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Award

All Age Carers Support Service

Westmorland and Furness Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008720

Procurement identifier (OCID): ocds-h6vhtk-052b38 ([view related notices](#))

Published 2 February 2026, 8:30am

Scope

Description

As part of its statutory duty, and in line with its vision, priorities and values, Westmorland and Furness Council recently went out for tender for this All-Age Carers Service to support unpaid carers across Westmorland and Furness.

The key priorities the Service needs to deliver against are outlined below.

- Carers are recognised by health and social care professionals
- Carers receive information, advice and guidance
- Carers are supported to have healthy and fulfilled lives
- Carers are supported to have breaks from their caring role
- Carers' voices are heard and valued
- Carers have a say in how their services are delivered
- Carers are protected from harm

An unpaid Carer is anyone who cares for a family member, partner or friend who needs help because of their physical or mental health, disability, or an addiction, and would find it difficult to manage without their support.

Carers can be of any age, supporting a child or an adult.

Contract 1

Supplier

- N-COMPASS TOWARDS A BRIGHTER FUTURE LIMITED

Contract value

- £3,467,000 excluding VAT
- £3,467,000 including VAT

Above the relevant threshold

Award decision date

2 January 2026

Date assessment summaries were sent to tenderers

30 January 2026

Standstill period

- End: 11 February 2026
- 8 working days

Earliest date the contract will be signed

26 February 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2030
- 4 years

Description of possible extension:

This contract has one option to extend by up to 12 months.

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD12 - East Cumbria

Information about tenders

- 6 tenders received
- 6 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

N-COMPASS TOWARDS A BRIGHTER FUTURE LIMITED

- Companies House: 06845210
- Public Procurement Organisation Number: PDDT-2235-MTVL

1 Edward VII Quay Navigation Way

Preston

PR2 2YF

United Kingdom

Email: tenders@n-compass.org.uk

Website: <http://n-compass.org.uk>

Region: UKD45 - Mid Lancashire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Westmorland and Furness Council

- Public Procurement Organisation Number: PYYD-1758-YNVR

South Lakeland House

Kendal

LA9 4DQ

United Kingdom

Email: Procurement.Mailbox.WAF@Cumbria.gov.uk

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government