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Contract

Provision of Motor Vehicle Insurance and Related Motor Insurance Services, including Claims Handling, Data Handling & Risk Management Services

Department of Finance, Construction & Procurement Delivery

F03: Contract award notice

Notice identifier: 2022/S 000-008275

Procurement identifier (OCID): ocds-h6vhtk-030b99

Published 28 March 2022, 12:55pm

Section I: Contracting authority

I.1) Name and addresses

Department of Finance, Construction & Procurement Delivery

C/O Abbey Bond Lovis Limited, City Quays 1, 7 Clarendon Road, Belfast, BT1 3BG

Belfast

Contact

Alan Boal

Email

Alan.boal@ablinsurance.co.uk

Telephone

+44 2893446323

Country

United Kingdom

NUTS code

UKN - Northern Ireland

Internet address(es)

Main address

<https://www.abbeybondlovis.com/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Motor Vehicle Insurance and Related Motor Insurance Services, including Claims Handling, Data Handling & Risk Management Services

II.1.2) Main CPV code

- 66514110 - Motor vehicle insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Motor Vehicle Insurance on a Fleet of approximately 6,500 to 7,600 vehicles for the period 1st April 2022 to 31st March 2024

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £7,000,000 / Highest offer: £9,000,000 taken into consideration

II.2) Description

II.2.1) Title

Motor Fleet

Lot No

1

II.2.2) Additional CPV code(s)

- 66514110 - Motor vehicle insurance services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Motor Fleet Insurance

II.2.5) Award criteria

Quality criterion - Name: Risk Management / Weighting: 5%

Quality criterion - Name: Claims Handling / Weighting: 30%

Price - Weighting: 65%

II.2.11) Information about options

Options: No

II.2.14) Additional information

Provision of Motor Vehicle Insurance and related Motor Insurance Services including

Claims Handling, Data Handling and Risk Management Services for the following Departments.

Department of Finance - Central Procurement Directorate (CPD)

Police Service of Northern Ireland

Department for Infrastructure - Driver & Vehicle Agency

Department of Agriculture, Environment & Rural Affairs - Northern Ireland Environment Agency

Department of Finance - Central Procurement Directorate

Department for Infrastructure - Roads

Northern Ireland Ambulance Service HSC Trust

Department for Infrastructure - Rivers Agency

Department of Agriculture, Environment & Rural Affairs - Forest Service

Department of Agriculture, Environment & Rural Affairs - Core

Agri Food & Biosciences Institute

Department of Health - Southern Health & Social Care Trust

Department of Health - Northern Health & Social Care Trust

Department of Health - Belfast Health & Social Care Trust

Department of Health - Western Health & Social Care Trust

Department of Health - South Eastern Health & Social Care Trust

Business Services Organisation

Department of Finance - Stormont Estate Management

Northern Ireland Blood Transfusion Service

Department for Communities - Single Investigation Service

Department of Education Northern Ireland

Department of Justice - Northern Ireland Courts & Tribunals Service

Department for the Economy

Invest NI

Department for Communities - Public Record Office of Northern Ireland

Department of Finance - Land & Property Services

Probation Board for Northern Ireland

Department Of Justice - Youth Justice Agency of Northern Ireland

Department Of Justice - Forensic Science NI

Department Of Justice - Police Ombudsman for Northern Ireland

Department Of Justice - Northern Ireland Prison Service

Northern Ireland Office - Engagement Group

The Executive Office - NI Assembly

The Executive Office - Machinery of Government

Health & Safety Executive for Northern Ireland

Department of Health, Social Services & Public Safety

Department for Communities - Private Office

Northern Ireland Council for the Curriculum, Examinations & Assessment

Northern Ireland Fire & Rescue Service

Education Authority

Northern Ireland Library Authority

Department for Communities - Historic Environment Division

Department of Finance - DSS IT Assist

Department for Infrastructure - Private Office

II.2) Description

II.2.1) Title

Motor Fleet - Excess Liability

Lot No

2

II.2.2) Additional CPV code(s)

- 66514110 - Motor vehicle insurance services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Motor Fleet - Excess Liability Insurance

II.2.5) Award criteria

Quality criterion - Name: Risk Management / Weighting: 5%

Quality criterion - Name: Claims Handling / Weighting: 30%

Price - Weighting: 65%

II.2.11) Information about options

Options: No

II.2.14) Additional information

Provision of Motor Vehicle Insurance and related Motor Insurance Services including Claims Handling, Data Handling and Risk Management Services for the following Departments.

Department of Finance - Central Procurement Directorate (CPD)

Police Service of Northern Ireland

Department for Infrastructure - Driver & Vehicle Agency

Department of Agriculture, Environment & Rural Affairs - Northern Ireland Environment Agency

Department of Finance - Central Procurement Directorate

Department for Infrastructure - Roads

Northern Ireland Ambulance Service HSC Trust

Department for Infrastructure - Rivers Agency

Department of Agriculture, Environment & Rural Affairs - Forest Service

Department of Agriculture, Environment & Rural Affairs - Core

Agri Food & Biosciences Institute

Department of Health - Southern Health & Social Care Trust

Department of Health - Northern Health & Social Care Trust

Department of Health - Belfast Health & Social Care Trust

Department of Health - Western Health & Social Care Trust

Department of Health - South Eastern Health & Social Care Trust

Business Services Organisation

Department of Finance - Stormont Estate Management

Northern Ireland Blood Transfusion Service

Department for Communities - Single Investigation Service

Department of Education Northern Ireland

Department of Justice - Northern Ireland Courts & Tribunals Service

Department for the Economy

Invest NI

Department for Communities - Public Record Office of Northern Ireland

Department of Finance - Land & Property Services

Probation Board for Northern Ireland

Department Of Justice - Youth Justice Agency of Northern Ireland

Department Of Justice - Forensic Science NI

Department Of Justice - Police Ombudsman for Northern Ireland

Department Of Justice - Northern Ireland Prison Service

Northern Ireland Office - Engagement Group

The Executive Office - NI Assembly

The Executive Office - Machinery of Government

Health & Safety Executive for Northern Ireland

Department of Health, Social Services & Public Safety

Department for Communities - Private Office

Northern Ireland Council for the Curriculum, Examinations & Assessment

Northern Ireland Fire & Rescue Service

Education Authority

Northern Ireland Library Authority

Department for Communities - Historic Environment Division

Department of Finance - DSS IT Assist

Department for Infrastructure - Private Office

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-001280](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RSA NI Insurance Limited

Artola House, 91-97 Victoria Street

Belfast

BT1 4PB

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,800,000

Lowest offer: £7,000,000 / Highest offer: £9,000,000 taken into consideration

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 March 2022

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

American International Group UK Ltd

Sutherland House, 149 St Vincent Street

Glasgow

G2 5NW

Country

United Kingdom

NUTS code

- UKN - Northern Ireland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £11,000

Lowest offer: £24,000 / Highest offer: £28,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for review/appeal or mediation procedures

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD complied with the Public Contracts Regulations 2015 and, where appropriate, incorporated a standstill period (i.e. a minimum of 10 calendar days) at the point information was communicated to tenderers. That notification provided full information on the award decision. This provided time for the unsuccessful tenderers to challenge the award decision before the contract was entered into