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Tender

## **MANAGED VEHICLE RECOVERY SERVICE**

PCC for North Wales Police & North Wales Police

F02: Contract notice

Notice identifier: 2026/S 000-008339

Procurement identifier (OCID): ocds-h6vhtk-0612af

Published 30 January 2026, 10:32am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

PCC for North Wales Police & North Wales Police

Force Headquarters, Glan-y -don, Abergele Road,

Colwyn Bay, North Wales

LL29 8AW

#### **Contact**

Barry Morris

#### **Email**

[barry.morris@northwales.police.uk](mailto:barry.morris@northwales.police.uk)

#### **Telephone**

+44 1492084247

#### **Country**

United Kingdom

**Region code**

UKL - Wales

**National registration number**

n/a

**Internet address(es)**

Main address

<http://www.north-wales.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33183>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=101916&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=101916&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=101916&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=101916&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

MANAGED VEHICLE RECOVERY SERVICE

#### **II.1.2) Main CPV code**

- 50118400 - Breakdown and recovery services for motor vehicles

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Wales Police, Cumbria Constabulary, Lancashire Constabulary and Lincolnshire Police require a 24-hour single call out service for vehicle recovery on each and every day of the year. NWP are looking for a managed service provider to deliver the service, and will need to undertake all the call handling ensuring that they are suitably equipped and staffed by personnel preferably dedicated to the operation of the Contract.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 50118400 - Breakdown and recovery services for motor vehicles

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales
- UKF3 - Lincolnshire
- UKD4 - Lancashire
- UKD1 - Cumbria
- UK - United Kingdom

#### **II.2.4) Description of the procurement**

North Wales Police, Cumbria Constabulary, Lancashire Constabulary and Lincolnshire Police require a 24-hour single call out service for vehicle recovery on each and every day of the year. NWP are looking for a managed service provider to deliver the service, and will need to undertake all the call handling ensuring that they are suitably equipped and staffed by personnel preferably dedicated to the operation of the Contract.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2026

End date

30 September 2028

This contract is subject to renewal

Yes

Description of renewals

3 x 12 months extensions available.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 February 2026

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

Welsh, English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 8 October 2026

#### **IV.2.7) Conditions for opening of tenders**

Date

27 February 2026

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

PCC for North Wales

North Wales Police Headquarters

Colwyn Bay

Email

[barry.morris@northwales.police.uk](mailto:barry.morris@northwales.police.uk)

Country

United Kingdom