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Planning

Custodial Healthcare Services

Thames Valley Police

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-008594

Procurement identifier (OCID): ocds-h6vhtk-0449b8

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Section I: Contracting authority

I.1) Name and addresses

Thames Valley Police

Kidlington

Contact

Thom Wilson

Email

Thom.Wilson@thamesvalley.police.uk

Country

United Kingdom

NUTS code

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Internet address(es)

Main address

<https://www.thamesvalley.police.uk/>

Buyer's address

<https://www.thamesvalley.police.uk/police-forces/thames-valley-police/areas/au/about-us/our-people/departments-and-teams/procurement/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Custodial Healthcare Services

Reference number

OP23001

II.1.2) Main CPV code

- 85141000 - Services provided by medical personnel

II.1.3) Type of contract

Services

II.1.4) Short description

This notice is placed as a Prior Information Notice (PIN) to inform the market of Thames Valley Police's intention to recommission Custodial Healthcare Services for 2025 & beyond. We will be seeking to understand the level & range of service provider interest in delivering these services & seeking providers who have the capability & capacity to deliver a resilient evolving service. The service shall provide fully qualified, trained & competent Healthcare Professionals embedded 24/7/365(6) in the 6 main Custody Suites in the TVP area to assess, treat & signpost Detained Persons (DPs) to ensure fitness for detention, interview, charging, with full live Clinical Oversight & consideration of a multi skilled workforce. The service needs to be reactive to short notice operational needs as well as proactive to longer term strategies, needing to fully integrate with NHS (L&D), Social Care & Voluntary Sector providers of health & social support, managing interconnected relationships & pathways.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

Oxfordshire, Berkshire, Buckinghamshire

II.2.4) Description of the procurement

The service shall provide fully qualified, trained & competent Healthcare Professionals embedded 24/7/365(6) in the 6 main Custody Suites in the TVP area to assess, treat & signpost Detained Persons (DPs) to ensure fitness for detention, interview, charging, release, with full live Clinical Oversight & consideration of a multi skilled workforce to assist in across the Force & in particular the South of the Force. (Note; there is additional pressure in Loddon Valley & Maidenhead that may require additional support). The service needs to be reactive to short notice operational needs as well as proactive to longer term strategies. The ever evolving operational & custody requirements need to fully integrate with NHS (L&D), Social Care & Voluntary Sector providers of health & social support, creating & managing

interconnected relationships & pathways with a view to reducing the ‘revolving door’ effect around the reasons for committing crimes. This will be in conjunction with regular reporting & the subsequent meeting of a number of stringent key performance indicators. Interactive training scenarios involving the Authority &/or other organisations will be welcomed as will insights into industry related technological advances. The Police custody suites are located;

- o Berkshire (Maidenhead & Reading)
- o Buckinghamshire (Aylesbury & Milton Keynes)
- o Oxfordshire (Abingdon & Banbury)
- o Newbury (Berks) – Retained for Operational Contingency
- o High Wycombe (Bucks) - Retained for Operational Contingency

The services within scope, include PACE compliant core Custodial Healthcare provision, primarily, Custody DP Healthcare management, the provision of medical & forensic examinations, treatment for minor medical injuries, fitness assessments prior to interview, charging, bailing, court appearance &/or release, live clinical oversight, crisis support, management of substance misuse & onward referral services for people who have been DPs. In addition but not limited to the core provision;

- a) Holistic Healthcare Services; (General Healthcare prior to & following any forensic work)
- b) Forensic sampling following a healthcare assessment relevant for that purpose
- c) Call Centre, email & video call facilities (or other mutually agreed contact mechanisms) through which the Authority can ask for forensic medical & healthcare services.

The re-tendering exercise will aim to increase equity of access & ensure a consistent, resilient & high standard of quality care to DPs. The service will be delivered in line with current national standards, guidance, NHSE specification & best practice, & at the same time meet the local needs of each Custody Suite/Force area, planned & Ad hoc operational requirements. The Provider will ensure that the service is delivered in an age-appropriate way for children & adults & vulnerable persons; all staff must meet the skills & competences commensurate with the role they are performing. The service should consider PACE, Safeguarding, support to joint protocols around the safe management of intoxication in custody & Health & Forensic requirements with equal priority. The Custodial Healthcare provider will work closely with L&D providers & other support services within the custody Suite & ensure service users are referred to appropriate onward provision as necessary. The Authority will be seeking interest from the market providers in providing such a service from suitably qualified, capable & competent organisations. The purpose of this PIN is for market information only, notifying the intention to re-commission this service mid 2024 for contractual arrangements 2025 & beyond, rather than a call for competition at this stage. The tendering process will follow the PCR2015 two stage Restricted procedure via In-Tend e-Procurement system. The sell2 address below will act as a single sign on site if suppliers want to engage with any police or fire who use this system; <https://sell2.in-tend.co.uk/blpd/home>

II.3) Estimated date of publication of contract notice

2 June 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

PIN for information only at this stage to alert the market, no documents currently associated or available. The tendering process will be carried out via In-Tend e-Procurement system. The sell2 address below will act as a single sign on site if suppliers want to engage with any police or fire who use this system; <https://sell2.in-tend.co.uk/blpd/home>