

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008522-2025>

Contract

C1226 BTA2108 HR Information System and Payroll Services Contract

British Tourism Authority t/a VisitBritain/VisitEngland

F03: Contract award notice

Notice identifier: 2025/S 000-008522

Procurement identifier (OCID): ocids-h6vhtk-04eafa

Published 10 March 2025, 12:33pm

Section I: Contracting authority

I.1) Name and addresses

British Tourism Authority t/a VisitBritain/VisitEngland

Victoria Square House, Victoria Square

Birmingham

B2 4AJ

Contact

Procurement Team

Email

procurement@visitbritain.org

Country

United Kingdom

Region code

UKG31 - Birmingham

Internet address(es)

Main address

<https://www.visitbritain.com/en>

Buyer's address

<https://visitbritain.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Tourism

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

C1226 BTA2108 HR Information System and Payroll Services Contract

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

HR Information System and Payroll Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £255,305.24

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services
- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

Main site or place of performance

UK and International

II.2.4) Description of the procurement

Call Off Contract award under Crown Commercial Services G-Cloud 14 Framework Agreement RM1557-14 following Search and RFI

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call Off Contract award under Crown Commercial Services G-Cloud 14 Framework Agreement RM1557-14

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IRIS SOFTWARE LIMITED

Heathrow Approach 4th Floor, 470 London Road, Slough, SL3 8QY

Slough

SL3 8QY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03196054

Internet address

<http://www.iris.co.uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £200,000

Lowest offer: £201,939.93 / Highest offer: £255,305.24 taken into consideration

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 10 %

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

British Tourism Authority t/a VisitBritain/VisitEngland

Victoria Square House, Victoria Square

Birmingham

B2 4AJ

Email

procurement@visitbritain.org

Country

United Kingdom

Internet address

<https://www.visitbritain.com/en>

VI.4.2) Body responsible for mediation procedures

Royal Court of Justice, The Strand

The High Court, Royal Court of Justice, The Strand, London, WC2A 2LL

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

United Kingdom

Internet address

www.gov.uk/courts-tribunals

VI.4.4) Service from which information about the review procedure may be obtained

British Tourism Authority t/a VisitBritain/VisitEngland

Victoria Square House, Victoria Square

Birmingham

B2 4AJ

Email

procurement@visitbritain.org

Country

United Kingdom

Internet address

<https://www.visitbritain.com/en>