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Tender

RFQ for the Provision of Tenant Satisfaction Measures (TSM) Perception Survey Services

ROCHDALE BOROUGHWIDE HOUSING LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008359

Procurement identifier (OCID): ocids-h6vhtk-0612be

Published 30 January 2026, 11:07am

Scope

Reference

DN805092

Description

RBH is seeking a suitably experienced organisation to deliver the survey delivery and data collection elements only of an ongoing Tenant Satisfaction Measures perception survey.

Total value (estimated)

- £37,800 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 79342310 - Customer survey services
- 79342311 - Customer satisfaction survey

Contract locations

- UKD - North West (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

18 February 2026, 5:00pm

Submission address and any special instructions

Please register your interest on The Chest portal.

Please go to www.the-chest.org.uk to access the tender documentation.

Please can all correspondence relating to the ITT be communicated via The Chest portal's messaging service.

Tenders may be submitted electronically

Yes

Award criteria

RBH will evaluate and treat all relevant submissions for this work, equally and fairly. As a 'Request for Quotation' exercise, our evaluation criteria will not carry specific weightings. We will assess each submission and take a subjective view on which bid offers the best solution and outcome for RBH in conducting this exercise. Taking into account responses in terms of the suitability of the bidder, and cost.

Procedure

Procedure type

Below threshold - open competition

Contracting authority

ROCHDALE BOROUGHWIDE HOUSING LIMITED

- Companies House: IP031452
- Charity Commission (England and Wales): 31452 R
- Public Procurement Organisation Number: PHLB-2332-YGZR

Unique Enterprise Centre

Rochdale

OL16 2UP

United Kingdom

Contact name: RBH Procurement

Email: rbh.procurement@rbh.org.uk

Region: UKD37 - Greater Manchester North East

Organisation type: Public authority - sub-central government