

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008561-2025>

Tender

Station Information and Security Systems (SISS) Design

THE CHILTERN RAILWAY COMPANY LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-008561

Procurement identifier (OCID): ocids-h6vhtk-04eb18 ([view related notices](#))

Published 10 March 2025, 3:10pm

Scope

Description

Chiltern Railways is committed to refresh and improve the Station Information and Security Systems (SISS) over the next 3 years across 37 stations, comprising of 86 platforms, 4 depots (CCTV only) and Banbury ICC control centre for the SISS assets. The upgrade will be for the benefit of customer experience and information, and to support colleagues in delivering excellent customer information. The refresh will replace life expired, mixed, and varied assets with a company standard asset, complying with the new Network Rail and industry standards.

The requirement:

CRCL is seeking to procure a designer for this project, they will be responsible for feasibility, design, delivery, and transfer to a planned and reactive maintenance regime, meeting all industry standards and where possible exceeding those requirements, the aim is to provide the Chiltern network with a future proof, state of the art and industry leading SISS infrastructure.

Total value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 21 May 2025 to 20 May 2026
- Possible extension to 20 May 2027
- 2 years

Description of possible extension:

CRCL reserves the right to exercise the contract extension at its sole discretion

Main procurement category

Services

CPV classifications

- 35000000 - Security, fire-fighting, police and defence equipment
- 71000000 - Architectural, construction, engineering and inspection services
- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)

- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Submission type

Requests to participate

Tender submission deadline

14 April 2025, 2:00pm

Submission address and any special instructions

<https://secure.marketdojo.com/login>

Tenders may be submitted electronically

No

Languages that may be used for submission

English

Award decision date (estimated)

21 May 2025

Award criteria

Name	Type	Weighting
Technical	Quality	70%
Commercial	Cost	30%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Dynamic market being used

[RISQS](#)

Special regime

Utilities

Competitive flexible procedure description

Chiltern Railways Company Ltd (CRCL) will shortlist suitably qualified suppliers off the dynamic market RISQS using PSA Criteria (AND): B.C.2.4.3: CCTV Surveillance Systems / Supply, B.C.2.5: CIS / Design, H.E.3.1: IT Infrastructure Services - Enterprise Operations / Design Other

Suitably shortlisted suppliers off RISQS will be invited to tender using CRCLs e-tendering portal Market Dojo.

The award criteria used for appointment will be:

Final Adjusted Weightings (100%)

Category Weighting

Technical 70%

Commercial 30%

CRCL is seeking to appoint a single supplier.

Contracting authority

THE CHILTERN RAILWAY COMPANY LIMITED

- Companies House: 03007939
- Public Procurement Organisation Number: PNPV-7838-DRMN

1 Admiral Way

Sunderland

SR3 3XP

United Kingdom

Email: Procurement.Department@chilternrailways.co.uk

Region: UKC23 - Sunderland

Organisation type: Private utility