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Contract

## **DHSC: ASC: Case management system foundation specification**

Department of Health & Social Care

F03: Contract award notice

Notice identifier: 2025/S 000-008322

Procurement identifier (OCID): ocds-h6vhtk-04c608

Published 7 March 2025, 11:48am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Department of Health & Social Care

39 Victoria Street

London

SW1H 0EU

#### **Contact**

Joe Smith

#### **Email**

[joe.smith1@dhsc.gov.uk](mailto:joe.smith1@dhsc.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI32 - Westminster

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

DHSC: ASC: Case management system foundation specification

Reference number

C341484

**II.1.2) Main CPV code**

- 79410000 - Business and management consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

This completed foundational specification will be an extremely useful document for the CMS market as it will enable LAs to specify the requirements they need from their CMSs;

clearly, quickly, and with confidence, saving time and reducing the risk aversion around CMS procurement. The greater consistency and standardisation this will create in the market will enable suppliers to access greater economies of scale and prioritise innovative development. Across both groups this specification will improve the functionality of CMSs as it promotes effective and proven system functionalities. As such we believe it is critical that we develop this Part 2 as quickly as possible so that we can provide both suppliers and LAs with critical system procurement and management guidance to begin shaping the future of this market.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £249,874

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

Procuring guidance for CMS systems in adult social care

#### **II.2.5) Award criteria**

Price

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039762](#)

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## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

6 March 2025

#### V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

BETTER GROUP LIMITED

1 Wildwood Terrace

Nottingham

NW3 7HT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10241361

Internet address

<https://www.bettergov.co.uk>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £249,874

Lowest offer: £249,874 / Highest offer: £254,200 taken into consideration

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

[internationalrelationsjudicialoffice@judiciary.uk](mailto:internationalrelationsjudicialoffice@judiciary.uk)

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

#### VI.4.4) Service from which information about the review procedure may be obtained

Department of Health & Social Care

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>