

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008322-2025>

Contract

DHSC: ASC: Case management system foundation specification

Department of Health & Social Care

F03: Contract award notice

Notice identifier: 2025/S 000-008322

Procurement identifier (OCID): ocids-h6vhtk-04c608

Published 7 March 2025, 11:48am

Section I: Contracting authority

I.1) Name and addresses

Department of Health & Social Care

39 Victoria Street

London

SW1H 0EU

Contact

Joe Smith

Email

joe.smith1@dhsc.gov.uk

Country

United Kingdom

Region code

UKI32 - Westminster

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

Buyer's address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DHSC: ASC: Case management system foundation specification

Reference number

C341484

II.1.2) Main CPV code

- 79410000 - Business and management consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

This completed foundational specification will be an extremely useful document for the CMS market as it will enable LAs to specify the requirements they need from their CMSs;

clearly, quickly, and with confidence, saving time and reducing the risk aversion around CMS procurement. The greater consistency and standardisation this will create in the market will enable suppliers to access greater economies of scale and prioritise innovative development. Across both groups this specification will improve the functionality of CMSs as it promotes effective and proven system functionalities. As such we believe it is critical that we develop this Part 2 as quickly as possible so that we can provide both suppliers and LAs with critical system procurement and management guidance to begin shaping the future of this market.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £249,874

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Procuring guidance for CMS systems in adult social care

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039762](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 March 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

BETTER GROUP LIMITED

1 Wildwood Terrace

Nottingham

NW3 7HT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10241361

Internet address

<https://www.bettergov.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £249,874

Lowest offer: £249,874 / Highest offer: £254,200 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court and Court of Appeal of England and Wales

Strand

London

WC2A 2LL

Email

internationalrelationsjudicialoffice@judiciary.uk

Country

United Kingdom

Internet address

<https://www.judiciary.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

Department of Health & Social Care

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>