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Contract

Portfolio, programme and project management (PPM) solution

H M Revenue & Customs

F03: Contract award notice

Notice identifier: 2022/S 000-008509

Procurement identifier (OCID): ocds-h6vhtk-02b732

Published 30 March 2022, 11:07am

Section I: Contracting authority

I.1) Name and addresses

H M Revenue & Customs

Customs House Annexe, 20 Lower Thames Street

LONDON

EC3R6EE

Email

adam.garside@hmrc.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs/about/procurement>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Direct and Indirect Taxation

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Portfolio, programme and project management (PPM) solution

Reference number

CW37913

II.1.2) Main CPV code

- 48330000 - Scheduling and productivity software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

In line with HMRCs 10 year tax strategy, the Department has a core directive to improve the way in which it delivers effective portfolio and project management across its Transformation Group. This is a highly complex environment and encompasses a multiyear portfolio in excess

of £4 billion. As an enabler to this strategy, an appropriate IT solution in the form of a portfolio and project management tooling solution, is required in order to support the delivery of these objectives. Therefore, through this procurement exercise the Department is looking for suppliers who are able to provide:

- A portfolio and project management tooling solution
- Professional services to aid the implementation, integration, development, maintenance and training of the chosen solution

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1,709,000 / Highest offer: £8,999,999 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 48330000 - Scheduling and productivity software package
- 72212330 - Scheduling and productivity software development services
- 72212331 - Project management software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Key Features of the IT Procurement are below as included in the contract notice

- A turnkey portfolio software as a service (SaaS) solution will include the software needed to install the solution and the professional services including: implementation, integration, and training required to support its delivery.
- The solution will be vendor and technology agnostic in the form of a Commercial-Off-the-

Shelf (COTS) package, yet it should still retain flexibility to be configurable to the Departments requirements, but within HMRCs architectural boundaries for customisation.

- The scope of this procurement is intended to be an HMRC enterprise level solution owned under the Transformation portfolio budget, but with significant input from interested parties such as CDIO.
- This procurement will procure a portfolio solution; however, the competition will also test the markets capabilities for a project solution as-well.
- The functionality of the tooling will cater for portfolio management and have the flexibilities to take in data and information from project management disciplines such as agile and waterfall and other bespoke work processes by ensuring interaction and integration with key tools such as, but not limited to, Jira (commonly used for agile) and MS Project (commonly used for waterfall).

The procurement is awarded on the immediate need for the the portfolio solution. The procurement and subsequent contract caters for expanding the solution to cover the Authorities Programme and Project level needs.

II.2.5) Award criteria

Quality criterion - Name: Technical capability / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Total Cost / Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 month extensions available

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028164](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 February 2022

V.2.2) Information about tenders

Number of tenders received: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Computacenter PLC

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,709,000 / Highest offer: £8,999,999 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

HM Revenue & Customs

plaza 2, ironmasters wat

telford

TF34NT

Country

United Kingdom