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Planning

## **Custodial Healthcare Services**

Thames Valley Police

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-008594

Procurement identifier (OCID): ocids-h6vhtk-0449b8

Published 18 March 2024, 10:57am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Thames Valley Police

Kidlington

#### **Contact**

Thom Wilson

#### **Email**

[Thom.Wilson@thamesvalley.police.uk](mailto:Thom.Wilson@thamesvalley.police.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

#### **Internet address(es)**

Main address

<https://www.thamesvalley.police.uk/>

Buyer's address

<https://www.thamesvalley.police.uk/police-forces/thames-valley-police/areas/au/about-us/our-people/departments-and-teams/procurement/>

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Custodial Healthcare Services

Reference number

OP23001

#### **II.1.2) Main CPV code**

- 85141000 - Services provided by medical personnel

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This notice is placed as a Prior Information Notice (PIN) to inform the market of Thames

Valley Police's intention to recommission Custodial Healthcare Services for 2025 & beyond. We will be seeking to understand the level & range of service provider interest in delivering these services & seeking providers who have the capability & capacity to deliver a resilient evolving service. The service shall provide fully qualified, trained & competent Healthcare Professionals embedded 24/7/365(6) in the 6 main Custody Suites in the TVP area to assess, treat & signpost Detained Persons (DPs) to ensure fitness for detention, interview, charging, with full live Clinical Oversight & consideration of a multi skilled workforce. The service needs to be reactive to short notice operational needs as well as proactive to longer term strategies, needing to fully integrate with NHS (L&D), Social Care & Voluntary Sector providers of health & social support, managing interconnected relationships & pathways.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

Oxfordshire, Berkshire, Buckinghamshire

#### **II.2.4) Description of the procurement**

The service shall provide fully qualified, trained & competent Healthcare Professionals embedded 24/7/365(6) in the 6 main Custody Suites in the TVP area to assess, treat & signpost Detained Persons (DPs) to ensure fitness for detention, interview, charging, release, with full live Clinical Oversight & consideration of a multi skilled workforce to assist in across the Force & in particular the South of the Force. (Note; there is additional pressure in Loddon Valley & Maidenhead that may require additional support). The service needs to be reactive to short notice operational needs as well as proactive to longer term strategies. The ever evolving operational & custody requirements need to fully integrate with NHS (L&D), Social Care & Voluntary Sector providers of health & social support, creating & managing interconnected relationships & pathways with a view to reducing the 'revolving door' effect around the reasons for committing crimes. This will be in conjunction with regular reporting & the subsequent meeting of a number of stringent key performance indicators. Interactive training scenarios involving the Authority &/or other organisations will be welcomed as will insights into industry related technological advances. The Police custody suites are located; o Berkshire (Maidenhead

& Reading)o Buckinghamshire (Aylesbury & Milton Keynes)o Oxfordshire (Abingdon & Banbury)o Newbury (Berks) – Retained for Operational Contingencyo High Wycombe (Bucks) - Retained for Operational Contingency The services within scope, include PACE compliant core Custodial Healthcare provision, primarily, Custody DP Healthcare management, the provision of medical & forensic examinations, treatment for minor medical injuries, fitness assessments prior to interview, charging, bailing, court appearance &/or release, live clinical oversight, crisis support, management of substance misuse & onward referral services for people who have been DPs. In addition but not limited to the core provision; a) Holistic Healthcare Services; (General Healthcare prior to & following any forensic work)b) Forensic sampling following a healthcare assessment relevant for that purposec) Call Centre, email & video call facilities (or other mutually agreed contact mechanisms) through which the Authority can ask for forensic medical & healthcare services. The re-tendering exercise will aim to increase equity of access & ensure a consistent, resilient & high standard of quality care to DPs. The service will delivered in line with current national standards, guidance, NHSE specification & best practice, & at the same time meet the local needs of each Custody Suite/Force area, planned & Ad hoc operational requirements. The Provider will ensure that the service is delivered in an age-appropriate way for children & adults & vulnerable persons; all staff must meet the skills & competences commensurate with the role they are performing. The service should consider PACE, Safeguarding, support to joint protocols around the safe management of intoxication in custody & Health & Forensic requirements with equal priority. The Custodial Healthcare provider will work closely with L&D providers & other support services within the custody Suite & ensure service users are referred to appropriate onward provision as necessary. The Authority will be seeking interest from the market providers in providing such a service from suitably qualified, capable & competent organisations. The purpose of this PIN is for market information only, notifying the intention to re-commission this service mid 2024 for contractual arrangements 2025 & beyond, rather than a call for competition at this stage. The tendering process will follow the PCR2015 two stage Restricted procedure via In-Tend e-Procurement system. The sell2 address below will act as a single sign on site if suppliers want to engage with any police or fire who use this system; <https://sell2.in-tend.co.uk/blpd/home>

### **II.3) Estimated date of publication of contract notice**

2 June 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

PIN for information only at this stage to alert the market, no documents currently associated or available. The tendering process will be carried out via In-Tend e-Procurement system. The sell2 address below will act as a single sign on site if suppliers want to engage with any police or fire who use this system; <https://sell2.in-tend.co.uk/blpd/home>