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Contract

Updating our understanding of Customers Who Need Extra Help and Voluntary and Community Sector Organisations

H M Revenue & Customs

F03: Contract award notice

Notice identifier: 2022/S 000-008441

Procurement identifier (OCID): ocds-h6vhtk-032793

Published 29 March 2022, 3:42pm

Section I: Contracting authority

I.1) Name and addresses

H M Revenue & Customs

Salford

Email

jonathon.carterhume@hmrc.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Updating our understanding of Customers Who Need Extra Help and Voluntary and Community Sector Organisations

Reference number

SR832533421

II.1.2) Main CPV code

- 73000000 - Research and development services and related consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

HM Revenue Customs (HMRC) requires a supplier from the Research Marketplace agreement (RM6126) to undertake research aimed at updating our understanding of Customers Who Need Extra Help (CWNEH) and how they access support through Voluntary and Community Sector Organisations and HMRC Extra Support Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £50,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

HM Revenue Customs (HMRC) requires a supplier from the Research Marketplace agreement (RM6126) to undertake research aimed at updating our understanding of Customers Who Need Extra Help (CWNEH) and how they access support through Voluntary and Community Sector Organisations and HMRC Extra Support Services.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The contract has an optional extension period of 6 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

All procedures followed as per the CCS Research Market Place Dynamic Purchasing System.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 March 2022

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IFF Research Ltd

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £50,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Crown Commercial Service

Liverpool

Country

United Kingdom