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Tender

## **HIV Support Services**

London Borough of Ealing

F02: Contract notice

Notice identifier: 2023/S 000-008446

Procurement identifier (OCID): ocds-h6vhtk-03b55e

Published 23 March 2023, 11:41am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing

W5 2HL

#### **Contact**

Ms Christine Baker

#### **Email**

[bakerc@ealing.gov.uk](mailto:bakerc@ealing.gov.uk)

#### **Telephone**

+44 2088255122

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.ealing.gov.uk>

Buyer's address

<http://www.ealing.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

HIV Support Services

Reference number

DN660607

#### II.1.2) Main CPV code

- 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

London Borough of Ealing wishes to carry out market engagement with providers who are interested in tendering for a contract for the provision of HIV Support Services to commence from 1 April 2024. Provider are asked to register an interest on the London Tenders Portal and fill in a market engagement questionnaire at the links below. As part of the questionnaire providers will be asked if they wish to have an individual meeting with the Public Health Specialist lead for this service. Individual meetings are likely be on the 17th or 18th April 2023.

<https://forms.office.com/Pages/ResponsePage.aspx?id=Q4w6AYeCi0yHixMeMM258yr18p-24EtEgTV6UR8rX4IUM0kwRVc2TjRNVtROSU5XNU9MM1pBTEVJTS4u>

Ealing spends circa £72,919 per annum on HIV Support Services. The Council is looking for excellent outcomes, efficiency, and innovation to make best use of this budget. It is anticipated that the contract will commence on 1st April 2024 and will be for three (3) years, with one possibility of a two (2) year extension, with a total value of £364,595 (if extension used)

HIV support is different, but complementary to HIV treatment. This service will work in close collaboration with HIV treatment services, used by Ealing residents, especially at Ealing Hospital HIV treatment site. HIV support services are important, it is recognised that HIV support needs may not be fully addressed by mainstream services alone.

The HIV support service will play a key role in the local HIV pathway. Effective partnership

working across the local system is essential. There will be close collaboration with HIV treatment services used by Ealing residents, with a requirement to provide regular face-to-face service at the Ealing HIV treatment site, as well as group-based services and other services, to include peer support. The overall aim is to improve health and wellbeing and quality of life by supporting people with HIV to live healthy and productive lives, with additional individual support where there are vulnerabilities, such as when newly diagnosed, experiencing adverse life events, or feeling isolated. The specification will reflect the evidence of best practice in HIV support services and the needs of people living with HIV, in Ealing. The service will deliver continuous service improvement, adapting services to changing local needs, circumstances, and priorities. Innovation and added value are welcome to improve outcomes for people living with HIV.

#### London HIV Fast Track Cities Charter

London is a HIV Fast track Cities, with commitment from London Councils, NHS England, Public Health England and the Mayor of London to lead the way on the international response to HIV <https://fasttrackcities.london/>

HIV Support Service provision in Ealing contributes towards implementing London's strategic priorities for HIV by 2030 to:

- End new HIV infections
- Stop HIV preventable deaths
- Eliminate the discrimination and stigma surrounding HIV

#### The National HIV Action Plan (2022-2025)

This HIV support service in Ealing, will support the implementation of key objectives:

- Ensure equitable access and uptake of HIV prevention programmes
- Optimise rapid access to treatment and retention in care
- Improving quality of life for people living with HIV and addressing stigma.

We encourage market feedback and providers can use the messaging system on the portal for this purpose

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## II.2) Description

### II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

### II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

### II.2.4) Description of the procurement

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Ealing spends circa £72,919 per annum on HIV Support Services. The Council is looking for excellent outcomes, efficiency, and innovation to make best use of this budget. It is anticipated that the contract will commence on 1st April 2024 and will be for three (3) years, with one possibility of a two (2) year extension, with a total value of £364,595 (if extension used)

HIV support is different, but complementary to HIV treatment. This service will work in close collaboration with HIV treatment services, used by Ealing residents, especially at Ealing Hospital HIV treatment site. HIV support services are important, it is recognised that HIV support needs may not be fully addressed by mainstream services alone. There is a requirement for this service to implement best practice in HIV support service provision, tailored to local and individual needs, providing a range of services, to provide holistic support for people living with HIV. Involving people in HIV support service design and co-production, at all stages, as standard practice, is key to ensuring services are relevant and meet diverse HIV needs in Ealing.

The HIV support service will play a key role in the local HIV pathway. Effective partnership working across the local system is essential. There will be close collaboration with HIV treatment services used by Ealing residents, with a requirement to provide regular face-to-face service at the Ealing HIV treatment site, as well as group-based services and other

services, to include peer support. The overall aim is to improve health and wellbeing and quality of life by supporting people with HIV to live healthy and productive lives, with additional individual support where there are vulnerabilities, such as when newly diagnosed, experiencing adverse life events, or feeling isolated. The service will be required to have clear pathways both into and out of the service and pro-actively promote the service amongst key partners and communities,

Local priorities identified include a need for face-to-face support including, but not limited to, counselling and peer support, providing practical support in accessing welfare, benefits where there is hardship, reducing social isolation, holistic health improvement, including lifestyles, maintaining longer-term care, and working closely with the local HIV treatment site.

This HIV support service will be an important resource for Ealing in improving health and wellbeing. It has a key role in improving wider awareness of HIV and in reducing stigma and discrimination surrounding HIV. The specification will reflect the evidence of best practice in HIV support services and the needs of people living with HIV, in Ealing. The service will deliver continuous service improvement, adapting services to changing local needs, circumstances, and priorities. Innovation and added value are welcome to improve outcomes for people living with HIV.

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

One (1) renewal of up to two (2) years

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 June 2023

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

11 April 2023

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Ealing

London Borough of Ealing, Perceval House, 14-16 Uxbridge Road

Ealing, London

W5 2HL

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