

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008531-2023>

Contract

Ealing ICT Cyber Security Contract 2023

London Borough of Ealing

F03: Contract award notice

Notice identifier: 2023/S 000-008531

Procurement identifier (OCID): ocds-h6vhtk-03b58d

Published 23 March 2023, 3:43pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

Contact

Ms Christine Baker

Email

bakerc@ealing.gov.uk

Telephone

+44 2088255122

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.ealing.gov.uk>

Buyer's address

<http://www.ealing.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Ealing ICT Cyber Security Contract 2023

Reference number

DN634936

II.1.2) Main CPV code

- 48220000 - Internet and intranet software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Ealing Council required a range of managed security services provided by a trusted single source supplier who could provide flexible and integrated support over a 3 year contract term. This was to replace the existing contract for these services that expired on 28th February 2023. The contracting authority was seeking to procure services for:

1) Managed Security Operations Centre (SOC)

- a) Security monitoring, threat protection, threat hunting and incident response covering a digital estate of over 4000 endpoints and 300 servers, across Windows, Linux, and Cloud-based (Azure) operating systems and environments;
- b) Incident investigations, triage, and response;
- c) Vulnerability scanning of many IP ranges / hosts with remediation tracking.

2) Incident Response

- a) Implementation of joint incident response processes for major incidents, out-of-band communication mechanisms, and management plans Incident investigations, triage, and response;
- b) Forensic analysis of indicators of compromise and analysis of malware samples to understand the extent of a compromise should it occur;

- c) Rapid remote interception of, containment of, and response to live cyber threats;
- d) Triage and first response without requiring intervention from Ealing personnel;
- e) This should be read and answered in conjunction with the SOC requirement as complimentary services/capabilities.

3) Penetration Testing

- a) Security audits and assessment including penetration testing of web applications and infrastructure, configuration and build reviews, etc...
- b) IT Health Check Testing delivered by suitably qualified and experienced personnel, in accordance with NCSC Protocols;
- c) 'Red Team' attack simulation services;
- d) The supplier should be able to provide resourcing for approximately 100 days of penetration testing per annum.

The Council awarded a call off contract to Jumpsec Limited from the Crown Commercial Services Dynamic Purchasing System (DPS) "Cyber Security Services 3 - RM3764.3", in accordance with the rules of the DPS for the provision of ICT Cyber Security Services for a duration of three years commencing on the 1 March 2023, with a budget of £0.360m per annum.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,080,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Ealing Council required a range of managed security services provided by a trusted single

source supplier who could provide flexible and integrated support over a 3 year contract term. This was to replace the existing contract for these services that expired on 28th February 2023. The contracting authority was seeking to procure services for:

1) Managed Security Operations Centre (SOC)

- a) Security monitoring, threat protection, threat hunting and incident response covering a digital estate of over 4000 endpoints and 300 servers, across Windows, Linux, and Cloud-based (Azure) operating systems and environments;
- b) Incident investigations, triage, and response;
- c) Vulnerability scanning of many IP ranges / hosts with remediation tracking.

2) Incident Response

- a) Implementation of joint incident response processes for major incidents, out-of-band communication mechanisms, and management plans Incident investigations, triage, and response;
- b) Forensic analysis of indicators of compromise and analysis of malware samples to understand the extent of a compromise should it occur;
- c) Rapid remote interception of, containment of, and response to live cyber threats;
- d) Triage and first response without requiring intervention from Ealing personnel;
- e) This should be read and answered in conjunction with the SOC requirement as complimentary services/capabilities.

3) Penetration Testing

- a) Security audits and assessment including penetration testing of web applications and infrastructure, configuration and build reviews, etc...
- b) IT Health Check Testing delivered by suitably qualified and experienced personnel, in accordance with NCSC Protocols;
- c) 'Red Team' attack simulation services;
- d) The supplier should be able to provide resourcing for approximately 100 days of penetration testing per annum.

The Council awarded a call off contract to Jumpsec Limited from the Crown Commercial

Services Dynamic Purchasing System (DPS) "Cyber Security Services 3 - RM3764.3", in accordance with the rules of the DPS for the provision of ICT Cyber Security Services for a duration of three years commencing on the 1 March 2023, with a budget of £0.360m per annum.

II.2.5) Award criteria

Cost criterion - Name: Commercial / Weighting: 60

Cost criterion - Name: Technical / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was a call off from the Crown Commercial Services Dynamic Purchasing System (DPS) "Cyber Security Services 3 - RM3764.3"

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

DN634936

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jumpsec Limited

1 Golden Court

Richmond, Surrey

TW9 1EU

Email

lucy.edlund@jumpsec.com

Telephone

+44 3339398080

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,080,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

www.ealing.gov.uk

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing, London

W5 2HL

Email

johala@ealing.gov.uk

Telephone

+44 2088259655

Country

United Kingdom

Internet address

www.ealing.gov.uk