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Tender

## **Procurement of Facilities Management Soft Services**

Chelsea and Westminster Hospital NHS Trust

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-008723

Procurement identifier (OCID): ocids-h6vhtk-044a0f

Published 18 March 2024, 5:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Chelsea and Westminster Hospital NHS Trust

369 Fulham Road

London

SW10 9NH

#### **Contact**

Julian Fris

#### **Email**

[clcht.nwlicsps-sourcing@nhs.net](mailto:clcht.nwlicsps-sourcing@nhs.net)

#### **Country**

United Kingdom

## **Region code**

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

## **Internet address(es)**

Main address

<https://www.nwlondonicb.nhs.uk/>

Buyer's address

<https://www.nwlondonicb.nhs.uk/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Procurement of Facilities Management Soft Services

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision of Facilities Management Soft Services comprising

- General management
- Healthcare Cleaning Services
- Porter Services
- Patients Catering Services
- Linen & Laundry Services
- Retail Catering Operations
- Waste Management Services
- Reception (Chelwest only)
- Helpdesk Services
- Security Services
- Window cleaning
- Pest Control
- Car Parking.

#### **II.1.5) Estimated total value**

Value excluding VAT: £270,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79993100 - Facilities management services

### **II.2.3) Place of performance**

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

Chelsea & Westminster Hospital (Fulham Road and supporting sites, but excluding West Middlesex University Hospital site)

Royal Marsden Hospital (Chelsea, Sutton & Cavendish Square sites)

### **II.2.4) Description of the procurement**

The provision of Facilities Management Soft Services as listed in II.1.4. The process will be conducted as a Competitive Dialogue procedure where a minimum of 3 bidders will be shortlisted from a successfully completed supplier questionnaire. There will be a number of stages including Invitation to Participate in Dialogue (ITPD), Invitation to Submit Detailed Solutions (ISDS) then potentially shortlisted to a minimum of 2 bidders who will participate in continuing dialogue (ITCD) and submission of a final tender (ISFT). The procurement will include collaborative workshops, joint process review and potentially reviewing service models to be delivered in a more efficient manner. There will be a strong focus on achieving net zero, social value aspirations and service innovation & excellence.

The procurement will be further shaped by a market engagement exercise and all potential participants are requested to complete the expression of interest survey and submit to the FRC by 12/04/2024 5pm. The survey can be found at

<https://www.surveymonkey.com/r/FRC14>.

### **II.2.5) Award criteria**

Price

### **II.2.6) Estimated value**

Value excluding VAT: £270,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

16 April 2024

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Chelsea and Westminster Hospital NHS Foundation Trust

Unit G3, Harbour Yard, Chelsea Harbour

London

SW10 0XD

Email

[tenders@chelwest.nhs.uk](mailto:tenders@chelwest.nhs.uk)

Country

United Kingdom

Internet address

<https://www.chelwest.nhs.uk>