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Future opportunity

NHS Workforce Transformation Solution - Electronic Staff Record (ESR) Services

NHS Business Services Authority

F01: Prior information notice

Prior information only

Notice reference: 2022/S 000-008651

Published: 31 March 2022, 11:14am

Section I: Contracting authority

I.1) Name and addresses

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Contact

Paul Bath

Email

nhsbsa.esrdiscovery@nhs.net

Country

United Kingdom

NUTS code

UKC22 - Tyneside

Internet address(es)

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://health.atamis.co.uk>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Workforce Transformation Solution - Electronic Staff Record (ESR) Services

Reference number

21_06_07

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

This Prior Information Notice (PIN) is to inform organisations of a Supplier Market Engagement Event which the NHS Business Services Authority (NHSBSA) is hosting at 09:30 till 12:30 (BST) on Thursday 28 April 2022. (See II.2.14 Additional information below for invite details).

The event is related to the procurement and contract for the transformation and provision of the NHS Electronic Staff Record (ESR) Services. This follows from previous events held in 2021 and 10 March 2022.

It will focus on commercial considerations that will form the basis of the Invitation to Tender and Negotiate (ITTN) pack. These are expected to include updates on the Alpha / Proof of Concept phase, levelling of the playing field, finance and other commercial matters.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

II.2.4) Description of the procurement

NHSBSA is considering its next steps in development of its procurement for the future NHS workforce solution.

NHSBSA engaged with the market in 2021 and March 2022, regarding the Discovery exercise, its findings and the Commercial content of the Outline Business Case.

NHSBSA wants to now consult with the market on the commercial considerations that will form the basis of the Invitation to Tender and Negotiate (ITTN) pack. These are expected to include updates on the Alpha / Proof of Concept phase, levelling of the playing field, finance and other commercial matters.

The Supplier Market Engagement Event, which NHSBSA is hosting, is at 09:30 till 12:30 (BST), Thursday 28 April 2022, via webinar only.

NHSBSA will be issuing a set of Request for Information (RFI) questions after the event. Depending on feedback from the RFI responses there may be follow up 1 to 1 discussions later.

ESR includes, but is not limited to, the provision of the following core services:-

- Payroll
- Core HR (e.g. key personnel events; leave and absence; education, training and organisational structures; approvals, revalidations/fitness to practice)
- Recruitment
- Integrated Identity Management
- Occupational Health
- Finance
- Learning Management (including eLearning)
- Manager and Employee Self Service
- Talent Management/Compliance Management
- Data Warehouse
- Management Reporting – Local and National
- Inter Employee Authority Data Transfer Service.
- Associated Framework Services (e.g. expenses solutions)
- Total Reward Statements
- Interoperability with other services and options (including NHS Jobs & NHS Pensions).

The ESR solution and related services are provided by the current provider under a managed service contract which, will run until August 2025.

The NHS ESR solution is one of the Workforce services provided by the NHSBSA and is an Oracle based workforce management tool for the integrated HR, payroll, learning management and business intelligence.

The Solution currently services over 1.8m employees in over 440 organisations.

II.2.14) Additional information

All who registered or attended the 10 March 2022 event will receive the meeting link by email w/c 4 April. If not received by close Friday 8 April please contact as below.

In other cases, to be invited please email nhsbsa.esrdiscovery@nhs.net with names, roles and email addresses of attendees.

II.3) Estimated date of publication of contract notice

1 June 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No