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Tender

Assessing local authority social services data maturity in readiness for the National Data Resource (NDR) (re-advertised)

Social Care Wales

F02: Contract notice

Notice identifier: 2023/S 000-008484

Procurement identifier (OCID): ocds-h6vhtk-03b576

Published 23 March 2023, 1:27pm

Section I: Contracting authority

I.1) Name and addresses

Social Care Wales

South Gate House, Wood Street

Cardiff

CF10 1EW

Email

procurement@socialcare.wales

Telephone

+44 3003033444

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.socialcare.wales>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0289

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.sell2wales.gov.wales>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.sell2wales.gov.wales>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.sell2wales.gov.wales>

I.4) Type of the contracting authority

Other type

Welsh Government Sponsored Body

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Assessing local authority social services data maturity in readiness for the National Data Resource (NDR) (re-advertised)

II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Social Care Wales have worked with Digital Health and Care Wales and the Association of Directors of Social Services in Wales (ADSS Cymru) to agree on the scope and specifications for this tender. We are looking to commission an experienced supplier to deliver:

a) a maturity assessment in respect of data readiness for the NDR. The supplier will use a data maturity assessment tool in each of the 22 local authorities in Wales to:

- assess overall social care data maturity.
- assess local authority readiness for the NDR programme.
- make recommendations for improvement for the individual local authority, and for the NDR programme.

b) a discovery exercise with local authorities to determine:

- the information they would wish to share with partners in health and other social services providers
- the health information they see as critical in being able to provide the care and support required by the people of Wales.

c) options and recommendations for developing a standardised approach to social care data in Wales, which considers the current and future digital landscape and policy direction of health and care delivery in Wales.

The supplier will have significant expertise and experience in the following:

- a) Expert knowledge of social care with an understanding of delivery of social services by local authorities.
- b) Experience of undertaking data maturity assessments in a large public sector organisation.
- c) An understanding of the latest research about data maturity models.
- d) Expertise in the benefits of organisational data maturity and behaviours that help to achieve it.
- e) Expertise in data standards and interoperability.
- f) Expertise in large-scale CRM systems, particularly those that support health and care.
- g) Experience or knowledge of technical aspects of automated data exchange.
- h) Methodical and organised and able to work to deadlines.
- i) Ability to communicate technical matters in an accessible (Plain English) format.
- j) Expertise in UK data legislation would be helpful.

II.1.5) Estimated total value

Value excluding VAT: £230,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 73000000 - Research and development services and related consultancy services
- 73110000 - Research services

- 73220000 - Development consultancy services
- 73200000 - Research and development consultancy services
- 79315000 - Social research services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

II.2.4) Description of the procurement

We expect suppliers have their plan approved by Social Care Wales and ADSS Cymru before commencing the assessment process. It is expected that the planning phase be completed by the end of June 2023, with the assessments and reporting

completed in the remainder of 2023/24. Further budget may be available in 2024 if work identified during the lifespan of the project. This work will be conducted at the chosen suppliers day-rates.

Social Care Wales and ADSS Cymru will provide the names and contact details for the project team as well as local authority contacts at the beginning of the contract.

Assessments can be conducted concurrently if desired.

It is important that local authorities understand the following before commencement of the assessment:

- a) The time requirements that are placed upon them.
- b) The personnel that will be required to take part
- c) Any prior documentation, information, systems architecture, business processes, roles and responsibilities etc.

Please refer to ITT for full details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Cost / Weighting: 20

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2023

End date

31 March 2024

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This project will be delivered in two parts.

Part one will run until 31 March 2024.

A break-clause shall be in place at the end of part one.

Part two is dependent on continued funding.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 May 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.7) Conditions for opening of tenders

Date

9 May 2023

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=130213.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.sell2wales.gov.wales/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(WA Ref:130213)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom