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Contract

Provider Portal Implementation

London Borough of Harrow

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008673

Procurement identifier (OCID): ocds-h6vhtk-061389

Published 30 January 2026, 5:41pm

Scope

Description

This The London Borough of Harrow is embarking on the implementation of the Mosaic Provider Portal

(MPP) to transform the way Adult Social Care payments are managed. The implementation of the MPP, alongside essential finance configuration improvements, will deliver significant efficiency gains, reduced manual processing and improved accuracy across payments, billing and brokerage.

AchieveIT Contracts Limited will provide independent consultancy and project management services to ensure the successful planning, scoping and delivery of the MPP, with a focus on reducing business risk, ensuring effective knowledge transfer, and supporting the transition to more efficient processes.

Key expected benefits include:

? Improved efficiency in provider payments, with reductions in manual processing.

? Enhanced accuracy in client contributions and billing.

- ? Reduction in disputes and provider queries through increased transparency.
 - ? Rationalisation of finance configuration, reducing long-term maintenance effort.
 - ? Internal knowledge transfer to support sustainability.
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Contract 1

Supplier

- AchieveIT Contracts Limited

Contract value

- £92,400 excluding VAT
- £110,880 including VAT

Below the relevant threshold

Date signed

22 October 2025

Contract dates

- 30 January 2026 to 30 September 2026
- 8 months, 2 days

Main procurement category

Services

CPV classifications

- 72220000 - Systems and technical consultancy services

Contract locations

- UKI74 - Harrow and Hillingdon

Procedure

Procedure type

Below threshold - without competition

Supplier

AchieveIT Contracts Limited

3 Minster Road,

Northamptonshire, Daventry Northamptonshire

NN11 2PE

United Kingdom

Email: contactus@achieveitcontracts.co.uk

Region: UKF24 - West Northamptonshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

London Borough of Harrow

- Public Procurement Organisation Number: PQRC-2343-GRQR

Forward Drive

Harrow

HA3 8FL

United Kingdom

Email: procurement@harrow.gov.uk

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government

