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Tender

MANAGED VEHICLE RECOVERY SERVICE

PCC for North Wales Police & North Wales Police

F02: Contract notice

Notice identifier: 2026/S 000-008339

Procurement identifier (OCID): ocds-h6vhtk-0612af

Published 30 January 2026, 10:32am

Section I: Contracting authority

I.1) Name and addresses

PCC for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergel Road,

Colwyn Bay, North Wales

LL29 8AW

Contact

Barry Morris

Email

barry.morris@northwales.police.uk

Telephone

+44 1492084247

Country

United Kingdom

Region code

UKL - Wales

National registration number

n/a

Internet address(es)

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=101916&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=101916&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

MANAGED VEHICLE RECOVERY SERVICE

II.1.2) Main CPV code

- 50118400 - Breakdown and recovery services for motor vehicles

II.1.3) Type of contract

Services

II.1.4) Short description

North Wales Police, Cumbria Constabulary, Lancashire Constabulary and Lincolnshire Police require a 24-hour single call out service for vehicle recovery on each and every day of the year. NWP are looking for a managed service provider to deliver the service, and will need to undertake all the call handling ensuring that they are suitably equipped and staffed by personnel preferably dedicated to the operation of the Contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 50118400 - Breakdown and recovery services for motor vehicles

II.2.3) Place of performance

NUTS codes

- UKL - Wales
- UKF3 - Lincolnshire
- UKD4 - Lancashire
- UKD1 - Cumbria
- UK - United Kingdom

II.2.4) Description of the procurement

North Wales Police, Cumbria Constabulary, Lancashire Constabulary and Lincolnshire Police require a 24-hour single call out service for vehicle recovery on each and every day of the year. NWP are looking for a managed service provider to deliver the service, and will need to undertake all the call handling ensuring that they are suitably equipped and staffed by personnel preferably dedicated to the operation of the Contract.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2026

End date

30 September 2028

This contract is subject to renewal

Yes

Description of renewals

3 x 12 months extensions available.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 February 2026

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

Welsh, English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 8 October 2026

IV.2.7) Conditions for opening of tenders

Date

27 February 2026

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

PCC for North Wales

North Wales Police Headquarters

Colwyn Bay

Email

barry.morris@northwales.police.uk

Country

United Kingdom