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Contract

Safer Accommodation for Victims of Domestic Abuse

Leicestershire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-008465

Procurement identifier (OCID): ocids-h6vhtk-03e437

Published 10 March 2025, 10:43am

Section I: Contracting authority

I.1) Name and addresses

Leicestershire County Council

County Hall, Leicester Road, Glenfield

Leicester

LE3 8RA

Contact

Mr Baz Mistry

Email

Baz.Mistry@leics.gov.uk

Telephone

+44 1163055119

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Internet address(es)

Main address

<https://www.eastmidstenders.org/index.html>

Buyer's address

<https://www.eastmidstenders.org/index.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Safer Accommodation for Victims of Domestic Abuse

Reference number

DN680029

II.1.2) Main CPV code

- 85311000 - Social work services with accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

This service provision is to provide victim-survivors of DA with Safe Accommodation support services as defined in Part 4 of the Domestic Abuse Act. This Service will provide domestic abuse specialist support, housing management functions and support to victims in shared/dispersed safe accommodation across the county.

This type of accommodation provision is intended as a short-term option. It is expected for service users to remain in the accommodation for no more than 12 months, to which it is expected that the awarding body supports those service users until they have access to more stable accommodation.

The accommodation will be for victims who want to leave an abusive relationship but need emotional and practical support through the process; and/ or victims who need to leave their accommodation immediately for their own and/or their dependent children's safety whilst a permanent safe place to live is found.

The service will be split into three types of accommodation:

- Lot 1: Specialist Accommodation for BAME Victims
- Lot 2: Generic, Accessible Accommodation for Victims of Domestic Abuse (Larger families,

Families with Pets, Families with older male children and Accessible accommodation for

those with disabilities)

- Lot 3: Specialist Accommodation for Male Victims

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.1) Title

Specialist Accommodation for BAME Victims

Lot No

1

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

This opportunity was an open procedure under the Light Touch Regime, and the

Council and welcomed tenders from consortium and/or sub-contracting arrangements.

The service provider will be required to provide Black, Asian and Minority Ethnic (BAME) background victims of domestic abuse, and the overarching aims and objectives of the service are:

- To provide BAME victim-survivors of DA with Safe Accommodation support services as defined in Part 4 of the Domestic Abuse Act.

- This Service will provide domestic abuse specialist support, housing management functions

and support to victims in dispersed safe accommodation across the county.

- To work with District/Borough Councils across the county to ensure the provision of suitable accommodation for victims fleeing domestic abuse meets a diverse range of needs.

- To provide a trauma informed positive physical and emotional environment that promotes

healing and recovery.

- To respond in a timely fashion to all safe accommodation that includes assessment and induction to accommodation.

- To work in an integrated and co-ordinated manner with local and national specialist and universal service providers to meet the needs of those being accommodated.

- To assist parents to meet the physical and emotional needs of their children whilst living in

safe accommodation.

- To provide an advocacy service and encourage service users to engage with other beneficial services/support groups. Including, signposting and providing information and contact

details for suitable services.

- To improve the knowledge, skills and confidence of local practitioners and the local community through presentations, so that they can respond appropriately to domestic abuse.

- The worker to deliver relevant domestic abuse awareness programmes to service users

- To empower service users to integrate in the community and engage in other services in

help build confidence and understanding of domestic abuse.

This lot is awarded as a contract to a single provider.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Generic, Accessible Accommodation for Victims of Domestic Abuse

Lot No

2

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

This opportunity was an open procedure under the Light Touch Regime, and the

Council and welcomed tenders from consortium and/or sub-contracting arrangements.

The service will be required to provide victim-survivors of DA with Safe Accommodation

support services as defined in Part 4 of the Domestic Abuse Act, and the overarching aims and objectives of the service are:

- To provide victim-survivors of DA with Safe Accommodation support services as defined in

Part 4 of the Domestic Abuse A

- This Service will provide domestic abuse specialist support, housing management functions

and support to victims in dispersed safe accommodation across the county.

- To work with District/Borough Councils across the county to ensure the provision of suitable accommodation for victims fleeing domestic abuse meets a diverse range of needs.

- To provide a trauma informed positive physical and emotional environment that promotes

healing and recovery.

- To respond in a timely fashion to all safe accommodation that includes assessment and induction to accommodation.

- To work in an integrated and co-ordinated manner with local and national specialist and universal service providers to meet the needs of those being accommodated.

- To assist parents to meet the physical and emotional needs of their children whilst living in

safe accommodation.

- To provide an advocacy service and encourage service users to engage with other beneficial

services/support groups. Including, signposting and providing information and contact details for suitable services.

- To improve the knowledge, skills and confidence of local practitioners and the local

community through presentations, so that they can respond appropriately to domestic abuse.

- The worker to deliver relevant domestic abuse awareness programmes to service users

This lot is awarded as a contract to a single provider.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Specialist Accommodation for Male Victims

Lot No

3

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

This opportunity was an open procedure under the Light Touch Regime, and the

Council and welcomed tenders from consortium and/or sub-contracting arrangements.

The service will be required to provide victim-survivors of DA with Safe Accommodation support services as defined in Part 4 of the Domestic Abuse Act, and the overarching aims and objectives of the service are:

- To provide male victim-survivors of DA with Safe Accommodation support services as defined in Part 4 of the Domestic Abuse Act.

- This Service will provide domestic abuse specialist support, housing management functions

and support to victims in dispersed safe accommodation across the county.

- To work with District/Borough Councils across the county to ensure the provision of suitable accommodation for victims fleeing domestic abuse meets a diverse range of needs.

- To provide a trauma informed positive physical and emotional environment that promotes

healing and recovery.

- To respond in a timely fashion to all safe accommodation that includes assessment and induction to accommodation.

- To work in an integrated and co-ordinated manner with local and national specialist and universal service providers to meet the needs of those being accommodated.

- To assist parents to meet the physical and emotional needs of their children whilst living in

safe accommodation.

- To provide an advocacy service and encourage service users to engage with other beneficial

services/support groups. Including, signposting and providing information and contact

details for suitable services.

- To improve the knowledge, skills and confidence of local practitioners and the local community through presentations, so that they can respond appropriately to domestic abuse.
- The worker to deliver relevant domestic abuse awareness programmes to service users
- To empower service users to integrate in the community and engage in other services in help build confidence and understanding of domestic abuse.

This lot is awarded as a contract to a single provider.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-021094](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Specialist Accommodation for BAME Victims

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 February 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Panahghar Safehouse

Coventry

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £84,992

Section V. Award of contract

Contract No

2

Lot No

2

Title

Generic, Accessible Accommodation for Victims of Domestic Abuse

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 February 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Women's Aid Leicestershire Ltd

Leicester

Country

United Kingdom

NUTS code

- UKF21 - Leicester

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £125,000

Section V. Award of contract

Contract No

1

Lot No

3

Title

Specialist Accommodation for Male Victims

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Construction and Technology Court (Queens Bench Division) (Branch of High Court of Justice)

Priory Courts, 33 Bull Street

Birmingham

B4 6DS

Country

United Kingdom