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Tender

## **Procurement for the provision of Primary Care Laboratory(s) to NHS England South West**

NHS England South West Region

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-008718

Procurement identifier (OCID): ocids-h6vhtk-037f9c

Published 24 March 2023, 4:12pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England South West Region

Quarry House, Quarry Hill

Leeds

LS2 7UE

#### **Contact**

Garry Mitchell

#### **Email**

[commercial.procurementhub@nhs.net](mailto:commercial.procurementhub@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKK - South West (England)

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Procurement for the provision of Primary Care Laboratory(s) to NHS England South West

#### II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

NHS England (South West Region) is procuring a Primary Care Laboratory ("the Lab"), within the South West region of NHS England. The Lab forms part of a wider Primary Care Digital Experience programme which aims "to transform the human experience of primary care processes, using digital technology and data", seeking to improve the staff and citizen experience of primary care, by testing solutions to the problems identified by the primary care workforce and citizens who interact with primary care. The Lab will be a physical space in which digital technology and digitally-enabled processes in General Practice (GP), Primary Care Networks(PCNs) and wider primary care services, such as dental practices, can be physically tested and piloted, without an impact on the already time and resource pressured primary care workforce. The Lab includes the configuration of a flexible and adaptable yet dedicated space, the provision of IT and 'office' hardware, and established IT software (Windows, Chrome/Edge), and resources (physical ,technical and human) to develop, test, refine, optimise and evaluate digital solutions. For the purposes of this project, 'flexible and adaptable space' means a building or area within a building allocated and protected specifically for this project, that can be reconfigured easily using various tools and props to provide different types of 'rooms' that simulate General Practice and wider primary care services. The Lab will form a 'sandbox' environment, in the South West region, in which tacit knowledge from both existing pockets of excellence and digital technology testing will create lessons learnt for best practice techniques of moving innovations into the primary care space. There is potential for more than one space in the South West region with a maximum of three partner organisations (suppliers) supplying a maximum of three labs. The Primary Care Laboratory will be hosted by the partner organisation (supplier) who will manage the physical infrastructure, and services to run and maintain the infrastructure. The intention is to award the contract early June 2023, with the Laboratory(s) operational by early autumn 2023.

For the avoidance of doubt the maximum value of this procurement will be £1,850,000 exc. VAT or £2,220,000 inc. VAT to cover all 3 Lots.

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link:

<https://health-family.force.com/s/Welcome> (<https://health-family.force.com/s/Welcome>)

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

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#### **II.1.5) Estimated total value**

Value excluding VAT: £1,850,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

#### **II.2.4) Description of the procurement**

NHS England (South West Region) is procuring a Primary Care Laboratory ("the Lab"), within the South West region of NHS England. The Lab forms part of a wider Primary Care Digital Experience programme which aims "to transform the human experience of primary care processes, using digital technology and data", seeking to improve the staff and citizen experience of primary care, by testing solutions to the problems identified by the primary care workforce and citizens who interact with primary care. The Lab will be a physical space in which digital technology and digitally-enabled processes in General Practice (GP), Primary Care Networks(PCNs) and wider primary care services, such as dental practices, can be physically tested and piloted, without an impact on the already time and resource pressured primary care workforce. The Lab includes the configuration of a flexible and adaptable yet dedicated space, the provision of IT and 'office' hardware, and established IT software (Windows, Chrome/Edge), and resources (physical ,technical and human) to develop, test, refine, optimise and evaluate digital solutions. For the purposes of this project, 'flexible and adaptable space' means a building or area within a building allocated and protected specifically for this project, that can be reconfigured easily using various tools and props to provide different types of 'rooms' that simulate General Practice and wider primary care services. The Lab will form a 'sandbox' environment, in the South West region, in which tacit knowledge from both existing pockets of excellence and digital technology testing will create lessons learnt for best practice techniques of moving innovations into the primary care space. There is potential for more than one space in the South West region with a maximum of three partner organisations (suppliers) supplying a maximum of three labs. The Primary Care Laboratory will be hosted by the partner organisation (supplier) who will manage the physical infrastructure, and services to run and maintain the infrastructure. The intention is to award the contract early June 2023, with the Laboratory(s) operational by early autumn 2023.

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## **II.2) Description**

**II.2.1) Title**

Lot No

2

**II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

**II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

**II.2.4) Description of the procurement**

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## **II.2) Description**

### **II.2.1) Title**

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

### **II.2.4) Description of the procurement**

NHS England (South West Region) is procuring a Primary Care Laboratory ("the Lab"), within the South West region of NHS England. The Lab forms part of a wider Primary Care Digital Experience programme which aims "to transform the human experience of primary care processes, using digital technology and data", seeking to improve the staff and citizen experience of primary care, by testing solutions to the problems identified by the primary care workforce and citizens who interact with primary care. The Lab will be a physical space in which digital technology and digitally-enabled processes in General Practice (GP), Primary Care Networks(PCNs) and wider primary care services, such as dental practices, can be physically tested and piloted, without an impact on the already time and resource pressured primary care workforce. The Lab includes the configuration of a flexible and adaptable yet dedicated space, the provision of IT and 'office' hardware,

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-031397](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

26 April 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English