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Contract

Group Medical Insurance for Locally Engaged Staff (and their dependents) of British High Commission in India

Foreign Commonwealth and Development Office

F03: Contract award notice

Notice identifier: 2021/S 000-008397

Procurement identifier (OCID): ocds-h6vhtk-02a83e

Published 20 April 2021, 10:55pm

Section I: Contracting authority

I.1) Name and addresses

Foreign Commonwealth and Development Office

King Charles Street

London

SW1A 2AH

Email

sachin.khedekar@fco.gov.uk

Telephone

+91 1124192644

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk/fco

Buyer's address

<https://fcdo.bravosolution.co.uk/web/login.html>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Group Medical Insurance for Locally Engaged Staff (and their dependents) of British High Commission in India

II.1.2) Main CPV code

- 66512220 - Medical insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Group Medical Insurance for Locally Engaged Staff (and their dependents) of British High Commission in India

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 46,427,620 INR

II.2) Description

II.2.3) Place of performance

NUTS codes

- IN - India

Main site or place of performance

India

II.2.4) Description of the procurement

Group Medical Insurance for Locally Engaged Staff (and their dependents) of British High Commission in India

II.2.5) Award criteria

Quality criterion - Name: Provide at least 3 organisations with whom you have similar contracts. Broker and all insurance companies bidding through the broker, should provide the details. / Weighting: 8

Quality criterion - Name: Insurance company to provide main features of their policy which should cover both OPD & IPD, inclusions, exclusions and co-payment etc. / Weighting: 10

Quality criterion - Name: Insurance company should complete Annexure-1 confirming where your agency will be meeting the minimum requirement or there will be qualifications. / Weighting: 10

Quality criterion - Name: Provide the number of affiliated hospitals and clinics, atleast 5000 across the country / Weighting: 7

Quality criterion - Name: Describe the process the staff will be required to follow in obtaining medical treatment and getting their claim settlement in both panel and non-panel hospitals. Escalation matrix followed. / Weighting: 10

Quality criterion - Name: Please confirm that you will abide by the sample Service Level Agreement or you will provide a better Service Level Agreement / Weighting: 10

Quality criterion - Name: Please confirm that you can meet contract implementation by 1 April 2021 and provide a project mobilisation plan showing how you will meet this deadline. / Weighting: 5

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

OPTION 1: Medical Insurance (OPD & IPD with existing cover) and Accidental Insurance Cover for 687 Staff and their Families

OPTION 2: Medical (OPD & IPD with enhanced cover) and Accidental Insurance Cover for 687 Staff and their Families

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 240-594956](#)

Section V. Award of contract

Contract No

CPG-4849-2020

Title

Group Medical Insurance for Locally Engaged Staff (and their dependents) of British High Commission in India

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 March 2021

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Prudent Insurance Brokers Pvt Ltd

Plot No - 462, Udyog Vihar , Phase –V, Gurugram, Haryana, India 122016

Haryana

122016

Email

dewanand.singh@prudentbrokers.com

Country

India

NUTS code

- IN - India

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: 46,427,620 INR

Total value of the contract/lot: 46,427,620 INR

Section VI. Complementary information

VI.3) Additional information

Group Medical Insurance for Locally Engaged Staff (and their dependents) of British High Commission in India

VI.4) Procedures for review

VI.4.1) Review body

Foreign Commonwealth & Development Office

Kings Charles Street

London

SW1A 2AH

Country

United Kingdom