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Tender

Contract for the Provision of Advocacy Service

Durham County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-008370

Procurement identifier (OCID): ocids-h6vhtk-03b52e

Published 22 March 2023, 3:34pm

Section I: Contracting authority

I.1) Name and addresses

Durham County Council

County Hall

DURHAM

DH1 5UQ

Email

Kay.duthie@durham.gov.uk

Country

United Kingdom

Region code

UKC14 - Durham CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.durham.gov.uk>

Buyer's address

<https://www.nepo.org>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.nepo.org>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.nepo.org>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the Provision of Advocacy Service

Reference number

DN661660

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Durham County Council invites applications to tender for a contract to deliver advocacy support for adults across County Durham to support individuals to express their views and wishes in a variety of circumstances to enable them to have choice, control, and independence so that their voices are heard.

Durham County Council is seeking a single Provider to deliver an advocacy service that will offer a single gateway and coherent service pathway, which will meet all relevant statutory advocacy obligations, information, and resources to support and empower individuals.

The services to be provided are:

- Independent Care Act Advocacy (ICAA)
- Independent Mental Health Advocacy (IMHA).
- Independent Mental Capacity Advocacy (IMCA)
- Paid Relevant Person Representative (RPR) - to be replaced by IMCA
- Community Advocacy

Please access the tender documentation for free for full details of the specification and

requirements via the NEPO Procontract www.nepo.org (<https://www.nepo.org>) website and access the tender using DN661660.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC14 - Durham CC

Main site or place of performance

County Durham

II.2.4) Description of the procurement

Durham County Council invites applications to tender for a contract to deliver advocacy support for adults across County Durham to support individuals to express their views and wishes in a variety of circumstances to enable them to have choice, control, and independence so that their voices are heard.

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Please access the tender documentation for free for full details of the specification and requirements via the NEPO Procontract (<https://www.nepo.org>) website and access the

tender using DN661660.

If you have any problems accessing the documents via the system please contact the NEPO helpdesk as detailed below.

The E-tendering System Support is provided by the NEPO portal administration organisation Proactis.

Please use the method detailed below that is appropriate to the issue that you are experiencing.

- Proactis Supplier Support Helpdesk Ticketing System

(<http://proactis.kayako.com>) - To be used by Suppliers for non-time critical issues i.e.password resets / account queries, finding information, accessing the tender, etc.

- Email (ProContractSuppliers@proactis.com) - To be used in same way as ticketing system. Any emails to this address will auto-log a support ticket on Proactis Supplier Support Helpdesk

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 April 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

