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Tender

Telephony Services Dynamic Purchasing System

Scottish Government

F02: Contract notice

Notice identifier: 2022/S 000-008437

Procurement identifier (OCID): ocds-h6vhtk-03278f

Published 29 March 2022, 3:36pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Government

5 Atlantic Quay, 150 Broomielaw

Glasgow

G2 8LU

Contact

David Box

Email

david.box@gov.scot

Telephone

+44 7919014604

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

http://www.gov.scot/

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA1048 2

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.publictendersscotland.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.publictendersscotland.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telephony Services Dynamic Purchasing System

Reference number

SP-17-032

II.1.2) Main CPV code

64200000 - Telecommunications services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority is further extending its Telephony Services Dynamic Purchasing System (DPS) for an additional 5 months until 31 August 2022. This short extension is to cover inflight procurements whilst the replacement DPS is being established. The DPS will remain open for new suppliers to apply to join. However, existing suppliers that are currently on the DPS do not need to re-apply and will remain on the DPS. Full details of the requirement can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocds-r6ebe6-0000547002

II.1.5) Estimated total value

Value excluding VAT: £10,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Traditional Telephony

Lot No

1

II.2.2) Additional CPV code(s)

- 64200000 Telecommunications services
- 32500000 Telecommunications equipment and supplies
- 64223000 Paging services
- 32424000 Network infrastructure
- 32521000 Telecommunications cable
- 32427000 Network system
- 32416100 ISDX network
- 32420000 Network equipment
- 32428000 Network upgrade
- 32342450 Voice recorders
- 32522000 Telecommunications equipment
- 48513000 Modem software package
- 31712113 Cards containing integrated circuits
- 48514000 Remote access software package
- 48516000 Exchange software package
- 64214400 Communication land-line rental
- 64214000 Dedicated-business telephone network services
- 32412100 Telecommunications network
- 32416000 ISDN network

- 32421000 Network cabling
- 32429000 Telephone network equipment
- 32551000 Telephone cables and associated equipment
- 51340000 Installation services of line telephony equipment
- 32423000 Network hubs
- 64213000 Shared-business telephone network services
- 32544000 PABX equipment
- 32400000 Networks
- 32524000 Telecommunications system
- 32545000 PABX systems
- 79510000 Telephone-answering services
- 32344100 Portable receivers for calling and paging
- 51300000 Installation services of communications equipment
- 32332200 Telephone-answering machines
- 32412000 Communications network
- 32342440 Voice-mail system
- 32520000 Telecommunications cable and equipment
- 32543000 Telephone switchboards
- 32523000 Telecommunications facilities
- 32552000 Electrical apparatus for line telephony or line telegraphy
- 32415000 Ethernet network
- 64214200 Telephone switchboard services
- 32546000 Digital switching equipment
- 64227000 Integrated telecommunications services
- 48314000 Voice recognition software package
- 32540000 Switchboards

- 48510000 Communication software package
- 32541000 Switchboard equipment
- 32510000 Wireless telecommunications system
- 64210000 Telephone and data transmission services
- 32342100 Headphones
- 32422000 Network components
- 32550000 Telephone equipment
- 79511000 Telephone operator services
- 64224000 Teleconferencing services
- 32542000 Switchboard panels
- 32000000 Radio, television, communication, telecommunication and related equipment
- 32342200 Earphones
- 64220000 Telecommunication services except telephone and data transmission services
- 64212200 Enhanced Messaging Service (EMS) services

II.2.3) Place of performance

NUTS codes

UKM - Scotland

II.2.4) Description of the procurement

Full details of the requirements for Lot 1 can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocds-r6ebe6-0000547002

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 40-80%

Price - Weighting: 20-60%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

50

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Internet Protocol (IP) Telephony

Lot No

2

II.2.2) Additional CPV code(s)

- 64200000 Telecommunications services
- 64215000 IP telephone services
- 64210000 Telephone and data transmission services

- 32500000 Telecommunications equipment and supplies
- 32410000 Local area network
- 32430000 Wide area network
- 72720000 Wide area network services
- 79512000 Call centre
- 48512000 Interactive voice response software package
- 64227000 Integrated telecommunications services
- 64223000 Paging services
- 32424000 Network infrastructure
- 32521000 Telecommunications cable
- 32427000 Network system
- 32416100 ISDX network
- 32420000 Network equipment
- 32428000 Network upgrade
- 32342200 Earphones
- 32342450 Voice recorders
- 32522000 Telecommunications equipment
- 48513000 Modem software package
- 31712113 Cards containing integrated circuits
- 48514000 Remote access software package
- 48516000 Exchange software package
- 64214400 Communication land-line rental
- 64214000 Dedicated-business telephone network services
- 32412100 Telecommunications network
- 32421000 Network cabling
- 32429000 Telephone network equipment

- 32551000 Telephone cables and associated equipment
- 51340000 Installation services of line telephony equipment
- 32423000 Network hubs
- 64213000 Shared-business telephone network services
- 32544000 PABX equipment
- 32400000 Networks
- 32524000 Telecommunications system
- 32545000 PABX systems
- 79510000 Telephone-answering services
- 32344100 Portable receivers for calling and paging
- 51300000 Installation services of communications equipment
- 32332200 Telephone-answering machines
- 32412000 Communications network
- 32342440 Voice-mail system
- 32520000 Telecommunications cable and equipment
- 32543000 Telephone switchboards
- 32523000 Telecommunications facilities
- 32552000 Electrical apparatus for line telephony or line telegraphy
- 32415000 Ethernet network
- 64214200 Telephone switchboard services
- 32546000 Digital switching equipment
- 48314000 Voice recognition software package
- 32540000 Switchboards
- 48510000 Communication software package
- 32541000 Switchboard equipment
- 32510000 Wireless telecommunications system

- 32342100 Headphones
- 32422000 Network components
- 32550000 Telephone equipment
- 79511000 Telephone operator services
- 32542000 Switchboard panels
- 32000000 Radio, television, communication, telecommunication and related equipment
- 32417000 Multimedia networks
- 64224000 Teleconferencing services
- 64212200 Enhanced Messaging Service (EMS) services
- 64220000 Telecommunication services except telephone and data transmission services

II.2.3) Place of performance

NUTS codes

· UKM - Scotland

II.2.4) Description of the procurement

Full details of the requirements for Lot 2 can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocds-r6ebe6-0000547002

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 40-80%

Price - Weighting: 20-60%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

50

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Enterprise Bundled Services

Lot No

3

II.2.2) Additional CPV code(s)

- 64200000 Telecommunications services
- 64215000 IP telephone services
- 64210000 Telephone and data transmission services
- 32500000 Telecommunications equipment and supplies
- 32410000 Local area network
- 32430000 Wide area network
- 72720000 Wide area network services

- 79512000 Call centre
- 48512000 Interactive voice response software package
- 64227000 Integrated telecommunications services
- 64223000 Paging services
- 64212000 Mobile-telephone services
- 32250000 Mobile telephones
- 64212100 Short Message Service (SMS) services
- 32424000 Network infrastructure
- 32521000 Telecommunications cable
- 32427000 Network system
- 32416100 ISDX network
- 32420000 Network equipment
- 32428000 Network upgrade
- 32342200 Earphones
- 32342450 Voice recorders
- 32522000 Telecommunications equipment
- 48513000 Modem software package
- 31712113 Cards containing integrated circuits
- 48514000 Remote access software package
- 32252000 GSM telephones
- 64212500 General Packet Radio Services (GPRS) services
- 48516000 Exchange software package
- 64214400 Communication land-line rental
- 64212300 Multimedia Message Service (MMS) services
- 64214000 Dedicated-business telephone network services
- 32412100 Telecommunications network

- 32416000 ISDN network
- 32421000 Network cabling
- 32429000 Telephone network equipment
- 32551000 Telephone cables and associated equipment
- 51340000 Installation services of line telephony equipment
- 64212700 Universal Mobile Telephone System (UMTS) services
- 32423000 Network hubs
- 64213000 Shared-business telephone network services
- 32544000 PABX equipment
- 32400000 Networks
- 32524000 Telecommunications system
- 32545000 PABX systems
- 79510000 Telephone-answering services
- 32344100 Portable receivers for calling and paging
- 51300000 Installation services of communications equipment
- 64212600 Enhanced Data for GSM Evolution (EDGE) services
- 32332200 Telephone-answering machines
- 32412000 Communications network
- 32252100 Hands-free mobile telephones
- 32342440 Voice-mail system
- 32520000 Telecommunications cable and equipment
- 32543000 Telephone switchboards
- 32523000 Telecommunications facilities
- 32552000 Electrical apparatus for line telephony or line telegraphy
- 32415000 Ethernet network
- 64214200 Telephone switchboard services

- 32546000 Digital switching equipment
- 48314000 Voice recognition software package
- 32540000 Switchboards
- 48510000 Communication software package
- 32541000 Switchboard equipment
- 32510000 Wireless telecommunications system
- 32342100 Headphones
- 32422000 Network components
- 32550000 Telephone equipment
- 79511000 Telephone operator services
- 31712112 SIM cards
- 64224000 Teleconferencing services
- 32542000 Switchboard panels
- 32000000 Radio, television, communication, telecommunication and related equipment
- 32417000 Multimedia networks
- 64220000 Telecommunication services except telephone and data transmission services
- 64212200 Enhanced Messaging Service (EMS) services

II.2.3) Place of performance

NUTS codes

· UKM - Scotland

II.2.4) Description of the procurement

Full details of the requirements for Lot 3 can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocds-r6ebe6-0000547002

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 40-80%

Price - Weighting: 20-60%

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

50

This contract is subject to renewal

Nο

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 5

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

The dynamic purchasing system might be used by additional purchasers

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2019/S 221-542232

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 August 2022

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

31 August 2022

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 August 2022

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: The replacement DPS is the Telephony and Communication Services DPS. The Contract Notice was issued on 17 February 2022 and is now open for applications. The URL for the Contract Notice on

Public Contracts Scotland for the new DPS is set out below:

https://www.publiccontractsscotland.gov.uk/search/show/search_view.aspx?ID=JUN3236 42

Both DPS will run concurrently for a short period.

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

This notice formally extends the Telephony Services Dynamic Purchasing System (DPS) for a further 5 months from 31 March 2022 to 31 August 2022. This short extension is to cover in-flight procurements whilst the replacement DPS is being established.

The DPS will remain open for new suppliers to apply to join. However, existing suppliers that are currently on the DPS do not need to re-apply and will remain on the DPS. Full details of the requirement can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocds-r6ebe6-0000547002

The buyer is using PCS-Tender to conduct this PQQ exercise. The Project code is 10849. For more information see:

http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343

A sub-contract clause has been included in this contract. For more information see: http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363

Community benefits are included in this requirement. For more information see: https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/

A summary of the expected community benefits has been provided as follows:

Community Benefits requirements will be determined at each individual call-off contract.

(SC Ref:688486)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Sheriff Clerk's Office, PO Box 23, 1 Carlton Place

Edinburgh

EH1 1LB

Email

edinburgh@scotcourts.gov.uk

Telephone

+44 1312252525

Fax

+44 1312258899

Country

United Kingdom

Internet address

 $\underline{https://www.scotcourts.gov.uk/the-courts/court-locations/edinburgh-sheriff-court-and-justice-of-the-peace-court}$