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Tender

Procurement of Facilities Management Soft Services

Chelsea and Westminster Hospital NHS Trust

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-008723

Procurement identifier (OCID): ocds-h6vhtk-044a0f

Published 18 March 2024, 5:24pm

Section I: Contracting authority

I.1) Name and addresses

Chelsea and Westminster Hospital NHS Trust

369 Fulham Road

London

SW10 9NH

Contact

Julian Fris

Email

clcht.nwlicsps-sourcing@nhs.net

Country

United Kingdom

Region code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

<https://www.nwlondonicb.nhs.uk/>

Buyer's address

<https://www.nwlondonicb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Facilities Management Soft Services

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of Facilities Management Soft Services comprising

- General management
- Healthcare Cleaning Services
- Portering Services
- Patients Catering Services
- Linen & Laundry Services
- Retail Catering Operations
- Waste Management Services
- Reception (Chelwest only)
- Helpdesk Services
- Security Services
- Window cleaning
- Pest Control
- Car Parking.

II.1.5) Estimated total value

Value excluding VAT: £270,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79993100 - Facilities management services

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

Chelsea & Westminster Hospital (Fulham Road and supporting sites, but excluding West Middlesex University Hospital site)

Royal Marsden Hospital (Chelsea, Sutton & Cavendish Square sites)

II.2.4) Description of the procurement

The provision of Facilities Management Soft Services as listed in II.1.4. The process will be conducted as a Competitive Dialogue procedure where a minimum of 3 bidders will be shortlisted from a successfully completed supplier questionnaire. There will be a number of stages including Invitation to Participate in Dialogue (ITPD), Invitation to Submit Detailed Solutions (ISDS) then potentially shortlisted to a minimum of 2 bidders who will participate in continuing dialogue (ITCD) and submission of a final tender (ISFT). The procurement will include collaborative workshops, joint process review and potentially reviewing service models to be delivered in a more efficient manner. There will be a strong focus on achieving net zero, social value aspirations and service innovation & excellence.

The procurement will be further shaped by a market engagement exercise and all potential participants are requested to complete the expression of interest survey and submit to the FRC by 12/04/2024 5pm. The survey can be found at

<https://www.surveymonkey.com/r/FRC14>.

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £270,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

16 April 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Chelsea and Westminster Hospital NHS Foundation Trust

Unit G3, Harbour Yard, Chelsea Harbour

London

SW10 0XD

Email

tenders@chelwest.nhs.uk

Country

United Kingdom

Internet address

<https://www.chelwest.nhs.uk>