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Contract

Ealing ICT Cyber Security Contract 2023

London Borough of Ealing

F03: Contract award notice

Notice identifier: 2023/S 000-008531

Procurement identifier (OCID): ocds-h6vhtk-03b58d

Published 23 March 2023, 3:43pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

Contact

Ms Christine Baker

Email

bakerc@ealing.gov.uk

Telephone

+44 2088255122

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.ealing.gov.uk>

Buyer's address

<http://www.ealing.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ealing ICT Cyber Security Contract 2023

Reference number

DN634936

II.1.2) Main CPV code

- 48220000 - Internet and intranet software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Ealing Council required a range of managed security services provided by a trusted single source supplier who could provide flexible and integrated support over a 3 year contract term. This was to replace the existing contract for these services that expired on 28th February 2023. The contracting authority was seeking to procure services for:

1) Managed Security Operations Centre (SOC)

- a) Security monitoring, threat protection, threat hunting and incident response covering a digital estate of over 4000 endpoints and 300 servers, across Windows, Linux, and Cloud-based (Azure) operating systems and environments;
- b) Incident investigations, triage, and response;
- c) Vulnerability scanning of many IP ranges / hosts with remediation tracking.

2) Incident Response

- a) Implementation of joint incident response processes for major incidents, out-of-band communication mechanisms, and management plans Incident investigations, triage, and response;
- b) Forensic analysis of indicators of compromise and analysis of malware samples to understand the extent of a compromise should it occur;

- c) Rapid remote interception of, containment of, and response to live cyber threats;
- d) Triage and first response without requiring intervention from Ealing personnel;
- e) This should be read and answered in conjunction with the SOC requirement as complimentary services/capabilities.

3) Penetration Testing

- a) Security audits and assessment including penetration testing of web applications and infrastructure, configuration and build reviews, etc...
- b) IT Health Check Testing delivered by suitably qualified and experienced personnel, in accordance with NCSC Protocols;
- c) 'Red Team' attack simulation services;
- d) The supplier should be able to provide resourcing for approximately 100 days of penetration testing per annum.

The Council awarded a call off contract to Jumpsec Limited from the Crown Commercial Services Dynamic Purchasing System (DPS) "Cyber Security Services 3 - RM3764.3", in accordance with the rules of the DPS for the provision of ICT Cyber Security Services for a duration of three years commencing on the 1 March 2023, with a budget of £0.360m per annum.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,080,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Ealing Council required a range of managed security services provided by a trusted single

source supplier who could provide flexible and integrated support over a 3 year contract term. This was to replace the existing contract for these services that expired on 28th February 2023. The contracting authority was seeking to procure services for:

1) Managed Security Operations Centre (SOC)

a) Security monitoring, threat protection, threat hunting and incident response covering a digital estate of over 4000 endpoints and 300 servers, across Windows, Linux, and Cloud-based (Azure) operating systems and environments;

b) Incident investigations, triage, and response;

c) Vulnerability scanning of many IP ranges / hosts with remediation tracking.

2) Incident Response

a) Implementation of joint incident response processes for major incidents, out-of-band communication mechanisms, and management plans Incident investigations, triage, and response;

b) Forensic analysis of indicators of compromise and analysis of malware samples to understand the extent of a compromise should it occur;

c) Rapid remote interception of, containment of, and response to live cyber threats;

d) Triage and first response without requiring intervention from Ealing personnel;

e) This should be read and answered in conjunction with the SOC requirement as complimentary services/capabilities.

3) Penetration Testing

a) Security audits and assessment including penetration testing of web applications and infrastructure, configuration and build reviews, etc...

b) IT Health Check Testing delivered by suitably qualified and experienced personnel, in accordance with NCSC Protocols;

c) 'Red Team' attack simulation services;

d) The supplier should be able to provide resourcing for approximately 100 days of penetration testing per annum.

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Services Dynamic Purchasing System (DPS) "Cyber Security Services 3 - RM3764.3", in accordance with the rules of the DPS for the provision of ICT Cyber Security Services for a duration of three years commencing on the 1 March 2023, with a budget of £0.360m per annum.

II.2.5) Award criteria

Cost criterion - Name: Commercial / Weighting: 60

Cost criterion - Name: Technical / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was a call off from the Crown Commercial Services Dynamic Purchasing System (DPS) "Cyber Security Services 3 - RM3764.3"

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

DN634936

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jumpsec Limited

1 Golden Court

Richmond, Surrey

TW9 1EU

Email

lucy.edlund@jumpsec.com

Telephone

+44 3339398080

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,080,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

www.ealing.gov.uk

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing, London

W5 2HL

Email

johala@ealing.gov.uk

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