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Tender

## **Contract for the Provision of Advocacy Service**

Durham County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-008370

Procurement identifier (OCID): ocds-h6vhtk-03b52e

Published 22 March 2023, 3:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Durham County Council

County Hall

DURHAM

DH1 5UQ

#### **Email**

[Kay.duthie@durham.gov.uk](mailto:Kay.duthie@durham.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC14 - Durham CC

## **Justification for not providing organisation identifier**

Not on any register

## **Internet address(es)**

Main address

<https://www.durham.gov.uk>

Buyer's address

<https://www.nepo.org>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.nepo.org>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.nepo.org>

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Contract for the Provision of Advocacy Service

Reference number

DN661660

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Durham County Council invites applications to tender for a contract to deliver advocacy support for adults across County Durham to support individuals to express their views and wishes in a variety of circumstances to enable them to have choice, control, and independence so that their voices are heard.

Durham County Council is seeking a single Provider to deliver an advocacy service that will offer a single gateway and coherent service pathway, which will meet all relevant statutory advocacy obligations, information, and resources to support and empower individuals.

The services to be provided are:

- Independent Care Act Advocacy (ICAA)
- Independent Mental Health Advocacy (IMHA).
- Independent Mental Capacity Advocacy (IMCA)
- Paid Relevant Person Representative (RPR) - to be replaced by IMCA
- Community Advocacy

Please access the tender documentation for free for full details of the specification and requirements via the NEPO Procontract [www.nepo.org](http://www.nepo.org) (<https://www.nepo.org>) website and access the tender using DN661660.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKC14 - Durham CC

Main site or place of performance

County Durham

### **II.2.4) Description of the procurement**

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requirements via the NEPO Procontract (<https://www.nepo.org>) website and access the tender using DN661660.

If you have any problems accessing the documents via the system please contact the NEPO helpdesk as detailed below.

The E-tendering System Support is provided by the NEPO portal administration organisation Proactis.

Please use the method detailed below that is appropriate to the issue that you are experiencing.

- Proactis Supplier Support Helpdesk Ticketing System

(<http://proactis.kayako.com>) - To be used by Suppliers for non-time critical issues i.e. password resets / account queries, finding information, accessing the tender, etc.

- Email ([ProContractSuppliers@proactis.com](mailto:ProContractSuppliers@proactis.com)) - To be used in same way as ticketing system. Any emails to this address will auto-log a support ticket on Proactis Supplier Support Helpdesk

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 April 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English