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Contract

IT Support Services to GP Practices across Kingston

NHS South West London Clinical Commissioning Group

F03: Contract award notice

Notice identifier: 2021/S 000-008491

Procurement identifier (OCID): ocids-h6vhtk-02a89c

Published 21 April 2021, 2:03pm

Section I: Contracting authority

I.1) Name and addresses

NHS South West London Clinical Commissioning Group

120 The Broadway, Wimbledon

London

SW19 1RH

Contact

Nimesh Patel

Email

Nimesh.Patel@SWLondon.nhs.uk

Country

United Kingdom

NUTS code

UKI6 - Outer London – South

Internet address(es)

Main address

<https://swlondonccg.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Support Services to GP Practices across Kingston

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of IT support services to GP Practices for the Kingston Borough focusing on:

- Service Desk
- Account Management
- WiFi
- LAN Infrastructure
- HSCN Management
- NHSMail
- PC/Server Support
- Registration Authority

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £354,954

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI6 - Outer London – South

Main site or place of performance

Kingston

II.2.4) Description of the procurement

Primary Care GP IT services to the Kingston Borough for 25 sites (practices and/or branch sites) via an DSP toolkit level 2 certified partner, accredited to ISO/IEC 27001:2013.

The service will provide a managed IT service to General Practices sites to include Service Desk, LAN/WAN infrastructure, HSCN management, device support, printing support, service maintenance and support, data hosting, CareCERT response, registration authority.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Interim 6 month contract with rights reserved for this to be extended for up to a further 6 months (12 months maximum)

II.2.14) Additional information

Value of 6 month contract £177,477 to run 1st April 2021 until 30th September 2021 with the total potential value of £354,954 relevant should the contract be extended until 31st March 2022.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

NHS South West London CCG has a responsibility to ensure local GPs within the Kingston borough have continuity of IT technical support to enable front-line delivery of primary care clinical services to local patients. The CCG has assessed a need to allow some additional time, following recent and ongoing COVID pandemic response, to agree with local GPs the future substantive service delivery solution. As such, an interim 6 month contract is being awarded to the incumbent provider, recognising the risks that would be associated with making a change to the current relationships and support arrangements at this time, and assessing the current supplier as having the required local knowledge, infrastructure and working relationships to support the local GPs. The CCG plans to decide upon its future requirements during this interim contract period, to then inform an appropriate process to establish a future substantive contractual solution.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Your Healthcare Community Interest Company

Hollyfield House, 22 Hollyfield Road

Surbiton

KT5 9AL

Country

United Kingdom

NUTS code

- UKI6 - Outer London – South

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £354,954

Total value of the contract/lot: £354,954

Section VI. Complementary information

VI.3) Additional information

Direct award of an interim 6 month contract to an incumbent provider, to afford the Contracting Authority sufficient time to complete a review of future substantive approach.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand

London

WC2A 2LL

Country

United Kingdom