

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008444-2025>

Tender

Poole Museum Cafe, Catering and Hospitality Concession

Bournemouth, Christchurch and Poole Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-008444

Procurement identifier (OCID): ocds-h6vhtk-04e94e

Published 9 March 2025, 9:56am

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

DN765793

Description

BCP Council (the 'Council') are seeking an experienced Café, Catering and Hospitality Operator (the 'Operator') to operate the Museum Café and provide Catering and Hospitality Services for the brand-new Poole Museum from Summer 2025.

Poole Museum has undergone a £10 million transformation, enhancing its visitor experience, cultural offerings, and commercial performance. The redevelopment includes the conservation and refurbishment of three historic buildings: Oakley's Mill, the Town Cellars, and Scaplen's Court and Garden. Please refer to the Invitation to Tender documentation.

Total value (estimated)

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 July 2025 to 30 June 2030
- Possible extension to 30 June 2035
- 10 years

Description of possible extension:

One 5 year extension, options to increase the annual payments. Please refer to the Invitation to Tender documentation.

Main procurement category

Services

CPV classifications

- 55000000 - Hotel, restaurant and retail trade services

Contract locations

- UKK24 - Bournemouth, Christchurch and Poole

Participation

Conditions of participation

Please see Invitation to Tender documentation.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

17 March 2025, 5:00pm

Tender submission deadline

31 March 2025, 2:00pm

Submission address and any special instructions

<https://www.supplyingthesouthwest.org.uk/>

Please follow instructions within the Invitation to Tender documentation.

Tenders may be submitted electronically

Yes

Award criteria

Bids will be assessed on a combination of price and quality, weighted as follows: 40% for total price and 60% for quality, based on the questions listed within the Tender Response Part D. The highest scoring Bidder will be awarded the contract.

Procedure

Procedure type

Below threshold - open competition

Special regime

Concession

Documents

Associated tender documents

<https://www.supplyingthesouthwest.org.uk/>

Please follow the below instructions to view all documentation and to express your interest in this opportunity.

1. <https://www.supplyingthesouthwest.org.uk/>
2. Click "Search Latest Opportunities"
3. Search Reference: DN765793
4. Login and Register Interest

Please note, all communications must be via the procurement platform.

Contracting authority

Bournemouth, Christchurch and Poole Council

- Public Procurement Organisation Number: PHY-7342-PRHH

BCP Council Civic Centre

Bournemouth

BH2 6DY

United Kingdom

Contact name: Stewart Baynham

Email: procurement@bcpcouncil.gov.uk

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government