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Contract

IMCA/IMHA and Care Act Advocacy Service for Vulnerable Adults on The Isle of Wight

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2021/S 000-008302

Procurement identifier (OCID): ocds-h6vhtk-02a7df

Published 20 April 2021, 9:50am

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Hayley Holden

Email

hayley.holden@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

NUTS code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IMCA/IMHA and Care Act Advocacy Service for Vulnerable Adults on The Isle of Wight

Reference number

DN444046

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Isle of Wight Council (“the Authority”) inviteed Tenders from suitably qualified suppliers (“Potential Suppliers”) for the provision of IMCA (Independent Mental Capacity Advocate), IMHA (Independent Mental Health Advocacy) and Care Act Advocacy for Vulnerable Adults on the Isle of Wight.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £999,550

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Isle of Wight Council (“the Authority”) inviteed Tenders from suitably qualified

suppliers (“Potential Suppliers”) for the provision of IMCA (Independent Mental Capacity Advocate), IMHA (Independent Mental Health Advocacy) and Care Act Advocacy for Vulnerable Adults on the Isle of Wight.

The Authority’s vision for all commissioned services is that they should be of high quality, effective, and led by demand, need and the desired outcomes of people living on the Isle of Wight

The Isle of Wight Council is seeking to deliver an independent advocacy service to meet the needs of vulnerable adult Island residents including people who are an ordinary resident of HM Prison Isle of Wight. The service will be easily accessible, clear in their duty and professional boundaries, responsive and timely. The successful supplier of this service will ensure a high-quality service which complies with The Care and Support (Independent Advocacy Support) (No.2) Regulations 2014.

The Advocacy Service for Vulnerable Adults on the Isle of Wight will deliver the statutory duties of the Isle of Wight Authority for provision of independent advocacy under the terms of the Care Act 2014, the Mental Health Act 2007 and the Mental Capacity Act 2005 including the Deprivation of Liberty Safeguards (Paid Representatives) which will be amended by the forthcoming changes within the Mental Capacity Amendment Act 2019.

The service will provide advocacy support across all categories of need including, but not limited to, adults with learning disabilities, dementia, mental health needs, acquired brain injury, physical and sensory impairments. The service will also support carers including family and other unpaid carers.

II.2.5) Award criteria

Quality criterion - Name: Overview of organisation to deliver the specification / Weighting: 15

Quality criterion - Name: Measuring Outcomes and evidence / Weighting: 10

Quality criterion - Name: Quality Personnel, measures and management / Weighting: 7.5

Quality criterion - Name: Feedback measurements and improvement / Weighting: 5

Quality criterion - Name: Varying needs of the service users and diverse groups / Weighting: 10

Quality criterion - Name: Referrals / Weighting: 5

Quality criterion - Name: Staff and monitoring / Weighting: 7.5

Quality criterion - Name: Effective TUPE transfer / Weighting: 2.5

Quality criterion - Name: Mobilisation challenges / Weighting: 5

Quality criterion - Name: Social value / Weighting: 2.5

Quality criterion - Name: Value for money / Weighting: 10

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

Contract is for an initial term of three years with the option to extend for up to a further two years at the sole discretion of the authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 227-560589](#)

Section V. Award of contract

Title

IMCA/IMHA and Care Act Advocacy Service for Vulnerable Adults on The Isle of Wight

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 March 2021

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Swan Advocacy Network (SWAN)

Crown Chambers, Bridge Street

Salisbury

SP1 2LZ

Country

United Kingdom

NUTS code

- UKK15 - Wiltshire CC

National registration number

65992429

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £999,550

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom