description**

### **II.2.1) Title**

Wellbeing Ambassadors

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield, South Yorkshire

### **II.2.4) Description of the procurement**

Wellbeing Ambassadors (non-clinical) (Lot 2):

- The Wellbeing Ambassadors will support people who are being seen in the hospital Emergency Department or will help people to access the Crisis Café.
- The ambassadors may also provide support to individuals who are on waiting lists or awaiting a decision over their mental health and ongoing treatment/interventions.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This lot awarded. The contract duration is 2 years with option to extend by 2 years making a total of 4 years. The annual funding is £15,000 per annum.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-030158](#)

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## **Section V. Award of contract**

### **Contract No**

SYPS/SHEFF/TS/21/75

### **Lot No**

1

### **Title**

Crisis Cafe Service

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

## **Section V. Award of contract**

### **Contract No**

SYPS/SHEFF/TS/21/75

### **Lot No**

2

### **Title**

Wellbeing Ambassadors Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

South Yorkshire Chaplaincy and Listening

Alpha House, 10 Carver Street

Sheffield

S1 4FS

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £60,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Improvement

London

Country

United Kingdom