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Award

Income Management Solution

BELIEVE HOUSING LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008547

Procurement identifier (OCID): ocds-h6vhtk-058e6a ([view related notices](#))

Published 30 January 2026, 3:08pm

Scope

Reference

believe-2024 313

Description

Payment Management Systems - ITT

Contract 1. Income Management Solution

Supplier

- [Access UK Limited](#)

Contract value

- £512,775 excluding VAT
- £615,330 including VAT

Above the relevant threshold

Award decision date

30 January 2026

Date assessment summaries were sent to tenderers

30 January 2026

Standstill period

- End: 10 February 2026
- 8 working days

Earliest date the contract will be signed

23 February 2026

Contract dates (estimated)

- 30 September 2026 to 29 September 2029

- Possible extension to 29 September 2031
- 5 years

Description of possible extension:

Up to 2 years on up to one occasion.

Main procurement category

Services

CPV classifications

- 66122000 - Corporate finance and venture capital services
- 66172000 - Financial transaction processing and clearing-house services
- 48442000 - Financial systems software package
- 66170000 - Financial consultancy, financial transaction processing and clearing-house services
- 66171000 - Financial consultancy services

Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
 - 2 suppliers unsuccessful (details included for contracts over £5 million)
-

Unsuccessful suppliers

- [allpay Limited](#)
 - [Key IVR Limited](#)
-

Procedure

Procedure type

Open procedure

Suppliers

Access UK Limited

- Companies House: 04595169

Armstrong Building Oakwood Drive,

Loughborough

LE11 3QF

United Kingdom

Email: TenderNotifications@theaccessgroup.com

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Income Management Solution

allpay Limited

- Companies House: 02933191

Fortis Et Fides, Whitestone Business Park

Hereford

HR1 3SE

United Kingdom

Region: UKG11 - Herefordshire, County of

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Key IVR Limited

- Companies House: 06512297

8 Durham Lane

Doncaster

DN3 3FE

United Kingdom

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contracting authority

BELIEVE HOUSING LIMITED

- Companies House: RS008076

Coast House, Spectrum 4, Spectrum Business Park

Seaham

SR7 7TT

United Kingdom

Contact name: Naomi Noble

Email: procurement@believehousing.co.uk

Website: <https://in-tendhost.co.uk/believehousing/asp/Home>

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government