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Planning

## **UHB Continuous Improvement Partner - Market Engagement**

University Hospitals Birmingham NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-008288

Procurement identifier (OCID): ocids-h6vhtk-0448d4

Published 14 March 2024, 5:57pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University Hospitals Birmingham NHS Foundation Trust

Queen Elizabeth Hospital Birmingham, Mindelsohn Way

Birmingham

B15 2GW

#### **Contact**

Matthew Kelsall

#### **Email**

[matthew.kelsall@uhb.nhs.uk](mailto:matthew.kelsall@uhb.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKG3 - West Midlands

**Internet address(es)**

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.health-family.force.com/s/Welcome>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

UHB Continuous Improvement Partner - Market Engagement

Reference number

PROC.15.0094

#### **II.1.2) Main CPV code**

- 79410000 - Business and management consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

University Hospitals Birmingham NHS Foundation Trust (the “Authority”) is conducting market engagement in relation to its requirement for a continuous improvement partner.

We are currently refreshing our organisational strategy which will place a greater emphasis on our role in improving the health of the population we serve, the quality and experience our patients and staff have whilst also reinforcing the identities of the local hospitals.

To help achieve this, we are looking to embed a culture of continuous quality improvement across the organisation. ‘Quality Improvement’ (QI) is the combined and unceasing efforts of everyone within an organisation to make the changes that will lead to better patient outcomes (health), better system performance (care) and better professional development (learning).

#### **II.1.5) Estimated total value**

Value excluding VAT: £1

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKG3 - West Midlands

### **II.2.4) Description of the procurement**

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The programme will aim to deliver:

- Sustained and lasting change, through providing constancy of purpose, momentum and infrastructure needed for complex improvement initiatives.
- Improved patient outcomes, through the creation of a collaborative, inclusive, and safety-focused work environment.
- Improved staff morale and engagement, by giving staff more control over the system they work in, more autonomy to make changes, and equipping them with the tools and skills to tackle these.
- Improved organisational culture, as enabling all staff to focus on continual learning and improvement of patient care are identified as fundamental to creating healthy cultures in NHS organisations.
- Optimised efficiency and productivity through a sustained focus on reducing unwanted variation in services and practices, ensuring best use of resources.

Suppliers who are able to offer services relevant to this requirement are invited to express an interest and respond to a market engagement questionnaire. Further details on how to do this are contained within the additional information section of this notice.

### **II.2.14) Additional information**

Suppliers wishing to participate in this market engagement exercise and express an interest

in this requirement should respond to the questionnaire via the online form on the Health Family Single eCommercial System Portal (Atamis) by 17:00 on Friday 29th March 2024.

[https://atamis-1928.my.salesforce-sites.com/ProSpend\\_CS\\_ContractPage?SearchType=Projects&uid=a07Sr000005EMN3IAO&searchStr=&sortStr=Recently+Published&page=1&filters=&County=](https://atamis-1928.my.salesforce-sites.com/ProSpend_CS_ContractPage?SearchType=Projects&uid=a07Sr000005EMN3IAO&searchStr=&sortStr=Recently+Published&page=1&filters=&County=)

## **II.3) Estimated date of publication of contract notice**

1 June 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No