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Planning

Insurance & Related Services 4 (IS4)

Crown Commercial Service

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-008586

Procurement identifier (OCID): ocds-h6vhtk-03b5ac

Published 24 March 2023, 10:19am

Section I: Contracting authority

I.1) Name and addresses

Crown Commercial Service

The Capital Building, Old Hall Street

Liverpool

L3 9PP

Email

insurance-services-4@crowncommercial.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://www.gov.uk/ccs

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Insurance & Related Services 4 (IS4)

Reference number

RM6323

II.1.2) Main CPV code

• 66510000 - Insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Crown Commercial Service (CCS), as the Authority, intends to put in place a Pan Government Collaborative Agreement for the provision of Insurance services be utilised by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations. It is intended that this commercial agreement will be the recommended vehicle for all insurance and related services required by UK Central Government Departments.

The current agreement (RM6020) has lots for Brokerage and Associated Services (with access to Insurers via a DPS RM6138) and Claims Management providers. We aim to continue this format and will also consider, as part of our engagement, additional lots for specific areas such as Social Housing.

IS4 will include a lot with a focus on social housing insurance (lot 3), this lot will in addition support contracting authorities across the public sector to efficiently source low value insurance and related services.

Suppliers awarded to the brokerage and related services lot (lot 1) may not also bid to be awarded to lot 3 (suppliers awarded to the brokerage and related services lot 1 may still offer lower value insurance spend across the public sector).

Further competitions for lot 1 and lot 3 will be carried out between suppliers awarded to the DPS (RM6138).

II.1.5) Estimated total value

Value excluding VAT: £600,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Brokerage and related services

Lot No

1

II.2.2) Additional CPV code(s)

- 66000000 Financial and insurance services
- 66510000 Insurance services
- 66511000 Life insurance services
- 66512000 Accident and health insurance services
- 66513000 Legal insurance and all-risk insurance services
- 66513100 Legal expenses insurance services
- 66514000 Freight insurance and Insurance services relating to transport
- 66514100 Insurance related to Transport
- 66514110 Motor vehicle insurance services
- 66514120 Marine, aviation and other transport insurance services
- 66514130 Railway insurance services
- 66514140 Aircraft insurance services
- 66514150 Vessel insurance services
- 66515000 Damage or loss insurance services
- 66515100 Fire insurance services
- 66515200 Property insurance services
- 66515300 Weather and financial loss insurance services
- 66515400 Weather-related insurance services
- 66515410 Financial loss insurance services
- 66515411 Pecuniary loss insurance services
- 66516000 Liability insurance services
- 66516100 Motor vehicle liability insurance services
- 66516200 Aircraft liability insurance services
- 66516300 Vessel liability insurance services
- 66516400 General liability insurance services

- 66516500 Professional liability insurance services
- 66517000 Credit and surety insurance services
- 66517300 Risk management insurance services
- 66518000 Insurance brokerage and agency services
- 66518100 Insurance brokerage services
- 66518200 Insurance agency services
- 66518300 Insurance claims adjustment services
- 66519000 Engineering, auxiliary, average, loss, actuarial and salvage insurance services
- 66519200 Engineering insurance services
- 66519300 Auxiliary insurance services
- 66519310 Insurance consultancy services
- 66519500 Loss adjustment services
- 66519600 Actuarial services
- 66700000 Reinsurance services
- 66710000 Life reinsurance services
- 66720000 Accident and health reinsurance services

II.2.3) Place of performance

NUTS codes

UK - United Kingdom

II.2.4) Description of the procurement

Insurance brokerage and associated services, typically including cover for the following classes of insurance: Liability, Property, Motor, Insurance and Travel. Insurance brokerage and associated services, a broad range of services a typical example will include: Assurance services, Audits, Claims Handling, Consultancy, Courtesy car and relief vehicle, Incident investigation and Loss analysis / forecasting.

Compensation claims handling and associated services.

II.2.14) Additional information

Suppliers can only bid to be on either Lot 1 or Lot 3 for this commercial agreement.

II.2) Description

II.2.1) Title

Claims handling and related services

Lot No

2

II.2.2) Additional CPV code(s)

- 66000000 Financial and insurance services
- 66510000 Insurance services
- 66511000 Life insurance services
- 66512000 Accident and health insurance services
- 66513000 Legal insurance and all-risk insurance services
- 66513100 Legal expenses insurance services
- 66514000 Freight insurance and Insurance services relating to transport
- 66514100 Insurance related to Transport
- 66514110 Motor vehicle insurance services
- 66514120 Marine, aviation and other transport insurance services
- 66514130 Railway insurance services
- 66514140 Aircraft insurance services
- 66514150 Vessel insurance services
- 66515000 Damage or loss insurance services
- 66515100 Fire insurance services
- 66515200 Property insurance services
- 66515300 Weather and financial loss insurance services
- 66515400 Weather-related insurance services

- 66515410 Financial loss insurance services
- 66515411 Pecuniary loss insurance services
- 66516000 Liability insurance services
- 66516100 Motor vehicle liability insurance services
- 66516200 Aircraft liability insurance services
- 66516300 Vessel liability insurance services
- 66516400 General liability insurance services
- 66516500 Professional liability insurance services
- 66517000 Credit and surety insurance services
- 66517300 Risk management insurance services
- 66518000 Insurance brokerage and agency services
- 66518100 Insurance brokerage services
- 66518200 Insurance agency services
- 66518300 Insurance claims adjustment services
- 66519000 Engineering, auxiliary, average, loss, actuarial and salvage insurance services
- 66519200 Engineering insurance services
- 66519300 Auxiliary insurance services
- 66519310 Insurance consultancy services
- 66519500 Loss adjustment services
- 66519600 Actuarial services
- 66700000 Reinsurance services
- 66710000 Life reinsurance services
- 66720000 Accident and health reinsurance services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Insurance brokerage and associated services, typically including cover for the following classes of insurance: Liability, Property, Motor, Insurance and Travel. Insurance brokerage and associated services, a broad range of services a typical example will include: Assurance services, Audits, Claims Handling, Consultancy, Courtesy car and relief vehicle, Incident investigation and Loss analysis / forecasting. Compensation claims handling and associated services.

II.2) Description

II.2.1) Title

Insurance Advisory and Related Services

Lot No

3

II.2.2) Additional CPV code(s)

- 66000000 Financial and insurance services
- 66510000 Insurance services
- 66511000 Life insurance services
- 66512000 Accident and health insurance services
- 66513000 Legal insurance and all-risk insurance services
- 66513100 Legal expenses insurance services
- 66514000 Freight insurance and Insurance services relating to transport
- 66514100 Insurance related to Transport
- 66514110 Motor vehicle insurance services
- 66514120 Marine, aviation and other transport insurance services
- 66514130 Railway insurance services
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- 66518000 Insurance brokerage and agency services
- 66518100 Insurance brokerage services
- 66518200 Insurance agency services
- 66518300 Insurance claims adjustment services
- 66519000 Engineering, auxiliary, average, loss, actuarial and salvage insurance services
- 66519200 Engineering insurance services
- 66519300 Auxiliary insurance services
- 66519310 Insurance consultancy services
- 66519500 Loss adjustment services
- 66519600 Actuarial services
- 66700000 Reinsurance services
- 66710000 Life reinsurance services

66720000 - Accident and health reinsurance services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

Insurance brokerage and associated services, typically including cover for the following classes

(nature and quantity of of insurance: Liability, Property, Motor, Insurance and Travel. Insurance brokerage and

works, supplies or services associated services, a broad range of services a typical example will include: Assurance or indication of needs and services, Audits, Claims Handling, Consultancy, Courtesy car and relief vehicle, Incident requirements) investigation and Loss analysis / forecasting. Compensation claims handling and associated services.

II.2.14) Additional information

Suppliers can only bid to be on either Lot 1 or Lot 3 for this commercial agreement.

II.3) Estimated date of publication of contract notice

18 May 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This prior information notice replaces the previous PIN issued on the 08/03/2022:

https://www.find-tender.service.gov.uk/Notice/006382-2022

A Future Opportunity on contract finder can be found here: https://www.contractsfinder.service.gov.uk/Notice/266c2ada-9351-45a5-b6ac-b57636c9715e

This Prior Information Notice is to signal an intention to commence market engagement with those within the Insurance Services market, including discreet Brokerage services, Claims Handling and Housing Associations Agents.

Crown Commercial Service intends to hold market engagement sessions during April / May 2022 with industry experts and suppliers interested in potentially bidding for the resulting framework contract

Crown Commercial Service (CCS) will use an eSourcing system for this competition and reserves the right to use an electronic auction. The eSourcing system we will use is https://crowncommercialservice.bravosolution.co.uk.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so.

Any bidder who intends to participate in the competition needs to be regulated and authorised by the Financial Conduct Authority (FCA)

The value in II.1.5 is an indicative value over 4 years from 15/11/2023.

The date in II.3) is the estimated date of publication, please refer to the CCS website page https://www.crowncommercial.gov.uk/agreements/upcoming for updates and monitor Tenders Electronic Daily for the publication of the contract notice.

The Cyber Essentials scheme is mandatory for Central Government Contracts which involve handling personal information and providing certain ICT products and services. The Government is taking steps to further reduce the levels of cyber security risk in its supply chain through the Cyber Essentials scheme. The scheme defines a set of controls which, when properly implemented, will provide organisations with basic protection from the most prevalent forms of threat coming from the internet.

To participate in this procurement, bidders will be required to demonstrate that they are Cyber Essentials certified for the services under and in connection with the procurement.

The bidder may be awarded a contract but shall not enter into any call off contracts with buyers until they are able to demonstrate to CCS that they meet the technical requirements prescribed by the Cyber Essentials Scheme for services under and in connection with this procurement.

The service that arise from this framework will involve the supplier holding material that has been assigned a protective marking under the Government Security Classifications Scheme (April 2014) of OFFICIAL/SENSITIVE. Bidders will be required to implement their solution in accordance with the Framework Agreement Schedule, "Security Requirement and Plan", to meet Framework Agreement requirements. This will be released at the ITT stage.

Please find further details:

https://www.gov.uk/government/collections/government-security