

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008467-2025>

Tender

All-Aged Carers

Peterborough City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-008467

Procurement identifier (OCID): ocds-h6vhtk-04ea44 ([view related notices](#))

Published 10 March 2025, 10:44am

Scope

Reference

DN759217

Description

This service provides support to carers of all ages, ensuring that carers are recognised, valued, and supported around:

Their own health and wellbeing as a priority

Fulfilling their educational and employment potential

Maximising their income

Information and support in case of emergencies

This will be accomplished through a variety of activities including

Early identification of Carers

Emotional and Psychological support for Carers

Awareness raising and collaborative working with key stakeholders (Health, Social Care, Education etc.)

Information, Advice, Guidance and Training

Specialist support for carers who are caring for people with complex needs

A focus on prevention and targeted support for carers who are at risk of Domestic Abuse

Young Carers Assessments for Young Carers (Adult Carer assessments are conducted by an in-house team)

Contingency Planning and Support

Respite Care for Adult Carers

As a result, carers can maintain their caring role for longer, delaying the need for individuals requiring higher cost and longer-term adult social care.

Following feedback gathered from key stakeholders, service users, and families through the development of the Cambridgeshire & Peterborough Carers Strategy 2023-2026 the following strategic intentions have been formed:

Strategic Intention 1a: Reaching and Identifying Young Carers

Strategic Intention 1b: Reaching and Identifying Parent Carers

Strategic Intention 2: Young Carers are supported when moving into adulthood

Strategic Intention 3: Supporting Carers at risk of domestic abuse

Strategic Intention 4: Supporting the emotional and psychological wellbeing of carers

Strategic Intention 5: Joint working across health and social care for all Carers

Strategic Intention 6: Ensuring easy access to information

The successful provider will be expected to assist, where possible, the council to achieve these goals. They will also be an important voice in the creation of a revised strategy during the contracts term

The tender will be divided into the following Lots, with a separate contract for each lot:

Lot 1 - Adult Carers

Lot 2 - Young Carers

The Authority proposes to enter into two Contracts (one for each lot) for a maximum period of 36 months (3 years), and two 12-month extensions options (up to a maximum contract length of 5 years), with the successful Bidders.

The anticipated service commencement date for both lots is 1st August 2025 which may be subject to change dependent on the Authority's governance and requirements.

Total value (estimated)

- £1,705,900 excluding VAT
- £2,047,080 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 August 2025 to 31 July 2028
- Possible extension to 31 July 2030
- 5 years

Description of possible extension:

2 x 12-month extension periods (up to a maximum of two years)

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Lot constraints

Description of how multiple lots may be awarded:

For both lots, any Contracts awarded as a result of this procurement will be awarded on the basis of the offer that is the most advantageous to the Authority (Award Criteria). The Award Criteria are:

80% (Quality Criteria)

20% (Cost Criteria)

Lot 1. Adult Carers

Description

To provide an integrated support service to adult carers, parent carers, young adult carers and carers of adults with mental health conditions in partnership with carers themselves, their families, their local communities and neighbours and other statutory, voluntary, and commercial organisations across Peterborough. This service will fulfil the statutory requirement to identify adult carers needing support and proactively support adult carers in their caring role as outlined in PCC All-Age Carers Strategy 2022-26.

This support will take a preventative approach by providing information and effective, preventative support services that reduce or prevent the likelihood of carer crisis and family breakdown, whilst improving the overall quality of unpaid carers lives. This contract will contribute to the sector wide approach by supporting carers to overcome the negative impacts of their caring roles while aspiring to the same future life opportunities as their peers.

The service and the provider will have good working relationships with health and social care organisations, local agencies/services, the voluntary sector, community groups and local networks. People know about the service and find it easy to use if they need it.

Providers must promote and develop a high level of service awareness amongst eligible service users and associated stakeholders. The service aims to provide a community-based service offer, delivering excellent value and generating efficiencies through a range of options that include integrated working with other services

This service must:

Provide value for money evidenced through open book accounting.

Evidence effectiveness of outcomes.

Ensure continuous improvements in services are achieved

Deliver these services in the heart of communities across Peterborough

Lot value (estimated)

- £1,140,900 excluding VAT
- £1,369,080 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Young Carers

Description

To deliver a holistic and accessible Young Carer service across Peterborough that prioritises the statutory duty of identifying Young Carers and assesses Young Carers' needs. This service will respond to these needs with support activities that are influenced by Young Carers' choices and works in close partnership with education settings, agencies and communities.

To apply the principles of shared decision making with Young Carers and their family; interagency working and effective collaborations with clear communications, referral processes and capturing, analysing and sharing outcomes data that continually informs practice and service delivery

To demonstrate the social and economic value of services provided through a mix of robust evaluation measures, accurate carer data and carer stories.

To improve, innovate and evidence the impact and effectiveness of Young Carer services throughout the life of this contract, especially where there are significant challenges and issues for example, young people who tend to avoid identifying themselves as carers when parent are misusers of substances.

To identify Young Carers from Seldom Heard Communities.

To work with commissioners to show how spending is used to generate social value in addition to the young carer services that it contracts.

Lot value (estimated)

- £565,000 excluding VAT
- £678,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Adult Carers

Lot 2. Young Carers

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

2 April 2025, 11:59pm

Tender submission deadline

7 April 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Advert?advertId=9d4db369-abfa-ef11-8136-005056b64545>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

28 May 2025

Recurring procurement

Publication date of next tender notice (estimated): 31 July 2029

Award criteria

Name	Type	Weighting
Quality Criteria	Quality	80%
Cost Criteria	Cost	20%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Peterborough City Council

- Public Procurement Organisation Number: PLXM-3229-WVQH

Sand Martin House Peterborough, Bittern Way

Peterborough

PE2 8TY

United Kingdom

Contact name: Helen Davies

Telephone: 01733 747474

Email: Helen.davies@peterborough.gov.uk

Website:

<https://www.peterborough.gov.uk/business/supplying-the-council/supply-opportunities>

Region: UKH11 - Peterborough

Organisation type: Public authority - sub-central government