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Tender

Cisco WebEx Contact Centre for Clearing

Birmingham City University

F02: Contract notice

Notice identifier: 2023/S 000-008377

Procurement identifier (OCID): ocds-h6vhtk-03b534

Published 22 March 2023, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City University

Birmingham

Email

procurement@bcu.ac.uk

Telephone

+44 1213313553

Country

United Kingdom

Region code

UKG31 - Birmingham

Internet address(es)

Main address

<https://www.delta-esourcing.com/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

education

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cisco WebEx Contact Centre for Clearing

Reference number

IT121

II.1.2) Main CPV code

- 64215000 - IP telephone services

II.1.3) Type of contract

Services

II.1.4) Short description

Cisco WebEx Contact Centre for Clearing

II.1.5) Estimated total value

Value excluding VAT: £230,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

Main site or place of performance

Birmingham

II.2.4) Description of the procurement

Cisco WebEx Contact Centre for Clearing

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £230,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 April 2023

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=770174560>

GO Reference: GO-2023322-PRO-22371965

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

WC2A 2LL

Country

United Kingdom