

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/008322-2021>

Contract

Domiciliary Care and Support Within Nine Supported Living Services on the Isle of Wight

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2021/S 000-008322

Procurement identifier (OCID): ocids-h6vhtk-02a7f3

Published 20 April 2021, 11:48am

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Hayley Holden

Email

hayley.holden@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

NUTS code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domiciliary Care and Support Within Nine Supported Living Services on the Isle of Wight

Reference number

DN498755

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Isle of Wight Council (“the Authority”) invited Tenders from suitably qualified suppliers (“Potential Suppliers”) for the provision of domiciliary care and support within nine supported living services on the Isle of Wight.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £12,275,700

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The services required shall be outcome focused, strength-based, person-centred domiciliary support for the tenants within nine supported living properties (currently 40 tenants). The service will support individuals to remain as independent as possible within their own home, appropriate to their individual circumstances, their prevailing state of health and their personal aspirations.

This contract specifically relates to the provision of domiciliary care and not the provision of accommodation.

II.2.5) Award criteria

Quality criterion - Name: Delivering Support (Authority Evaluation Panel) / Weighting: 15

Quality criterion - Name: Delivering Support (Tenant Evaluation Panel) / Weighting: 5

Quality criterion - Name: Mobilisation / Weighting: 2.5

Quality criterion - Name: Staffing Structure / Weighting: 2.5

Quality criterion - Name: Staffing; Monitoring and Training / Weighting: 7.5

Quality criterion - Name: Vision and Outcomes (Authority Evaluation Panel) / Weighting: 15

Quality criterion - Name: Vision and Outcomes (Tenant Evaluation Panel) / Weighting: 5

Quality criterion - Name: Relationships with Stakeholders / Weighting: 5

Quality criterion - Name: Feedback / Weighting: 5

Quality criterion - Name: Emergency Procedures / Weighting: 2.5

Quality criterion - Name: Social Value / Weighting: 5

Quality criterion - Name: Value for money / Weighting: 5

Price - Weighting: 25

II.2.11) Information about options

Options: Yes

Description of options

The term of the contract shall be 01 April 2021 until 31 March 2025 with the option to extend for up to a further 24 months, agreeable in two 12-month tranches, at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 180-435853](#)

Section V. Award of contract

Title

Domiciliary Care and Support Within Nine Supported Living Services on the Isle of Wight

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 March 2021

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Accomplish Group Lifestyles Limited

Ground Floor, 2 Parklands

Rubery

B45 9PZ

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

National registration number

04949085

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £12,275,700

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom