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Contract

The Provision of Ophthalmology Services

NHS South West London Integrated Care Board

F03: Contract award notice

Notice identifier: 2026/S 000-008458

Procurement identifier (OCID): ocids-h6vhtk-0501a4

Published 30 January 2026, 1:02pm

Section I: Contracting authority

I.1) Name and addresses

NHS South West London Integrated Care Board

120 The Broadway

London

SW19 1RH

Email

hub.psrrepresentation@nhs.net

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southwestlondon.icb.nhs.uk>

Buyer's address

<https://www.southwestlondon.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Ophthalmology Services

II.1.2) Main CPV code

- 85121281 - Ophthalmologist services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS South West London Integrated Care Board (NHS SWL ICB) is seeking to appoint a provider for the Provision of Ophthalmology Services across the whole of South West London namely the six boroughs of Richmond, Kingston, Merton, Wandsworth, Sutton and Croydon.

There are two key elements in this ophthalmology pathway for which NHS SWL ICB is

looking to commission an appropriate provider(s);

Lot 1 - A Community Eyecare Service to manage and deliver minor eyecare services in community and primary care optometry, and Lot 2 - A Secondary Care Single Point of Referral Management System.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £12,250,000

II.2) Description

II.2.1) Title

Community Eyecare Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85121281 - Ophthalmologist services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

NHS South West London Integrated Care Board (NHS SWL ICB) is seeking to appoint a provider for the Provision of Ophthalmology Services across the whole of South West London namely the six boroughs of Richmond, Kingston, Merton, Wandsworth, Sutton and Croydon.

Lot 1 - A Community Eyecare Service to manage and deliver minor eyecare services in community and primary care optometry.

The expected contract value for Lot 1 is £1,450,000 per annum. Maximum Total Contract Value is £10, 150,000.

The Contract to be offered to the Recommended Bidder(s) at the end of this Procurement will be for an initial duration of five years, which is intended to run from 1 April 2026 until 31 March 2031 with a two-year contract extension up to 31 March 2033.

II.2.5) Award criteria

Quality criterion - Name: All Quality Award Criteria are stated in the procurement documents / Weighting: 62%

Price - Weighting: 28%

II.2.11) Information about options

Options: Yes

Description of options

There is a two year contract extension option.

II.2) Description

II.2.1) Title

Single Point of Referral Management System (SPoR)

Lot No

2

II.2.2) Additional CPV code(s)

- 85121281 - Ophthalmologist services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

NHS South West London Integrated Care Board (SWL ICB) is seeking to appoint a provider for the Provision of Ophthalmology Services across the whole of South West London namely the six boroughs of Richmond, Kingston, Merton, Wandsworth, Sutton and Croydon.

Lot 2 - Single Point of Referral Management System (SPOR)

The expected contract value for Lot 2 is £300,000 per annum. Maximum Total Contract Value is £2,100,000.

The Contract to be offered to the Recommended Bidder(s) at the end of this Procurement will be for an initial duration of five years, which is intended to run from 1 April 2026 until 31 March 2031 with a two-year contract extension up to 31 March 2033.

II.2.5) Award criteria

Quality criterion - Name: All Quality Award Criteria are stated in the procurement documents / Weighting: 62%

Price - Weighting: 28%

II.2.11) Information about options

Options: Yes

Description of options

There is a two year contract extension option

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-045592](#)

Section V. Award of contract

Lot No

1

Title

Community Eyecare Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2026

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Primary Eyecare Services

Waulk Mill, 51 Bengal Street

Manchester

M4 6LN

Country

United Kingdom

NUTS code

- UKD - North West (England)

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £9,895,395

Total value of the contract/lot: £9,895,395

Section V. Award of contract

Lot No

2

Title

Single Point of Referral Management System (SPoR)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2026

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Moorfields NHS Foundation Trust

162 City Road

London

EC1V 2PD

Country

United Kingdom

NUTS code

- UKI - London

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,100,000

Total value of the contract/lot: £2,100,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of the two contracts is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to these awards.

The standstill period begins on the working day after the publication of this notice. Representations by providers must be made to the Relevant Authority by Midnight on 11 February 2026. The contracts have not yet formally been awarded; this notice serves as an intention to award two contracts under the competitive process of PSR.

Representations can be sent to: hub.psrepresentation@nhs.net

The Award decision was approved by the NHS South West London Integrated Care Board; Contract & Procurement Group (CPaG) based on a recommendation from the procurement evaluation panel.

There were potential conflict of Interests declared by one of the Panel Members which were reviewed by the authorised individual from NHS SWL ICB who assessed them as

non-material to any of the Bidders in this procurement and the evaluators were advised to continue in their assigned roles.

The criteria used to award the contracts was mapped to the five Key Criteria as follows: (1) Quality and Innovation: 19.00% (2) Value: 32.00% (3) Integration, collaboration and service sustainability: 10.00% (4) Improving access, reducing health inequalities and facilitating choice: 29.00% (5) Social value: 10.00%.

All scored and Pass/Fail criteria including the Basic Selection Criteria Questionnaire were met.

VI.4) Procedures for review

VI.4.1) Review body

NHS South West London Integrated Care Board

120 The Broadway

London

SW19 1RH

Email

hub.psrrepresentation@nhs.net

Country

United Kingdom