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Contract

Direct Payment Support Services

Birmingham City Council

F03: Contract award notice

Notice identifier: 2025/S 000-008416

Procurement identifier (OCID): ocds-h6vhtk-04b3ef

Published 7 March 2025, 4:22pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

Victoria Square

Birmingham

B1 1BB

Contact

Commercial and Procurement

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payment Support Services

Reference number

P0512_2024

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to establish a Framework Agreement for the provision of Direct Payment Support Services to provide a range of support to citizens using Direct Payments to deliver all the services across Adults and Children's such as:

- Ongoing advice and support
- Advising citizens of client contributions
- Personal Care Assistant recruitment
- Managed accounts – managing citizen's Direct Payment where they are unable to do so
- Payroll and HMRC services
- Arranging Carer and Personal Assistant Insurance
- Arrange DBS checks

The service will be provided to citizens assessed as being eligible for Social Care services who choose to take all or part of their Personal Budget as a Direct Payment, and for citizens who require support to manage Direct Payments. These services will be delivered across both Adults and Children's. The framework agreement will be available for use by Birmingham's Children's Trust and Special Educational Needs (SEN) and Disability.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,600,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG3 - West Midlands

II.2.4) Description of the procurement

The service is for citizens assessed as being eligible for Social Care services who choose to take all or part of their Personal Budget as a Direct Payment and for citizens who require support to manage Direct Payments. Services to be delivered include the following:

- Support and advice for individuals and families to manage Direct Payments
- Direct Payments Support Services around employment and recruitment of PAs
- Third Party Supported Accounts/ Managed Accounts
- Payroll services

The services will be delivered against 'Upper Tolerance Prices', which have been set by the Council. At the point of tender, Providers will be able to bid below the Prices set by the Local Authority. The Framework Agreement will be awarded up to a maximum of three providers.

II.2.5) Award criteria

Quality criterion - Name: Quality and Social Value / Weighting: 70% and 20%

Price - Weighting: Price 10%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-035750](#)

Section V. Award of contract

Contract No

P0512_2024

Title

Framework agreement for the provision of direct payment support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 February 2025

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ideal for All

Independent Living Centre, 100 Oldbury Road, Smethwick

Birmingham

B66 1JE

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,600,000

Total value of the contract/lot: £360,000

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P0512_2024

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Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Penderels Trust Limited

Resource House, 1A Brandon Lane

Coventry

CV3 3GU

Country

United Kingdom

NUTS code

- UKG33 - Coventry

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PeoplePlus Group Ltd

19-20 The Triangle, NG2 Business Park

Nottingham

NG2 1AE

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,600,000

Total value of the contract/lot: £360,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom