

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008433-2025>

Tender

## **Clinical Support for High Impact User (HIU) Service**

Cambridgeshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-008433

Procurement identifier (OCID): ocds-h6vhtk-04eac1

Published 7 March 2025, 5:11pm

### **Scope**

### **Description**

Cambridgeshire County Council are hosting a High Impact User (HIU) service, supporting individuals who are frequent attenders at Emergency Departments at Addenbrooke's, Hinchingbrooke and Peterborough City Hospitals. We are looking to procure clinical support for the programme, through an individual or small team (maximum 4). The Clinical Support will be via a registered clinician with significant experience working in community-based settings or services, and/or with people who have complex health and social needs. They will use their clinical expertise to support delivery of the High Impact Use Programme, as set out in the Requirement Quote. They will have local knowledge and or experience in HIU Service Support. They must have current Clinical Registration.

### **Total value (estimated)**

- £15,000 excluding VAT
- £18,000 including VAT

Below the relevant threshold

### **Contract dates (estimated)**

- 1 April 2025 to 31 March 2026
- Possible extension to 30 September 2026
- 1 year, 6 months

Description of possible extension:

One extension of 6 months.

### **Main procurement category**

Services

### **CPV classifications**

- 98000000 - Other community, social and personal services

### **Contract locations**

- UKH12 - Cambridgeshire CC

---

## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

---

## **Submission**

### **Tender submission deadline**

21 March 2025, 5:00pm

### **Submission address and any special instructions**

Please find all the tender documents and question sets here:

<https://procontract.duenorth.com/Advert?advertId=889720d3-baf5-ef11-8136-005056b64545>

The authority will only be accepting bids through our E tendering portal.

### **Tenders may be submitted electronically**

Yes

---

## **Award criteria**

The bids received will be evaluated by a panel of evaluators before being moderated. There is a minimum quality threshold in which any bid receiving either a 0 (did not answer the question) or a 2 (poor response) to any question will be considered a fail. All bids that pass this stage will be assessed 100% on Price.

---

## Procedure

### Procedure type

Below threshold - open competition

### Special regime

Light touch

---

## Contracting authority

### Cambridgeshire County Council

- Public Procurement Organisation Number: PJVB-3262-VGVJ

New Shire Hall Emery Crescent Enterprise Campus,

Alconbury Weald, Huntingdon

PE28 4YE

United Kingdom

Email: [procurementandcommercial@cambridgeshire.gov.uk](mailto:procurementandcommercial@cambridgeshire.gov.uk)

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government