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Planning

## Request for Information - Future SIEM for HMRC

HM Revenue & Customs

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-008570

Procurement identifier (OCID): ocds-h6vhtk-04eb20

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### Scope

### Reference

SR2382366044

### Description

His Majesty's Revenue and Customs (HMRC) is a pivotal entity within the UK Government, responsible for managing over £800 billion annually and serving a broad public sector customer base of more than 5 million business customers and 45 million individual customers. This RFI is initiated to enhance our Security Operations Centre (SOC) capabilities to safeguard against sophisticated cyber threats, which is crucial for maintaining the integrity of the UK's financial infrastructure and ensuring public trust. We are seeking answers to our questions outlined in the RFI Documentation that will be essential for supporting critical enhancements to our SOC.

This RFI seeks solution and service related information that would be capable of enhancing HMRC's SOC through the deployment of advanced technological tools and expertise. Ideal partners will demonstrate a clear technological roadmap aligned with HMRC's strategic needs, show a commitment to effective communication, and provide

flexible and scalable solutions. A strong focus on long-term collaboration is essential to meet our cybersecurity objectives, as outlined in the RFI documents, effectively safeguarding against the continuously changing global geopolitical and economic landscape.

### **Contract dates (estimated)**

- 1 December 2025 to 30 November 2028
- 3 years

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

### **Contract locations**

- UK - United Kingdom

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## **Engagement**

### **Engagement deadline**

27 March 2025

## **Engagement process description**

This Request for Information (RFI) will use the HMRC specific SAP Ariba eProcurement system.

To access the RFI document please ensure you have Registered and can access the portal.

The Buyer's SAP Ariba e-Sourcing portal registration process link can be found below:

<http://hmrc.sourcing-eu.ariba.com/ad/selfRegistration>

Once registered on the SAP Ariba e-Sourcing portal, you will be provided with a SAP Ariba ANxxxxxx registration number.

Once you have the SAP Ariba AN registration number, please send an email to the HMRC Contact listed in this notice, with the following information:

- o Your SAP Ariba account ID: ANxxxxxx
- o Your organisation's name:
- o Your name:
- o Your email address:
- o Your Telephone Number

You will then be invited to the RFI and will receive an email via SAP Ariba.

All clarifications and responses in relation to the RFI MUST be submitted via the SAP Ariba Portal.

The closing date for this RFI is Thursday 27th March 2024 at 12 noon.

Late submissions will not be accepted.

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## **Contracting authority**

## **HM Revenue & Customs**

- Public Procurement Organisation Number: PVMW-8599-JZNJ

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London

SW1A 2BQ

United Kingdom

Contact name: Mandy Beames

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Region: UKI32 - Westminster

Organisation type: Public authority - central government