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Award

Interpreting and Translation Services - Healthtrust Europe Total Language Solutions II Framework Call Off Lot 1&2

London Borough of Hackney

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-008323

Procurement identifier (OCID): ocds-h6vhtk-0612a0

Published 30 January 2026, 10:07am

Scope

Reference

DN793579

Description

Translation services are an essential element of our Customer Service offering at the London Borough of Hackney. We have one of the most diverse populations in London and we need to ensure that our services are accessible to those who do not have English as a first language or any English at all.

Contract 1. Interpreting and Translation Services - Healthtrust Europe Total Language Solutions IIFramework Call Off Lot 1&2

Supplier

- THE LANGUAGE SHOP LIMITED

Contract value

- £739,298 excluding VAT
- £924,122 including VAT

Above the relevant threshold

Award decision date

7 January 2026

Earliest date the contract will be signed

13 February 2026

Contract dates (estimated)

- 13 February 2026 to 10 February 2028
- Possible extension to 11 February 2030
- 3 years, 11 months, 27 days

Description of possible extension:

1+1 extensions.

Main procurement category

Services

CPV classifications

- 79530000 - Translation services

Contract locations

- UKI41 - Hackney and Newham

Procedure

Procedure type

Award under framework

Framework being used

[Total Language Solutions II](#)

Lot 1. Spoken Interpretation, Translation and Transcription Services

Lot 2. Non-Spoken Interpretation and Translation Services

Competitive selection process

Supplier

THE LANGUAGE SHOP LIMITED

- Companies House: 08882661
- Public Procurement Organisation Number: PVCG-9845-XDLN

Newham Dockside, 1000 Dockside Road

London

E16 2QU

United Kingdom

Email: jaimin.patel@languageshop.org

Website: <http://www.languageshop.org>

Region: UKI41 - Hackney and Newham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Interpreting and Translation Services - Healthtrust Europe Total Language Solutions IIFramework Call Off Lot 1&2

Contracting authority

London Borough of Hackney

- Public Procurement Organisation Number: PRZC-5592-DDDV

Hackney Service Centre

London

E8 1DY

United Kingdom

Email: procurement.admin@hackney.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government