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Contract

Provision of an Advice & Information Service 2023

The Highland Council

F03: Contract award notice

Notice identifier: 2023/S 000-008416

Procurement identifier (OCID): ocds-h6vhtk-039b91

Published 23 March 2023, 8:45am

Section I: Contracting authority

I.1) Name and addresses

The Highland Council

Council Headquarters, Glenurquhart Road

Inverness

IV3 5NX

Email

cpssprocurement@aberdeencity.gov.uk

Telephone

+44 1463702563

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.highland.gov.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00045

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an Advice & Information Service 2023

Reference number

HC-CPL-AIS-2023

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council has a legal duty to provide certain advice and information services for local residents, this Contract is for the Provision of Advice and Information Services for residents of the Highland Council area. As well as supporting the legal duty of the Council the provision of Advice and Information Services is a crucial element of the Council's strategy to achieve both national and local outcomes in respect of welfare, poverty and equalities.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,350,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

Highlands and Islands

II.2.4) Description of the procurement

The Council has a legal duty to provide certain advice and information services for local residents as follows and this contract forms part of arrangements in place to ensure full compliance.

Advice and Information Services are also a crucial element of the Council's strategy to achieve both national and local outcomes in respect of welfare, poverty and equalities.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-002664](#)

Section V. Award of contract

Contract No

HC-CPL-AIS-2023

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

22 March 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Inverness Badenoch & Strathspey Citizens Advice Bureau

Citizens Advice Bureau, 29 Union Street

INVERNESS

IV1 1QA

Telephone

+44 1463719072

Country

United Kingdom

NUTS code

- UKM62 - Inverness & Nairn and Moray, Badenoch & Strathspey

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,350,000

Total value of the contract/lot: £5,350,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted

Inverness, Badenoch & Strathspey Citizen's advice bureau will work in partnership with Citizen's Advice Bureau's across Highland to deliver the services.

Section VI. Complementary information

VI.3) Additional information

(SC Ref:726701)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Sheriff Court

Inverness

Country

United Kingdom

