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Tender

## **Telephony Services Dynamic Purchasing System**

Scottish Government

F02: Contract notice

Notice identifier: 2022/S 000-008437

Procurement identifier (OCID): ocds-h6vhtk-03278f

Published 29 March 2022, 3:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Scottish Government

5 Atlantic Quay, 150 Broomielaw

Glasgow

G2 8LU

#### **Contact**

David Box

#### **Email**

[david.box@gov.scot](mailto:david.box@gov.scot)

#### **Telephone**

+44 7919014604

#### **Country**

United Kingdom

**NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://www.gov.scot/>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10482](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10482)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Telephony Services Dynamic Purchasing System

Reference number

SP-17-032

#### **II.1.2) Main CPV code**

- 64200000 - Telecommunications services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Authority is further extending its Telephony Services Dynamic Purchasing System (DPS) for an additional 5 months until 31 August 2022. This short extension is to cover in-flight procurements whilst the replacement DPS is being established. The DPS will remain open for new suppliers to apply to join. However, existing suppliers that are currently on the DPS do not need to re-apply and will remain on the DPS. Full details of the requirement can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocids-r6ebe6-0000547002

#### **II.1.5) Estimated total value**

Value excluding VAT: £10,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Traditional Telephony

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 64200000 - Telecommunications services
- 32500000 - Telecommunications equipment and supplies
- 64223000 - Paging services
- 32424000 - Network infrastructure
- 32521000 - Telecommunications cable
- 32427000 - Network system
- 32416100 - ISDX network
- 32420000 - Network equipment
- 32428000 - Network upgrade
- 32342450 - Voice recorders
- 32522000 - Telecommunications equipment
- 48513000 - Modem software package
- 31712113 - Cards containing integrated circuits
- 48514000 - Remote access software package
- 48516000 - Exchange software package
- 64214400 - Communication land-line rental
- 64214000 - Dedicated-business telephone network services
- 32412100 - Telecommunications network
- 32416000 - ISDN network

- 32421000 - Network cabling
- 32429000 - Telephone network equipment
- 32551000 - Telephone cables and associated equipment
- 51340000 - Installation services of line telephony equipment
- 32423000 - Network hubs
- 64213000 - Shared-business telephone network services
- 32544000 - PABX equipment
- 32400000 - Networks
- 32524000 - Telecommunications system
- 32545000 - PABX systems
- 79510000 - Telephone-answering services
- 32344100 - Portable receivers for calling and paging
- 51300000 - Installation services of communications equipment
- 32332200 - Telephone-answering machines
- 32412000 - Communications network
- 32342440 - Voice-mail system
- 32520000 - Telecommunications cable and equipment
- 32543000 - Telephone switchboards
- 32523000 - Telecommunications facilities
- 32552000 - Electrical apparatus for line telephony or line telegraphy
- 32415000 - Ethernet network
- 64214200 - Telephone switchboard services
- 32546000 - Digital switching equipment
- 64227000 - Integrated telecommunications services
- 48314000 - Voice recognition software package
- 32540000 - Switchboards

- 48510000 - Communication software package
- 32541000 - Switchboard equipment
- 32510000 - Wireless telecommunications system
- 64210000 - Telephone and data transmission services
- 32342100 - Headphones
- 32422000 - Network components
- 32550000 - Telephone equipment
- 79511000 - Telephone operator services
- 64224000 - Teleconferencing services
- 32542000 - Switchboard panels
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32342200 - Earphones
- 64220000 - Telecommunication services except telephone and data transmission services
- 64212200 - Enhanced Messaging Service (EMS) services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Full details of the requirements for Lot 1 can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocids-r6ebe6-0000547002

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 40-80%

Price - Weighting: 20-60%

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

50

This contract is subject to renewal

No

**II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description**

**II.2.1) Title**

Internet Protocol (IP) Telephony

Lot No

2

**II.2.2) Additional CPV code(s)**

- 64200000 - Telecommunications services
- 64215000 - IP telephone services
- 64210000 - Telephone and data transmission services

- 32500000 - Telecommunications equipment and supplies
- 32410000 - Local area network
- 32430000 - Wide area network
- 72720000 - Wide area network services
- 79512000 - Call centre
- 48512000 - Interactive voice response software package
- 64227000 - Integrated telecommunications services
- 64223000 - Paging services
- 32424000 - Network infrastructure
- 32521000 - Telecommunications cable
- 32427000 - Network system
- 32416100 - ISDX network
- 32420000 - Network equipment
- 32428000 - Network upgrade
- 32342200 - Earphones
- 32342450 - Voice recorders
- 32522000 - Telecommunications equipment
- 48513000 - Modem software package
- 31712113 - Cards containing integrated circuits
- 48514000 - Remote access software package
- 48516000 - Exchange software package
- 64214400 - Communication land-line rental
- 64214000 - Dedicated-business telephone network services
- 32412100 - Telecommunications network
- 32421000 - Network cabling
- 32429000 - Telephone network equipment

- 32551000 - Telephone cables and associated equipment
- 51340000 - Installation services of line telephony equipment
- 32423000 - Network hubs
- 64213000 - Shared-business telephone network services
- 32544000 - PABX equipment
- 32400000 - Networks
- 32524000 - Telecommunications system
- 32545000 - PABX systems
- 79510000 - Telephone-answering services
- 32344100 - Portable receivers for calling and paging
- 51300000 - Installation services of communications equipment
- 32332200 - Telephone-answering machines
- 32412000 - Communications network
- 32342440 - Voice-mail system
- 32520000 - Telecommunications cable and equipment
- 32543000 - Telephone switchboards
- 32523000 - Telecommunications facilities
- 32552000 - Electrical apparatus for line telephony or line telegraphy
- 32415000 - Ethernet network
- 64214200 - Telephone switchboard services
- 32546000 - Digital switching equipment
- 48314000 - Voice recognition software package
- 32540000 - Switchboards
- 48510000 - Communication software package
- 32541000 - Switchboard equipment
- 32510000 - Wireless telecommunications system

- 32342100 - Headphones
- 32422000 - Network components
- 32550000 - Telephone equipment
- 79511000 - Telephone operator services
- 32542000 - Switchboard panels
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32417000 - Multimedia networks
- 64224000 - Teleconferencing services
- 64212200 - Enhanced Messaging Service (EMS) services
- 64220000 - Telecommunication services except telephone and data transmission services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Full details of the requirements for Lot 2 can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocids-r6ebe6-0000547002

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 40-80%

Price - Weighting: 20-60%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

No

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Enterprise Bundled Services

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 64200000 - Telecommunications services
- 64215000 - IP telephone services
- 64210000 - Telephone and data transmission services
- 32500000 - Telecommunications equipment and supplies
- 32410000 - Local area network
- 32430000 - Wide area network
- 72720000 - Wide area network services

- 79512000 - Call centre
- 48512000 - Interactive voice response software package
- 64227000 - Integrated telecommunications services
- 64223000 - Paging services
- 64212000 - Mobile-telephone services
- 32250000 - Mobile telephones
- 64212100 - Short Message Service (SMS) services
- 32424000 - Network infrastructure
- 32521000 - Telecommunications cable
- 32427000 - Network system
- 32416100 - ISDX network
- 32420000 - Network equipment
- 32428000 - Network upgrade
- 32342200 - Earphones
- 32342450 - Voice recorders
- 32522000 - Telecommunications equipment
- 48513000 - Modem software package
- 31712113 - Cards containing integrated circuits
- 48514000 - Remote access software package
- 32252000 - GSM telephones
- 64212500 - General Packet Radio Services (GPRS) services
- 48516000 - Exchange software package
- 64214400 - Communication land-line rental
- 64212300 - Multimedia Message Service (MMS) services
- 64214000 - Dedicated-business telephone network services
- 32412100 - Telecommunications network

- 32416000 - ISDN network
- 32421000 - Network cabling
- 32429000 - Telephone network equipment
- 32551000 - Telephone cables and associated equipment
- 51340000 - Installation services of line telephony equipment
- 64212700 - Universal Mobile Telephone System (UMTS) services
- 32423000 - Network hubs
- 64213000 - Shared-business telephone network services
- 32544000 - PABX equipment
- 32400000 - Networks
- 32524000 - Telecommunications system
- 32545000 - PABX systems
- 79510000 - Telephone-answering services
- 32344100 - Portable receivers for calling and paging
- 51300000 - Installation services of communications equipment
- 64212600 - Enhanced Data for GSM Evolution (EDGE) services
- 32332200 - Telephone-answering machines
- 32412000 - Communications network
- 32252100 - Hands-free mobile telephones
- 32342440 - Voice-mail system
- 32520000 - Telecommunications cable and equipment
- 32543000 - Telephone switchboards
- 32523000 - Telecommunications facilities
- 32552000 - Electrical apparatus for line telephony or line telegraphy
- 32415000 - Ethernet network
- 64214200 - Telephone switchboard services

- 32546000 - Digital switching equipment
- 48314000 - Voice recognition software package
- 32540000 - Switchboards
- 48510000 - Communication software package
- 32541000 - Switchboard equipment
- 32510000 - Wireless telecommunications system
- 32342100 - Headphones
- 32422000 - Network components
- 32550000 - Telephone equipment
- 79511000 - Telephone operator services
- 31712112 - SIM cards
- 64224000 - Teleconferencing services
- 32542000 - Switchboard panels
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 32417000 - Multimedia networks
- 64220000 - Telecommunication services except telephone and data transmission services
- 64212200 - Enhanced Messaging Service (EMS) services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

### **II.2.4) Description of the procurement**

Full details of the requirements for Lot 3 can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocids-r6ebe6-0000547002

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 40-80%

Price - Weighting: 20-60%

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

50

This contract is subject to renewal

No

### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 5

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the setting up of a dynamic purchasing system

The dynamic purchasing system might be used by additional purchasers

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2019/S 221-542232](#)

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 August 2022

Local time

12:00pm

##### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

31 August 2022

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31 August 2022

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: The replacement DPS is the Telephony and Communication Services DPS. The Contract Notice was issued on 17 February 2022 and is now open for applications. The URL for the Contract Notice on

Public Contracts Scotland for the new DPS is set out below:

[https://www.publiccontractsscotland.gov.uk/search/show/search\\_view.aspx?ID=JUN323642](https://www.publiccontractsscotland.gov.uk/search/show/search_view.aspx?ID=JUN323642)

Both DPS will run concurrently for a short period.

## **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

## **VI.3) Additional information**

This notice formally extends the Telephony Services Dynamic Purchasing System (DPS) for a further 5 months from 31 March 2022 to 31 August 2022. This short extension is to cover in-flight procurements whilst the replacement DPS is being established.

The DPS will remain open for new suppliers to apply to join. However, existing suppliers that are currently on the DPS do not need to re-apply and will remain on the DPS. Full details of the requirement can be found on the previous Contract Notice which was issued on 29 June 2018, details as follows:

OJEU Number: 2019/S 221-542232

Reference Number/Notice ID: JUN323642

OCID: ocids-r6ebe6-0000547002

The buyer is using PCS-Tender to conduct this PQQ exercise. The Project code is 10849. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Community Benefits requirements will be determined at each individual call-off contract.

(SC Ref:688486)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Edinburgh Sheriff Court

Sheriff Clerk's Office, PO Box 23, 1 Carlton Place

Edinburgh

EH1 1LB

Email

[edinburgh@scotcourts.gov.uk](mailto:edinburgh@scotcourts.gov.uk)

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Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/edinburgh-sheriff-court-and-justice-of-the-peace-court>