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Contract

## **Back Office Software**

The Minister for the Cabinet Office acting through Crown Commercial Service

F03: Contract award notice

Notice identifier: 2021/S 000-008278

Procurement identifier (OCID): ocds-h6vhtk-02a7c7

Published 19 April 2021, 10:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street,

Liverpool

L3 9PP

#### **Email**

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

#### **Telephone**

+44 3150103503

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/ccs>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Back Office Software

Reference number

RM6194

#### **II.1.2) Main CPV code**

- 48400000 - Business transaction and personal business software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Crown Commercial Service have established an appropriate contracting route for the provision of Back Office Software, to be used by Central Government Departments and all other UK Public Sector Bodies, including Local Authorities, Health, Police, Fire and Rescue, Education and Devolved Administrations.

The Back Office Software Framework Agreement provides a route to market for organisations wishing to purchase software subscriptions and licence support for back office systems direct from the software vendor.

There is one lot covering the following: enterprise resource planning, human capital management, financial accounting, procurement, reporting, customer relationship management, workflow technologies, content services, service portal, integration software, support and maintenance for these services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,200,000,000

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48450000 - Time accounting or human resources software package
- 48451000 - Enterprise resource planning software package
- 48480000 - Sales, marketing and business intelligence software package

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Enterprise resource planning, human capital management, financial accounting, procurement, reporting,

customer relationship management, workflow technologies, content services, service portal, integration

software, support and maintenance for these services.

Buyers are able to award specific Call-Off Contracts through two order procedures including direct

award and Further Competition.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 90

Price - Weighting: 10

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 222-547346](#)

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## **Section V. Award of contract**

### **Contract No**

RM6194

### **Title**

Back Office Software

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Advanced Business Software and Solutions Limited

Ditton Park, Riding Court Road

Slough

SL3 9LL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03214465

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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26 March 2021

### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Atos IT Services UK Ltd

Second Floor, MidCity Place, 7 High Holborn

London

WC1V 6EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01245534

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bramble Hub Limited

9e Albert Embankment,

London

SE1 7SP

Country

United Kingdom

NUTS code

- UK - United Kingdom



National registration number

4136381

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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26 March 2021

**V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

BravoSolution UK Limited, doing business as JAGGAER.

100 New Bridge Street,

London

EC4V 6JA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

5340218

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Capita ESS Limited

65 Gresham Street,

London

EC2V 7NQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12595779

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Capita Business Services Limited

65 Gresham Street,

London

EC2V 7NQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2299747

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Capita Secure Information Solutions Limited

65 Gresham Street,

London

EC2V 7NQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01593831

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Civica UK Ltd

South Bank Central, 30 Stamford Street,

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01628868

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

cloudThing Limited

Galtons Mill Galtons Lane

Stourbridge

DY9 9TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number



07510381

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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**V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Deloitte LLP

1, New Street Square

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC 303675

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Fujitsu Services Limited

22, Baker Street

London

W1U 3BW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00096056

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

GOSS Interactive Ltd

24 Darklake View, Estover

Plymouth

PL7 6TL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03553908

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

IB Boost Ltd

86-90 Paul Street

London

EC2A 4NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7027475

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Insight Direct (UK) Ltd

Insight Campus, Terry Street

Sheffield

S9 2BU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2579852

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Iron Mountain (UK) PLC

Ground Floor, 4 More London Riverside,

London

SE1 2AU

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number



1478540

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

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**V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Jadu Creative Limited

1 Smith Way

Enderby

LE19 1SX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08538777

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Kainos WorkSmart Limited

4-6 Upper Crescent

Belfast

BT71NT

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

NI622516

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Methods Business and Digital Technology Limited

Saffron House, 6-10 Kirby Street

London

EC1N 8TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2485577

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

NHS Shared Business Services Ltd

Three Cherry Trees Lane

Hemel Hempstead

HP2 7AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

5280446

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Oracle Corporation UK Ltd

Oracle Parkway, Thames Valley Park

Reading

RG6 1RA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1782505

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

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Number of tenders received: 34

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The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Palantir Technologies UK, Ltd

New Penderel House 4th Floor 283 - 288 High Holborn

London

WC1V 7HP

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number



7042994

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Pegasystems Limited

One Reading Central, 23 Forbury Road

Reading

RG1 3JH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02883981

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

QUANTIQ Technology Limited

Dawson House, 5 Jewry St

London

EC3N 2EX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02601751

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

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Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

SAP UK Ltd

Clockhouse Place Bedfont Road

Feltham

TW14 8HD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2152073

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

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The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Shared Services Connected Limited (SSCL)

Three Cherry Trees Lane

Hemel Hempstead

HP2 7AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

08460577

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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**V.2.3) Name and address of the contractor**

Softcat plc

Fieldhouse Lane,

Marlow

SL7 1LW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

02174990

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

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Sopra Steria Limited

Three Cherry Trees Lane

Hemel Hempstead

HP2 7AH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number



04077975

The contractor is an SME

No

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**V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

StarTraq Ltd

2C Banbury Office Village Noral Way

Banbury

OX16 2SB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

04623760

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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## **Section V. Award of contract**

### **Contract No**

RM6194

### **Title**

Back Office Software

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

26 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Tisski Ltd

Hilltop House, 302 Ringinglow Road

Sheffield

S11 7PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

7751400

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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**Section V. Award of contract**

**Contract No**

RM6194

**Title**

Back Office Software

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

26 March 2021

### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Workday Limited

The King's Building, May Lane

Dublin

Country

Ireland

NUTS code

- IE - Ireland

National registration number

521013

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,200,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

As part of this Contract Award Notice the following documents can be accessed at:

<https://www.contractsfinder.service.gov.uk/Notice/8d7bebf2-c76d-433a-8f91-4dff8eea1625>

1) Redacted Framework Agreement

2) Authorised customer list;

The start date of this Framework Agreement is 06/04/2021. The expiry date of the Framework Agreement is 06/10/2023. The framework will be established for 30 months with the option

for us to extend for a further 18 months.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The Minister for the Cabinet Office acting through Crown Commercial Service

9th Floor, The Capital, Old Hall Street,

Liverpool

L3 9PP

Email

[supplier@crowncommercial.gov.uk](mailto:supplier@crowncommercial.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

