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Award

Right Decision Service (RDS) - Contract Modification (Extension of Term) under Regulation 72

Healthcare Improvement Scotland

F15: Voluntary ex ante transparency notice

Notice identifier: 2026/S 000-008515

Procurement identifier (OCID): ocids-h6vhtk-06131e

Published 30 January 2026, 2:30pm

Section I: Contracting authority/entity

I.1) Name and addresses

Healthcare Improvement Scotland

National Headquarters Gyle Square, South Gyle Crescent,

Edinburgh

EH12 9EB

Contact

Sam Torrance

Email

sam.torrance@nhs.scot

Telephone

+44 1313140118

Country

United Kingdom

NUTS code

UKM75 - Edinburgh, City of

Internet address(es)

Main address

<http://healthcareimprovementscotland.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00363

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Right Decision Service (RDS) - Contract Modification (Extension of Term) under Regulation 72

Reference number

UOS-23687-2022

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

This Voluntary Ex-Ante Transparency (VEAT) Notice gives advance public notice that Healthcare Improvement Scotland intends to modify its existing call-off contract for the Right Decision Service (RDS) solely to extend the contract term beyond the current expiry of 13 March 2026.

The modification is required because confirmation of guaranteed funding for the continued delivery of RDS has only recently been secured. It is therefore not feasible to identify and implement an alternative route to market without risking disruption to this nationally used clinical decision support platform.

A contract extension is therefore necessary to ensure continuity while HIS completes the next steps in establishing the appropriate procurement route. Healthcare Improvement Scotland is commissioning an independent review of Right Decision Service technology which will inform the future procurement approach.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The Right Decision Service (RDS) is a nationally deployed clinical decision support platform supporting a wide range of clinical and operational functions across NHS Scotland. The service is technically complex and closely integrated with multiple national systems, and therefore requires uninterrupted continuity. Healthcare Improvement Scotland intends to modify the existing RDS contract under Regulation 72 of the Public Contracts (Scotland) Regulations 2015. This modification consists solely of an extension to the contract term.

The need for modification has arisen due to recent confirmation of guaranteed funding, the timing of which could not have been foreseen at the time the original contract was awarded. This confirmation has resulted in a compressed timeframe between funding certainty and the current contract expiry date. As a consequence, it is not feasible to prepare and implement an alternative procurement route, and any associated transition, without creating a material risk of disruption to a critical clinical decision support service. The extension is proportionate and necessary to maintain service continuity while the authority prepares an appropriate procurement route.

Extension structure:

- Initial extension: 14 March 2026 to 13 March 2027
- Options: One 12-month extension to a maximum of 13 March 2028, applied only if required to maintain continuity while HIS determines and prepares the appropriate procurement route under the Regulations.

II.2.11) Information about options

Options: Yes

Description of options

A fixed extension period of up to 12 months to a maximum of 13 March 2028 if required to complete the appropriate procurement route.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

A standstill period of 10 calendar days will be observed before the modification is entered into.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Regulation 72 of the Public Contracts (Scotland) Regulations 2015. The modification is strictly limited to an extension of the contract term. The authority has only recently received confirmation of secured funding, which was not foreseeable when the original contract was

awarded. This has resulted in insufficient time before the current expiry to determine and implement the appropriate route to market without risking disruption to a critical national service. The modification does not alter the technical requirements of the contract.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

30 January 2026

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Tactuum Ltd

280 St Vincent Street

Glasgow

G2 5RL

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £2,000,000

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=815931.

(SC Ref:815931)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom