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Planning

## **Insurance & Related Services 4 (IS4)**

Crown Commercial Service

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-008586

Procurement identifier (OCID): ocids-h6vhtk-03b5ac

Published 24 March 2023, 10:19am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Crown Commercial Service

The Capital Building, Old Hall Street

Liverpool

L3 9PP

#### **Email**

[insurance-services-4@crowncommercial.gov.uk](mailto:insurance-services-4@crowncommercial.gov.uk)

#### **Telephone**

+44 3450103503

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/ccs>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Insurance & Related Services 4 (IS4)

Reference number

RM6323

**II.1.2) Main CPV code**

- 66510000 - Insurance services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Crown Commercial Service (CCS), as the Authority, intends to put in place a Pan Government Collaborative Agreement for the provision of Insurance services be utilised by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations. It is intended that this commercial agreement will be the recommended vehicle for all insurance and related services required by UK Central Government Departments.

The current agreement (RM6020) has lots for Brokerage and Associated Services (with access to Insurers via a DPS RM6138) and Claims Management providers. We aim to continue this format and will also consider, as part of our engagement, additional lots for specific areas such as Social Housing.

IS4 will include a lot with a focus on social housing insurance (lot 3), this lot will in addition support contracting authorities across the public sector to efficiently source low value insurance and related services.

Suppliers awarded to the brokerage and related services lot (lot 1) may not also bid to be awarded to lot 3 (suppliers awarded to the brokerage and related services lot 1 may still offer lower value insurance spend across the public sector).

Further competitions for lot 1 and lot 3 will be carried out between suppliers awarded to the DPS (RM6138).

#### **II.1.5) Estimated total value**

Value excluding VAT: £600,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Brokerage and related services

Lot No

1

## **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 66510000 - Insurance services
- 66511000 - Life insurance services
- 66512000 - Accident and health insurance services
- 66513000 - Legal insurance and all-risk insurance services
- 66513100 - Legal expenses insurance services
- 66514000 - Freight insurance and Insurance services relating to transport
- 66514100 - Insurance related to Transport
- 66514110 - Motor vehicle insurance services
- 66514120 - Marine, aviation and other transport insurance services
- 66514130 - Railway insurance services
- 66514140 - Aircraft insurance services
- 66514150 - Vessel insurance services
- 66515000 - Damage or loss insurance services
- 66515100 - Fire insurance services
- 66515200 - Property insurance services
- 66515300 - Weather and financial loss insurance services
- 66515400 - Weather-related insurance services
- 66515410 - Financial loss insurance services
- 66515411 - Pecuniary loss insurance services
- 66516000 - Liability insurance services
- 66516100 - Motor vehicle liability insurance services
- 66516200 - Aircraft liability insurance services
- 66516300 - Vessel liability insurance services
- 66516400 - General liability insurance services

- 66516500 - Professional liability insurance services
- 66517000 - Credit and surety insurance services
- 66517300 - Risk management insurance services
- 66518000 - Insurance brokerage and agency services
- 66518100 - Insurance brokerage services
- 66518200 - Insurance agency services
- 66518300 - Insurance claims adjustment services
- 66519000 - Engineering, auxiliary, average, loss, actuarial and salvage insurance services
- 66519200 - Engineering insurance services
- 66519300 - Auxiliary insurance services
- 66519310 - Insurance consultancy services
- 66519500 - Loss adjustment services
- 66519600 - Actuarial services
- 66700000 - Reinsurance services
- 66710000 - Life reinsurance services
- 66720000 - Accident and health reinsurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Insurance brokerage and associated services, typically including cover for the following classes of insurance: Liability, Property, Motor, Insurance and Travel. Insurance brokerage and associated services, a broad range of services a typical example will include: Assurance services, Audits, Claims Handling, Consultancy, Courtesy car and relief vehicle, Incident investigation and Loss analysis / forecasting.

Compensation claims handling and associated services.

### **II.2.14) Additional information**

Suppliers can only bid to be on either Lot 1 or Lot 3 for this commercial agreement.

## **II.2) Description**

### **II.2.1) Title**

Claims handling and related services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 66510000 - Insurance services
- 66511000 - Life insurance services
- 66512000 - Accident and health insurance services
- 66513000 - Legal insurance and all-risk insurance services
- 66513100 - Legal expenses insurance services
- 66514000 - Freight insurance and Insurance services relating to transport
- 66514100 - Insurance related to Transport
- 66514110 - Motor vehicle insurance services
- 66514120 - Marine, aviation and other transport insurance services
- 66514130 - Railway insurance services
- 66514140 - Aircraft insurance services
- 66514150 - Vessel insurance services
- 66515000 - Damage or loss insurance services
- 66515100 - Fire insurance services
- 66515200 - Property insurance services
- 66515300 - Weather and financial loss insurance services
- 66515400 - Weather-related insurance services

- 66515410 - Financial loss insurance services
- 66515411 - Pecuniary loss insurance services
- 66516000 - Liability insurance services
- 66516100 - Motor vehicle liability insurance services
- 66516200 - Aircraft liability insurance services
- 66516300 - Vessel liability insurance services
- 66516400 - General liability insurance services
- 66516500 - Professional liability insurance services
- 66517000 - Credit and surety insurance services
- 66517300 - Risk management insurance services
- 66518000 - Insurance brokerage and agency services
- 66518100 - Insurance brokerage services
- 66518200 - Insurance agency services
- 66518300 - Insurance claims adjustment services
- 66519000 - Engineering, auxiliary, average, loss, actuarial and salvage insurance services
- 66519200 - Engineering insurance services
- 66519300 - Auxiliary insurance services
- 66519310 - Insurance consultancy services
- 66519500 - Loss adjustment services
- 66519600 - Actuarial services
- 66700000 - Reinsurance services
- 66710000 - Life reinsurance services
- 66720000 - Accident and health reinsurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

## **II.2.4) Description of the procurement**

Insurance brokerage and associated services, typically including cover for the following classes of insurance: Liability, Property, Motor, Insurance and Travel. Insurance brokerage and associated services, a broad range of services a typical example will include: Assurance services, Audits, Claims Handling, Consultancy, Courtesy car and relief vehicle, Incident investigation and Loss analysis / forecasting. Compensation claims handling and associated services.

## **II.2) Description**

### **II.2.1) Title**

Insurance Advisory and Related Services

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 66510000 - Insurance services
- 66511000 - Life insurance services
- 66512000 - Accident and health insurance services
- 66513000 - Legal insurance and all-risk insurance services
- 66513100 - Legal expenses insurance services
- 66514000 - Freight insurance and Insurance services relating to transport
- 66514100 - Insurance related to Transport
- 66514110 - Motor vehicle insurance services
- 66514120 - Marine, aviation and other transport insurance services
- 66514130 - Railway insurance services
- 66514140 - Aircraft insurance services
- 66514150 - Vessel insurance services
- 66515000 - Damage or loss insurance services



- 66515100 - Fire insurance services
- 66515200 - Property insurance services
- 66515300 - Weather and financial loss insurance services
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- 66516000 - Liability insurance services
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- 66516300 - Vessel liability insurance services
- 66516400 - General liability insurance services
- 66516500 - Professional liability insurance services
- 66517000 - Credit and surety insurance services
- 66517300 - Risk management insurance services
- 66518000 - Insurance brokerage and agency services
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- 66518200 - Insurance agency services
- 66518300 - Insurance claims adjustment services
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- 66519200 - Engineering insurance services
- 66519300 - Auxiliary insurance services
- 66519310 - Insurance consultancy services
- 66519500 - Loss adjustment services
- 66519600 - Actuarial services
- 66700000 - Reinsurance services
- 66710000 - Life reinsurance services

- 66720000 - Accident and health reinsurance services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Insurance brokerage and associated services, typically including cover for the following classes

(nature and quantity of insurance: Liability, Property, Motor, Insurance and Travel. Insurance brokerage and

works, supplies or services associated services, a broad range of services a typical example will include: Assurance or indication of needs and services, Audits, Claims Handling, Consultancy, Courtesy car and relief vehicle, Incident requirements) investigation and Loss analysis / forecasting. Compensation claims handling and associated services.

### **II.2.14) Additional information**

Suppliers can only bid to be on either Lot 1 or Lot 3 for this commercial agreement.

## **II.3) Estimated date of publication of contract notice**

18 May 2022

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

This prior information notice replaces the previous PIN issued on the 08/03/2022:

<https://www.find-tender.service.gov.uk/Notice/006382-2022>

A Future Opportunity on contract finder can be found here:

<https://www.contractsfinder.service.gov.uk/Notice/266c2ada-9351-45a5-b6ac-b57636c9715e>

This Prior Information Notice is to signal an intention to commence market engagement with those within the Insurance Services market, including discreet Brokerage services, Claims Handling and Housing Associations Agents.

Crown Commercial Service intends to hold market engagement sessions during April / May 2022 with industry experts and suppliers interested in potentially bidding for the resulting framework contract

Crown Commercial Service (CCS) will use an eSourcing system for this competition and reserves the right to use an electronic auction. The eSourcing system we will use is <https://crowncommercialservice.bravosolution.co.uk>.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

Any bidder who intends to participate in the competition needs to be regulated and authorised by the Financial Conduct Authority (FCA)

The value in II.1.5 is an indicative value over 4 years from 15/11/2023.

The date in II.3) is the estimated date of publication, please refer to the CCS website page <https://www.crowncommercial.gov.uk/agreements/upcoming> for updates and monitor Tenders Electronic Daily for the publication of the contract notice.

The Cyber Essentials scheme is mandatory for Central Government Contracts which involve handling personal information and providing certain ICT products and services. The Government is taking steps to further reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when properly implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet.

To participate in this procurement, bidders will be required to demonstrate that they are Cyber Essentials certified for the services under and in connection with the procurement.

The bidder may be awarded a contract but shall not enter into any call off contracts with buyers until they are able to demonstrate to CCS that they meet the technical requirements prescribed by the Cyber Essentials Scheme for services under and in connection with this procurement.

The service that arise from this framework will involve the supplier holding material that has been assigned a protective marking under the Government Security Classifications Scheme (April 2014) of OFFICIAL/SENSITIVE. Bidders will be required to implement their solution in accordance with the Framework Agreement Schedule, "Security Requirement and Plan", to meet Framework Agreement requirements. This will be released at the ITT stage.

Please find further details:

<https://www.gov.uk/government/collections/government-security>