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Tender

# **Cisco WebEx Contact Centre for Clearing**

Birmingham City University

F02: Contract notice

Notice identifier: 2023/S 000-008377

Procurement identifier (OCID): ocds-h6vhtk-03b534

Published 22 March 2023, 4:05pm

# **Section I: Contracting authority**

## I.1) Name and addresses

Birmingham City University

Birmingham

#### **Email**

procurement@bcu.ac.uk

#### **Telephone**

+44 1213313553

#### Country

**United Kingdom** 

#### Region code

UKG31 - Birmingham

#### Internet address(es)

Main address

### https://www.delta-esourcing.com/

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.delta-esourcing.com/

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

## I.4) Type of the contracting authority

Other type

education

# I.5) Main activity

Education

# **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

Cisco WebEx Contact Centre for Clearing

Reference number

IT121

#### II.1.2) Main CPV code

• 64215000 - IP telephone services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Cisco WebEx Contact Centre for Clearing

#### II.1.5) Estimated total value

Value excluding VAT: £230,000

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKG31 - Birmingham

Main site or place of performance

Birmingham

#### II.2.4) Description of the procurement

Cisco WebEx Contact Centre for Clearing

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.6) Estimated value

Value excluding VAT: £230,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

## **IV.1) Description**

### IV.1.1) Type of procedure

Restricted procedure

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

21 April 2023

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.3) Additional information

To view this notice, please click here:

https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=770174560

GO Reference: GO-2023322-PRO-22371965

### VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

WC2A 2LL

Country

**United Kingdom**