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Award

The provision of support for Docman 7.X and Docman Transfer as used in GP Practices in Scotland

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-008381

Procurement identifier (OCID): ocds-h6vhtk-032757

Published 29 March 2022, 12:14pm

Section I: Contracting authority/entity

I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

EH12 9EB

Contact

Billy Hislop

Email

billy.hislop@nhs.scot

Telephone

+44 7971460577

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.nss.nhs.scot/browse/procurement-and-logistics>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11883

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The provision of support for Docman 7.X and Docman Transfer as used in GP Practices in Scotland

Reference number

NP606321

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This is a voluntary ex ante transparency (VEAT) notice. The provision of support for software in which the contracting authority holds a perpetual licence and which is used to support clinical records management in and between GP practices within NHS Scotland which in turn deliver critical clinical services to citizens.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,937,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Various locations throughout Scotland

II.2.4) Description of the procurement

The provision of support for software in which the contracting authority holds a perpetual licence and which is used to support clinical records management in and between GP practices within NHS Scotland which in turn deliver critical clinical services to citizens.

The proposed contract will provide continuity of service based upon the existing solution in which there has been significant prior investment, development of expertise within the user community and on which current operational processes within GP practices and the wider NHS Scotland rely. As a result there is no financially or administratively reasonable or viable alternative to the current system to meet the needs of the service during the period of the proposed contract.

The proposed contract will be for a maximum period of 4 years or until a successor system is implemented for which an Outline Business Case to proceed to tender has been approved.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - protection of exclusive rights, including intellectual property rights

Explanation:

The contracting authority holds a perpetual licence to use the relevant software and the supplier is the exclusive sub-contractor providing support for that software within the geographical area of Scotland. Through that sub-contract the supplier has access to the necessary support from the owner of the intellectual property rights in the Software and is therefore the only economic operator who can supply the required support services. The proposed contract will provide continuity of service based upon the existing solution in which there has been significant prior investment, development of expertise within the user community and on which current operational processes within GP practices and the wider NHS Scotland rely. As a result there is no financially or administratively reasonable or viable alternative to the current system to meet the needs of the service during the minimum period of the proposed contract. The proposed contract will be for a maximum period of 4 years. An Outline Business Case has been approved to go to tender for a successor document management system. It is anticipated that once that contract is in place there will be a managed transition from the current system to the new system over a period of time and the volume of services that are required from this contract will reduce.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract/concession

Contract No

NP606321

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

25 March 2022

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Microtech Support Limited

17-19 Hill Street, Kilmarnock

Ayrshire

KA3 1HA

Telephone

+44 1563546677

Fax

+44 1563536581

Country

United Kingdom

NUTS code

- UKM93 - East Ayrshire and North Ayrshire mainland

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £2,937,000

Section VI. Complementary information

VI.3) Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=688260.

(SC Ref:688260)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Sheriff Court House, 27 Chamber Street

Edinburgh

EH1 1LB

Email

edinburgh@scotcourts.gov.uk

Telephone

+44 1312252525

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts: An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.