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Contract

Procurement of Fleet and Facilities Cleaning Services

Govia Thameslink Rail (GTR)

F06: Contract award notice – utilities

Notice identifier: 2025/S 000-008590

Procurement identifier (OCID): ocds-h6vhtk-02b21a

Published 10 March 2025, 4:05pm

Section I: Contracting entity

I.1) Name and addresses

Govia Thameslink Rail (GTR)

24 Monument Street

London

EC3R 8AJ

Contact

Carl Baker

Email

carl.baker@gtrailway.com

Telephone

+44 7977763222

Country

United Kingdom

Region code

UKJ - South East (England)

Internet address(es)

Main address

<http://www.gtrailway.com>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Fleet and Facilities Cleaning Services

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

GTR sought to procure a supplier for cleaning services at their fleet and facilities. Lot 1 fleet activities primarily undertaken throughout the day at Terminus Railway Stations when trains reach their destination before being 'Turned Around' and going back into service. Lot 2 facilities cleaning across 240 railway stations plus other property located across the Southeast of England including Railway Stations, Offices, Training Facilities, Engineering Depots (specific areas only), Train Driver Depots, Train Crew Accommodation

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Fleet Cleaning Services

Lot No

1

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

SOUTH EAST (ENGLAND)

II.2.4) Description of the procurement

The following approach was undertaken: The procurement adopted a restricted procedure format, which was split into two stages of evaluation, a selection questionnaire (SQ) stage and then an invitation to tender (ITT) stage. Received ITT's were individually evaluated and separate moderation sessions were held for the technical and commercial weightings of the project. The procurement was undertaken in the accordance with the Utilities Contract Regulations and utilised The Railway Industry Supplier Qualification Scheme (RISQS) as a mean of pre-qualification. Therefore, the award was made in accordance with Regulation 77(9) by inviting relevant suppliers on the RISQS Qualification System established by notice 2021/S000-010921.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Facilities Cleaning Services

Lot No

2

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

SOUTH EAST (ENGLAND)

II.2.4) Description of the procurement

The following approach was undertaken: The procurement adopted a restricted procedure format, which was split into two stages of evaluation, a selection questionnaire (SQ) stage and then an invitation to tender (ITT) stage. Received ITT's were individually evaluated and separate moderation sessions were held for the technical and commercial weightings of the project. The procurement was undertaken in the accordance with the Utilities Contract Regulations and utilised The Railway Industry Supplier Qualification Scheme (RISQS) as a mean of pre-qualification. Therefore, the award was made in accordance with Regulation 77(9) by inviting relevant suppliers on the RISQS Qualification System established by notice 2021/S000-010921.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-010921](#)

Section V. Award of contract

Contract No

GTR0717

Lot No

1

Title

Cleaning Services (Fleet)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 March 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Churchill Contract Services Limited

Cedar House Parkland Square, 750a Capability Green, Luton

Bedfordshire

LU1 3LU

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

03762020

Internet address

<https://www.churchillservices.com/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £83,207,349.5

Total value of the contract/lot: £49,167,979.58

Section V. Award of contract

Contract No

GTR0867

Lot No

2

Title

Cleaning Services (Facilities)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 February 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Churchill Contract Services Limited

Cedar House Parkland Square, 750a Capability Green, Luton

Bedfordshire

LU1 3LU

Country

United Kingdom

NUTS code

- UKJ - South East (England)

National registration number

03762020

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £45,210,767.97

Total value of the contract/lot: £26,715,453.8

Section VI. Complementary information

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=895468725> GO
Reference: GO-2025310-PRO-29707331

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice,

Strand,

London

WC2A 2LL

Country

United Kingdom